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Planning

Corporate Website - Support renewal

Futures Housing Group

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-009824

Procurement identifier (OCID): ocids-h6vhtk-044cfd

Published 26 March 2024, 2:20pm

Section I: Contracting authority

I.1) Name and addresses

Futures Housing Group

Futures House, Argosy Road

Castle Donnington

DE74 2SA

Contact

Mr Scott Selby

Email

scott.selby@futureshg.co.uk

Telephone

+44 1327707503

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://www.futureshg.co.uk/>

Buyer's address

<https://www.futureshg.co.uk/>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Other type

Social Housing Provider

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Corporate Website - Support renewal

Reference number

DN717019

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Our website acts as a corporate 'shop window' to explain and help promote Futures and the work that we do. It is also a resource for our customers as it provides a wide range of information and advice about home management and how to get our help and support. It offers a small but growing number of digital services, sometimes operating through separate back-end systems, that are integrated into our site in different ways.

We are looking for a long-term development partner who understands the needs of our website users and who can work to resolve current issues, improve the experience for all and flexibly deliver our future development requirements. We also need to be able to demonstrate that our supplier delivers value for money and provides an agile, responsive service.

Additionally, we want a partner who can support us in our digital strategy journey by proactively helping us to understand and embrace the potential of the site and its underlying technologies. This would include demonstrating new features and helping ensure that we take a fully integrated approach with our website when introducing other new technologies to the business.

II.1.5) Estimated total value

Value excluding VAT: £110,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

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Essential:

- 1) Platinum-level Umbraco accreditation
- 2) Demonstrable experience of meeting similar project requirements
- 3) A portfolio of relevant work (to be included in the submission)
- 4) Excellent attention to detail
- 5) A strategy to deal with current requests for work/issues
- 6) Capacity to grow support in line with our future aspirations and to embrace relevant new and emerging features and technologies

7) Supplier/ partner hosting and proactive services that ensure the security of the website(s), their data and integrations with other systems

8) Supplier/partner best practice information security and cyber security frameworks and standards adherence, compliance and accreditation's.

Desirable:

- 1) Experience of working with clients in a relevant sector and of a similar scale.
- 2) Must be able to work with our in-house graphic designer.

If you are interested in this future opportunity, please request the full specification via this portal.

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If you are interested in understanding more about this future opportunity, please request the full Soft Market Test document, via this portal:

<https://supplierlive.proactisp2p.com/Account/Login>

II.2.6) Estimated value

Value excluding VAT: £110,000

II.3) Estimated date of publication of contract notice

1 May 2024

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes