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Tender

## **SR785 Unexplained Delay Software Solution**

ScotRail Trains Limited

F05: Contract notice – utilities

Notice identifier: 2026/S 000-009914

Procurement identifier (OCID): ocds-h6vhtk-0646c4

Published 4 February 2026, 12:03pm

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

ScotRail Trains Limited

Atrium Court, 50 Waterloo Street

Glasgow

G2 6HQ

#### **Email**

[sheryl.s.cupples@Scotrail.co.uk](mailto:sheryl.s.cupples@Scotrail.co.uk)

#### **Telephone**

+44 3448110141

#### **Country**

United Kingdom

#### **NUTS code**

UKM - Scotland

**Internet address(es)**

Main address

[www.scotrail.co.uk](http://www.scotrail.co.uk)

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA30589](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA30589)

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://scotrail.wax-live.com/S2C/DisplayModules/TradeModules/Negotiations/Opportunities/ListEvents.aspx>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://scotrail.wax-live.com/S2C/DisplayModules/TradeModules/Negotiations/Opportunities/ListEvents.aspx>

**I.6) Main activity**

Railway services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

SR785 Unexplained Delay Software Solution

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

Supply of unexplained delay software solution covering west of Scotland and parts of the Central Belt, covering areas from Mallaig to Stranraer, Carlisle, and Glasgow to Edinburgh, Stirling, and Alloa. This will provide coverage for nearly all the current electric fleet. We invite suppliers to complete this PQQ and ITN for this software solution.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48100000 - Industry specific software package
- 48140000 - Railway traffic control software package
- 48120000 - Flight control software package
- 48130000 - Aviation ground support and test software package

#### **II.2.3) Place of performance**

NUTS codes

- UKM82 - Glasgow City

Main site or place of performance

Glasgow

#### **II.2.4) Description of the procurement**

This is a 'negotiated procedure with prior call for competition' in which both your response to the PQQ and your Initial Tender are to be completed simultaneously and both are to be submitted at the latest by 12:00 on 06 March. As such, please ignore section 'IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates' in this notice and the dates provided there. The timescales outlined within the 'Invitation to Request to Participate and Invitation to Negotiate (ITN): Unexplained Delay Software Solution' contained within the WAX Digital portal should be adhered to.

To participate you must submit an electronic PQQ and ITN via the ScotRail Wax Sourcing System by the deadline. The system can be accessed here

<https://scotrail.wax-live.com/S2C/DisplayModules/TradeModules/Negotiations/Opportunities/ListEvents.aspx>

#### **II.2.5) Award criteria**

Quality criterion - Name: Technical / Weighting: 60

Price - Weighting: 40

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

option to extend for 2 periods of 12 months subject to external funding being approved.

#### **II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged number of candidates: 50

#### **II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.12) Information about electronic catalogues**

Tenders must be presented in the form of electronic catalogues or include an electronic catalogue

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Negotiated procedure with prior call for competition

#### **IV.1.4) Information about reduction of the number of solutions or tenders during negotiation or dialogue**

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

#### **IV.1.6) Information about electronic auction**

An electronic auction will be used

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

6 March 2026

Local time

12:00pm

#### **IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates**

6 March 2026

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

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To participate you must submit an electronic PQQ and ITN via the ScotRail Wax Sourcing System by the deadline. The system can be accessed here <https://scotrail.wax-live.com/S2C/DisplayModules/TradeModules/Negotiations/Opportunities/ListEvents.aspx>

NOTE: To register your interest in this notice and obtain any additional information please visit the Public Contracts Scotland Web Site at [https://www.publiccontractsscotland.gov.uk/Search/Search\\_Switch.aspx?ID=822686](https://www.publiccontractsscotland.gov.uk/Search/Search_Switch.aspx?ID=822686).

(SC Ref:822686)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Glasgow Sheriff Court

Glasgow

Country

United Kingdom