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Contract

Procurement of Revenue Protection Services

Northern Trains Limited

F06: Contract award notice – utilities

Notice identifier: 2022/S 000-009934

Procurement identifier (OCID): ocds-h6vhtk-02b21a

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Section I: Contracting entity

I.1) Name and addresses

Northern Trains Limited

-

York

YO16HZ

Contact

Robin Horsman

Email

Robin.Horsman@northernrailway.co.uk

Telephone

+44 7827937566

Country

United Kingdom

Region code

UKE21 - York

Internet address(es)

Main address

www.northernrailway.co.uk

I.6) Main activity

Railway services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Procurement of Revenue Protection Services

II.1.2) Main CPV code

- 79710000 - Security services

II.1.3) Type of contract

Services

II.1.4) Short description

Provision of Revenue Protection Services including activities on board trains and at stations to protect business revenue.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £8,334,065

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)

II.2.4) Description of the procurement

Delivery of revenue protection activities and reduction of ticketless travel across Northern Trains's network of stations by providing teams for station gatelines, revenue enforcement

along with other support and ancillary functions, supported by a management team.

The range of revenue protection activities include the following roles:

Ticket Checker (Indicative Annual Hours 135,000)

Ticket Seller (Indicative Annual Hours 39,000)

Revenue Enforcement Team Office (Indicative Annual Hours 160,000)

Gate Line Operator for Automatic Tickets Gates (Indicative Annual Hours 190,000)

Revenue Enforcement Team Leader (Indicative Annual Hours 46,000)

Car Park Enforcement Officer (Indicative Annual Hours 8,344)

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 60

Quality criterion - Name: Commercial / Weighting: 15

Cost criterion - Name: Financial / Weighting: 25

II.2.11) Information about options

Options: Yes

Description of options

Option to extend the agreement for a period of upto 12months following the end of the initial term of 2 years with commencement date 01 04 2022.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-010921](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2022

V.2.2) Information about tenders

Number of tenders received: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Carlisle Security Services Limited

Luton

Country

United Kingdom

NUTS code

- UKH2 - Bedfordshire and Hertfordshire

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £8,334,065

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Northern Trains Limited

York

YO1 6HZ

Country

United Kingdom