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Awarded contract

HCC 01/22 - Provision of services for high-risk victims of domestic abuse

Hertfordshire County Council

F03: Contract award notice

Notice reference: 2022/S 000-009884

Published: 13 April 2022, 12:29pm

Section I: Contracting authority

I.1) Name and addresses

Hertfordshire County Council

Pegs Lane

HERTFORD

SG13 8DE

Contact

Strategic Procurement Group

Email

helen.brucehoy@hertfordshire.gov.uk

Telephone

+44 01992588668

Country

United Kingdom

NUTS code

UKH23 - Hertfordshire

Internet address(es)

Main address

www.hertfordshire.gov.uk

Buyer's address

<https://in-tendhost.co.uk/supplyhertfordshire.aspx/Home>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

HCC 01/22 - Provision of services for high-risk victims of domestic abuse

Reference number

HCC2113408

II.1.2) Main CPV code

- 98000000 - Other community, social and personal services

II.1.3) Type of contract

Services

II.1.4) Short description

Hertfordshire County Council (the 'Council') went out to procurement for the provision of a countywide service for high-risk victims of domestic abuse which provides support within safe accommodation and an Independent Domestic Violence Advocacy (IDVA) Service.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £16,519,578

II.2) Description

II.2.1) Title

Support Within Safe Accommodation

Lot No

Lot 1

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services
- 98341000 - Accommodation services
- 85312310 - Guidance services
- 85312300 - Guidance and counselling services
- 85312400 - Welfare services not delivered through residential institutions

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

II.2.4) Description of the procurement

Hertfordshire County Council (the 'Council') went out to procurement for the provision of a countywide service for high-risk victims of domestic abuse which provides support within safe accommodation and an Independent Domestic Violence Advocacy (IDVA) Service. The approach was based on stakeholder engagement and lessons learnt from existing commissioned services, to procure support within safe accommodation and an Independent Domestic Violence Advocacy Service via two Lots. This Lot 1: Support Within Safe Accommodation. The estimated total value of the Contract is stated in II.1.7) of this notice and is for the initial term inclusive of the approximate value for extensions, together with their possible durations. It should be noted that this figure includes VAT which may or may not be relevant dependent if VAT is applicable. For the avoidance of doubt, the estimated annual value of the Contract will be approximately £2,416,390.80 for Lot 1 and £887,524.80 for Lot 2. As detailed above, it must be noted that this figure includes VAT which may or may not be relevant dependent if VAT is applicable. The Contract is awarded for an initial term of Two (2) years, with the option to extend the Contract by a further two (2) years and then a subsequent one (1) year, so up to a maximum Three (3) further years. It must be noted that the contract requirements will be subject to available financial resources, supplier performance and flexibility to meet changing demands. Due to the nature of the Services provided, any Contract formed as a result of this procurement process shall be executed as a deed.

II.2.5) Award criteria

Quality criterion - Name: Quality Criteria / Weighting: 70%

Price - Weighting: 30%

II.2.11) Information about options

Options: Yes

Description of options

There is the option to extend the Contract by a further two (2) years and then a subsequent one (1) year, so up to a maximum Three (3) further years extensions.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Independent Domestic Violence Advocacy Service

Lot No

Lot 2

II.2.2) Additional CPV code(s)

- 98000000 - Other community, social and personal services
- 98341000 - Accommodation services
- 85312310 - Guidance services
- 85312300 - Guidance and counselling services
- 85312400 - Welfare services not delivered through residential institutions

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

II.2.4) Description of the procurement

Hertfordshire County Council (the 'Council') went out to procurement for the provision of a countywide service for high-risk victims of domestic abuse which provides support within safe accommodation and an Independent Domestic Violence Advocacy (IDVA) Service. The

approach was based on stakeholder engagement and lessons learnt from existing commissioned services, to procure support within safe accommodation and an Independent Domestic Violence Advocacy Service via two Lots. This Lot 2: Independent Domestic Violence Advocacy Service. The estimated total value of the Contract is stated in II.1.7) of this notice and is for the initial term inclusive of the approximate value for extensions, together with their possible durations. It should be noted that this figure includes VAT which may or may not be relevant dependent if VAT is applicable. For the avoidance of doubt, the estimated annual value of the Contract will be approximately £2,416,390.80 for Lot 1 and £887,524.80 for Lot 2. As detailed above, it must be noted that this figure includes VAT which may or may not be relevant dependent if VAT is applicable. The Contract is awarded for an initial term of Two (2) years, with the option to extend the Contract by a further two (2) years and then a subsequent one (1) year, so up to a maximum Three (3) further years. It must be noted that the contract requirements will be subject to available financial resources, supplier performance and flexibility to meet changing demands. Due to the nature of the Services provided, any Contract formed as a result of this procurement process shall be executed as a deed.

II.2.5) Award criteria

Quality criterion - Name: Quality Criteria / Weighting: 70%

Price - Weighting: 30%

II.2.11) Information about options

Options: Yes

Description of options

There is the option to extend the Contract by a further two (2) years and then a subsequent one (1) year, so up to a maximum Three (3) further years extensions.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-000845](#)

Section V. Award of contract

Contract No

HCC2113408

Lot No

1

Title

Support Within Safe Accommodation

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 April 2022

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Safer Places

PO Box 2489, 16 - 20 Bush House, Bush Fair

Harlow, Essex

CM18 6NS

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £4,832,781.6

Total value of the contract/lot: £4,832,781.6

Section V. Award of contract

Contract No

HCC2113408

Lot No

2

Title

Independent Domestic Violence Advocacy Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

5 April 2022

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Refuge

4th Floor International House, 1 St Katherines Way

London

E1W 1UN

Country

United Kingdom

NUTS code

- UKI4 - Inner London – East

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,775,049.6

Total value of the contract/lot: £1,775,049.6

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court,

Royal Courts of Justice, The Strand

London

WC2A 2LL

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

High Court,

Royal Courts of Justice, The Strand

London

WC2A 2LL

Country

United Kingdom