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Contract

## **Frequent Callers Management System**

SOUTH WESTERN AMBULANCE SERVICE NHS FOUNDATION TRUST

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-009835

Procurement identifier (OCID): ocids-h6vhtk-064697

Published 4 February 2026, 10:36am

### **Scope**

### **Reference**

SWAST-3181-DDaT

### **Description**

Frequent Callers Management System - maintenance and support

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## **Contract 1. Frequent Callers Management System**

## **Supplier**

- Iridium Consulting Ltd

## **Contract value**

- £19,268.15 excluding VAT
- £23,121.78 including VAT

Below the relevant threshold

## **Date signed**

18 December 2025

## **Contract dates**

- 1 January 2026 to 31 December 2026
- 1 year

## **Main procurement category**

Goods

## **CPV classifications**

- 48000000 - Software package and information systems

## **Contract locations**

- UKK - South West (England)

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## Procedure

### Procedure type

Below threshold - without competition

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## Supplier

### Iridium Consulting Ltd

2 Alba Court

Exeter

EX1 3QS

United Kingdom

Email: [contact@iridium.uk.com](mailto:contact@iridium.uk.com)

Region: UKK43 - Devon CC

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): No

Contract 1. Frequent Callers Management System

## **Contracting authority**

### **SOUTH WESTERN AMBULANCE SERVICE NHS FOUNDATION TRUST**

- NHS Organisation Data Service: RYF
- Public Procurement Organisation Number: PQXD-1311-BRXL

Abbey Court, Eagle Way, Sowton Industrial Estate

Exeter

EX2 7HY

United Kingdom

Email: [procurement@swast.nhs.uk](mailto:procurement@swast.nhs.uk)

Region: UKK43 - Devon CC

Organisation type: Public authority - central government