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Award

## Education Systems Portfolio

Norfolk County Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-009866

Procurement identifier (OCID): ocds-h6vhtk-04edf9 ([view related notices](#))

Published 4 February 2026, 11:15am

## Scope

## Reference

NCCT42930

## Description

Norfolk County Council is provisionally awarding a contract to purchase a software system that covers the end-to-end processes in its Children's Services Department. This contract also includes support and maintenance for the system and professional services for implementation and ongoing requirements.

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## **Contract 1. Education Systems Portfolio**

### **Supplier**

- Access UK Limited

### **Contract value**

- £2,880,721 excluding VAT
- £3,456,865.20 including VAT

Above the relevant threshold

### **Award decision date**

4 February 2026

### **Date assessment summaries were sent to tenderers**

4 February 2026

### **Standstill period**

- End: 13 February 2026
- 8 working days

### **Earliest date the contract will be signed**

19 February 2026

## **Contract dates (estimated)**

- 20 February 2026 to 30 August 2033
- Possible extension to 30 August 2043
- 17 years, 6 months, 11 days

Description of possible extension:

The contract can be extended at the discretion of the Council by 5 years plus an additional 5 years. The 7 year initial term is from go live which is estimated to be August 2026

## **Main procurement category**

Services

## **Options**

The right to additional purchases while the contract is valid.

The council will have the right to purchase (1) additional licenses if usage or numbers of users increase (2) additional support hours and professional services if required to maximise the return on investment for the Council and to maintain or improve the holistic view of the child and support efficient access to services (3) additional modules and additional functionality to maximise the return on investment for the Council and to maintain or improve the holistic view of the child and support efficient access to services (5) Additional training to ensure maximum and efficient use of the system.

Please note that both Norfolk County Council and Suffolk County Council have approved a devolution deal which is expected to lead to the establishment of a Mayoral Combined County Authority with strategic powers, headed by an elected mayor. Subject to the government laying a Statutory Instrument and to its approval by Parliament to formally establish the new combined authority, the first Mayoral election is expected to be in 2028.

Government has also invited participation by Norfolk in Local Government Review. This process has the potential to lead to unitary local government in Norfolk. One of these

changes could happen without the other. The contract may be assigned or novated to any successor authority(ies) to Norfolk County Council or to any joint body incorporating or formed by any such successor. The County Council or a successor authority or joint body may order services on behalf of other local authorities serving any area within Norfolk's current geographical boundaries.

## **CPV classifications**

- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

## **Contract locations**

- UKH15 - Norwich and East Norfolk
- UKH16 - North and West Norfolk
- UKH17 - Breckland and South Norfolk

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## **Information about tenders**

- 3 tenders received
  - 2 tenders assessed in the final stage:
    - 0 submitted by small and medium-sized enterprises (SME)
    - 0 submitted by voluntary, community and social enterprises (VCSE)
  - 1 supplier awarded contracts
  - 1 supplier unsuccessful (details included for contracts over £5 million)
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## Submission

### Submission type

Tenders

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## Procedure

### Procedure type

Competitive flexible procedure

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## Supplier

### Access UK Limited

- Companies House: 02343760
- Public Procurement Organisation Number: PBNW-7697-HCPQ

Armstrong Building Oakwood Drive

Loughborough

LE11 3QF

United Kingdom

Email: [servelec.lg.bids@theaccessgroup.com](mailto:servelec.lg.bids@theaccessgroup.com)

Website: <http://www.theaccessgroup.com>

Region: UKF22 - Leicestershire CC and Rutland

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

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## **Contracting authority**

### **Norfolk County Council**

- Public Procurement Organisation Number: PDYH-3246-XWTR

County Hall, Martineau Lane

Norwich

NR1 2DH

United Kingdom

Email: [sourcingteam@norfolk.gov.uk](mailto:sourcingteam@norfolk.gov.uk)

Region: UKH15 - Norwich and East Norfolk

Organisation type: Public authority - sub-central government

