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Award

## **Childrens Case Management System**

Bracknell Forest Borough Council

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-009901

Procurement identifier (OCID): ocds-h6vhtk-04ee78

Published 18 March 2025, 1:25pm

### **Scope**

### **Description**

Support and maintenance for 12 months to the current case management system used by Children's Social Care at Bracknell Forest Council, Mosaic. The software is hosted in our BFC Azure environment, and the Council controls the core licences. The support and maintenance agreement means support is available if there is a fundamental issue with the product's core configuration and allows the Council to access upgrades.

This case management system is critical to the operation of a core Council service and our ability to support the needs of children and young people, and ongoing support and maintenance is necessary for the continued operation of the system.

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### **Contract 1. Mosaic Support & Maintenance Agreement**

## **Supplier**

- [ACCESS UK LTD](#)

## **Contract value**

- £96,000 including VAT

Below the relevant threshold

## **Earliest date the contract will be signed**

26 March 2025

## **Contract dates (estimated)**

- 1 April 2025 to 31 March 2026
- 1 year

## **Main procurement category**

Services

## **CPV classifications**

- 72261000 - Software support services

## **Contract locations**

- UKJ11 - Berkshire

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## Procedure

### Procedure type

Below threshold - without competition

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## Supplier

### ACCESS UK LTD

- Companies House: 02343760
- Public Procurement Organisation Number: PBNW-7697-HCPQ

Armstrong Building Oakwood Drive

Loughborough

LE11 3QF

United Kingdom

Email: [servelec.lg.bids@theaccessgroup.com](mailto:servelec.lg.bids@theaccessgroup.com)

Website: <http://www.theaccessgroup.com>

Region: UKF22 - Leicestershire CC and Rutland

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

## Contract 1. Mosaic Support & Maintenance Agreement

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### Contracting authority

#### **Bracknell Forest Borough Council**

- Public Procurement Organisation Number: PJMT-6544-CVZD

Time Square, Market Street

Bracknell

RG12 1JD

United Kingdom

Email: [procurement.team@bracknell-forest.gov.uk](mailto:procurement.team@bracknell-forest.gov.uk)

Region: UKJ11 - Berkshire

Organisation type: Public authority - sub-central government