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Contract

## **Procurement of Revenue Protection Services**

Northern Trains Limited

F06: Contract award notice – utilities

Notice identifier: 2022/S 000-009934

Procurement identifier (OCID): ocds-h6vhtk-02b21a

Published 13 April 2022, 3:10pm

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

Northern Trains Limited

-

York

YO16HZ

#### **Contact**

Robin Horsman

#### **Email**

[Robin.Horsman@northernrailway.co.uk](mailto:Robin.Horsman@northernrailway.co.uk)

#### **Telephone**

+44 7827937566

#### **Country**

United Kingdom

**Region code**

UKE21 - York

**Internet address(es)**

Main address

[www.northernrailway.co.uk](http://www.northernrailway.co.uk)

**I.6) Main activity**

Railway services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Procurement of Revenue Protection Services

#### **II.1.2) Main CPV code**

- 79710000 - Security services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Provision of Revenue Protection Services including activities on board trains and at stations to protect business revenue.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £8,334,065

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)

#### **II.2.4) Description of the procurement**

Delivery of revenue protection activities and reduction of ticketless travel across Northern Trains's network of stations by providing teams for station gatelines, revenue enforcement

along with other support and ancillary functions, supported by a management team.

The range of revenue protection activities include the following roles:

Ticket Checker (Indicative Annual Hours 135,000)

Ticket Seller (Indicative Annual Hours 39,000)

Revenue Enforcement Team Office (Indicative Annual Hours 160,000)

Gate Line Operator for Automatic Tickets Gates (Indicative Annual Hours 190,000)

Revenue Enforcement Team Leader (Indicative Annual Hours 46,000)

Car Park Enforcement Officer (Indicative Annual Hours 8,344)

#### **II.2.5) Award criteria**

Quality criterion - Name: Technical / Weighting: 60

Quality criterion - Name: Commercial / Weighting: 15

Cost criterion - Name: Financial / Weighting: 25

#### **II.2.11) Information about options**

Options: Yes

Description of options

Option to extend the agreement for a period of upto 12months following the end of the initial term of 2 years with commencement date 01 04 2022.

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated procedure with prior call for competition

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-010921](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 April 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 6

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Carlisle Security Services Limited

Luton

Country

United Kingdom

NUTS code

- UKH2 - Bedfordshire and Hertfordshire

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £8,334,065

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Northern Trains Limited

York

YO1 6HZ

Country

United Kingdom