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Tender

DSVA Helpline and Engagement

Leicestershire Police

F02: Contract notice

Notice identifier: 2021/S 000-009914

Procurement identifier (OCID): ocds-h6vhtk-02ae2b

Published 7 May 2021, 9:06am

Section I: Contracting authority

I.1) Name and addresses

Leicestershire Police

Police Headquarters, St. Johns, Enderby

Leicestershire

LE19 2BX

Contact

Laura Southwood

Email

Laura.Southwood7167@leicestershire.pnn.police.uk

Telephone

+44 1162222222

Country

United Kingdom

NUTS code

UKF2 - Leicestershire, Rutland and Northamptonshire

National registration number

N/A

Internet address(es)

Main address

www.leics.police.uk

Buyer's address

https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/30501

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://uk.eu-supply.com/app/rfg/rwlentrance s.asp?PID=37785&B=BLUELIGHT

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://uk.eu-supply.com/app/rfg/rwlentrance s.asp?PID=37785&B=BLUELIGHT

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

DSVA Helpline and Engagement

Reference number

CONT0024a

II.1.2) Main CPV code

• 75200000 - Provision of services to the community

II.1.3) Type of contract

Services

II.1.4) Short description

The Police and Crime Commissioner for Leicestershire are seeking a supplier to provide a helpline and engagement service that feeds into Domestic Violence and Abuse services provided by the OPCC, Leicestershire County Council, Leicester City Council and Rutland Council.

II.1.5) Estimated total value

Value excluding VAT: £2,177,275

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

• 75200000 - Provision of services to the community

II.2.3) Place of performance

NUTS codes

- UKF2 Leicestershire, Rutland and Northamptonshire
- UK United Kingdom

Main site or place of performance

Leicester, Leicestershire, Rutland

II.2.4) Description of the procurement

The Police and Crime Commissioner for Leicestershire are seeking a supplier to provide a helpline and engagement service that feeds into Domestic Violence and Abuse services provided by the OPCC, Leicestershire County Council, Leicester City Council and Rutland Council.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80%

Price - Weighting: 20%

II.2.6) Estimated value

Value excluding VAT: £2,177,275

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 April 2022

End date

31 March 2027

This contract is subject to renewal

Yes

Description of renewals

This will be dependent upon funding available closer to the end of the contract

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

13 July 2021

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

13 July 2021

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Leicester Crown Court

Leicester

Country

United Kingdom