

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/009924-2023>

Planning

## **Expression of interest (EOI): Information, Advice and Guidance (IAG) Provision**

capitalEsourcing

F01: Prior information notice

Prior information only

Notice identifier: 2023/S 000-009924

Procurement identifier (OCID): ocds-h6vhtk-03bcba

Published 5 April 2023, 11:36am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

capitalEsourcing

RBKC Town Hall, Hornton St,

London

W8 7NX

#### **Email**

[procurement@rbkc.gov.uk](mailto:procurement@rbkc.gov.uk)

#### **Country**

United Kingdom

#### **Region code**

UKI - London

### **Internet address(es)**

Main address

[www.rbkc.gov.uk](http://www.rbkc.gov.uk)

### **I.3) Communication**

Additional information can be obtained from the above-mentioned address

### **I.4) Type of the contracting authority**

Regional or local authority

### **I.5) Main activity**

General public services

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Expression of interest (EOI): Information, Advice and Guidance (IAG) Provision

#### **II.1.2) Main CPV code**

- 85312310 - Guidance services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Royal Borough of Kensington and Chelsea (RBK&C) Council invites suitably experienced and qualified IAG providers to provide:

- A borough wide year-round Information, Advice and Guidance (IAG) Service which is suitable tailored towards the diverse of different residents. The Service should be personalized and holistic, coordinated and systems based, triaged and integrated with a single point of access.

- IAG should be high quality, accurate and timely and essential for early intervention and prevention of escalation around issues which lead to eviction, unemployment and hospitalization.

- IAG should be targeted towards crisis prevention and seeking to reduce the systemic barriers people can face when accessing advice services.

The service provider will act as a strategic partner to the Council to help drive forward change and embed new approaches to support the delivery of strategic priorities.

The service provider will use a whole systems approach for the provision of independent and unbiased advocacy advice will be specialist and culturally specific to meet the needs of a diverse community.

The service provide will help to maximise resident's independence to prevent an over reliance and dependency on more intensive care and support, as well as dependence on other statutory services. The service will need to be accessible for a minimum of five days

each week, excluding weeks containing public holidays.

The Council is ideally seeking to engage with a provider with relevant qualification and experience to discuss what this service may look like. To register your expression of interest kindly visit our e-tendering portal; [www.capitalesourcing.com](http://www.capitalesourcing.com) (search for the following reference: prj\_RBKC\_21916 download, complete and submit the provided EOI form:

Please note the Council reserves the right to amend any details related to this contract at any time.

If you have any questions, please submit these through the e-tendering portal.

### **II.1.5) Estimated total value**

Value excluding VAT: £1

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 85312310 - Guidance services

### **II.2.3) Place of performance**

NUTS codes

- UKI - London

### **II.2.4) Description of the procurement**

Information, advice and guidance (IAG)

## **II.3) Estimated date of publication of contract notice**

1 June 2023

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No