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Tender

SU95(24) Payment Gateway and E-Store

Swansea University

F02: Contract notice

Notice identifier: 2024/S 000-009867

Procurement identifier (OCID): ocds-h6vhtk-044d1a

Published 26 March 2024, 3:54pm

Section I: Contracting authority

I.1) Name and addresses

Swansea University

Procurement Office, Swansea University, Singleton Park

Swansea

SA2 8PP

Email

procurement@swansea.ac.uk

Telephone

+44 1792602779

Country

United Kingdom

NUTS code

UKL18 - Swansea

Internet address(es)

Main address

<http://www.swansea.ac.uk>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0345

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://etenderwales.bravosolution.co.uk/web/login.shtml>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://etenderwales.bravosolution.co.uk/web/login.shtml>

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://etenderwales.bravosolution.co.uk/web/login.shtml>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

SU95(24) Payment Gateway and E-Store

Reference number

SU95(24)

II.1.2) Main CPV code

- 72212217 - Transaction-processing software development services

II.1.3) Type of contract

Services

II.1.4) Short description

The University has chosen to divide this tender exercise into the following sections:

Payment Gateway for authorisation through to the chosen merchant services provider for debit and credit card transactions via all payment channels. It is important that the needs of the University can be met while future proofing by giving the ability to improve the current range of payment types available.

Payment gateway should meet all the card scheme requirements for card payments and offer alternative payment methods. The solution should include reporting option, with the ability to cover payment optimisation and fraud protection options. The payment gateway should have the ability to connect to the merchant acquirer (Lloyds Cardnet) and the Payment Service Provider (Global Payments E-Commerce). It is also worth noting that the University currently uses Convera for accepting student payments.

E-Store for online sales from the chosen sale routes by the University. Giving the ability to connect to the merchant acquirer (Lloyds Cardnet) and Payment Service Provider (Global Payments E-Commerce). The E-Store will be used to make sales of various products including events and short courses

The full contract term shall be two years with possible extensions of a further two years (1+1), subject to performance and agreement between the parties.

II.1.5) Estimated total value

Value excluding VAT: £340,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48110000 - Point of sale (POS) software package
- 48190000 - Educational software package
- 48219100 - Gateway software package
- 48219400 - Transaction server software package

II.2.3) Place of performance

NUTS codes

- UKL18 - Swansea

II.2.4) Description of the procurement

The University has chosen to divide this tender exercise into the following sections:

Payment Gateway for authorisation through to the chosen merchant services provider for debit and credit card transactions via all payment channels. It is important that the needs of the University can be met while future proofing by giving the ability to improve the current range of payment types available.

Payment gateway should meet all the card scheme requirements for card payments and offer alternative payment methods. The solution should include reporting option, with the ability to cover payment optimisation and fraud protection options. The payment gateway should have the ability to connect to the merchant acquirer (Lloyds Cardnet) and the Payment Service Provider (Global Payments E-Commerce). It is also worth noting that the University currently uses Convera for accepting student payments.

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The full contract term shall be two years with possible extensions of a further two years

(1+1), subject to performance and agreement between the parties.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £340,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

1+1

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

30 April 2024

Local time

2:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English, Welsh

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 3 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

30 April 2024

Local time

2:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

NOTE: The authority is using eTenderwales to carry out this procurement process. To obtain further information record your interest on Sell2Wales at https://www.sell2wales.gov.wales/search/search_switch.aspx?ID=140255

(WA Ref:140255)

The buyer considers that this contract is suitable for consortia.

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom