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Planning

Expression of interest (EOI): Information, Advice and Guidance (IAG) Provision

capitalEsourcing

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-009924

Procurement identifier (OCID): ocds-h6vhtk-03bcba

Published 5 April 2023, 11:36am

Section I: Contracting authority

I.1) Name and addresses

capitalEsourcing

RBKC Town Hall, Hornton St,

London

W8 7NX

Email

procurement@rbkc.gov.uk

Country

United Kingdom

Region code

UKI - London

Internet address(es)

Main address

www.rbkc.gov.uk

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Expression of interest (EOI): Information, Advice and Guidance (IAG) Provision

II.1.2) Main CPV code

- 85312310 - Guidance services

II.1.3) Type of contract

Services

II.1.4) Short description

The Royal Borough of Kensington and Chelsea (RBK&C) Council invites suitably experienced and qualified IAG providers to provide:

- A borough wide year-round Information, Advice and Guidance (IAG) Service which is suitable tailored towards the diverse of different residents. The Service should be personalized and holistic, coordinated and systems based, triaged and integrated with a single point of access.
- IAG should be high quality, accurate and timely and essential for early intervention and prevention of escalation around issues which lead to eviction, unemployment and hospitalization.
- IAG should be targeted towards crisis prevention and seeking to reduce the systemic barriers people can face when accessing advice services.

The service provider will act as a strategic partner to the Council to help drive forward change and embed new approaches to support the delivery of strategic priorities.

The service provider will use a whole systems approach for the provision of independent and unbiased advocacy advice will be specialist and culturally specific to meet the needs of a diverse community.

The service provide will help to maximise resident's independence to prevent an over reliance and dependency on more intensive care and support, as well as dependence on other statutory services. The service will need to be accessible for a minimum of five days each week, excluding weeks containing public holidays.

The Council is ideally seeking to engage with a provider with relevant qualification and experience to discuss what this service may look like. To register your expression of interest kindly visit our e-tendering portal; www.capitalesourcing.com (search for the following reference: prj_RBKC_21916 download, complete and submit the provided EOI form:

Please note the Council reserves the right to amend any details related to this contract at any time.

If you have any questions, please submit these through the e-tendering portal.

II.1.5) Estimated total value

Value excluding VAT: £1

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85312310 - Guidance services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

Information, advice and guidance (IAG)

II.3) Estimated date of publication of contract notice

1 June 2023

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No