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Contract

## **Cleaning and Communal Window Cleaning East**

Clarion Housing Group

F03: Contract award notice

Notice identifier: 2021/S 000-009823

Procurement identifier (OCID): ocds-h6vhtk-02add0

Published 6 May 2021, 12:24pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Clarion Housing Group

6 More London Place

London

SE1 2DA

#### **Email**

[procurement@clarionhg.com](mailto:procurement@clarionhg.com)

#### **Telephone**

+44 2031171263

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.clarionhg.com/>

Buyer's address

<https://www.clarionhg.com/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Cleaning and Communal Window Cleaning East

Reference number

3033-2019

#### **II.1.2) Main CPV code**

- 90910000 - Cleaning services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

This is a contract award notice for the completed procurement exercise to renew cleaning and communal window cleaning services across Clarion Housing Group's East region.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £3,326,833

### **II.2) Description**

#### **II.2.1) Title**

Norfolk & Suffolk

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 90900000 - Cleaning and sanitation services
- 90910000 - Cleaning services
- 90911000 - Accommodation, building and window cleaning services
- 90911100 - Accommodation cleaning services
- 90911200 - Building-cleaning services
- 90911300 - Window-cleaning services
- 90918000 - Bin-cleaning services
- 90919000 - Office, school and office equipment cleaning services
- 90919100 - Cleaning services of office equipment
- 90919200 - Office cleaning services

### **II.2.3) Place of performance**

NUTS codes

- UKH17 - Breckland and South Norfolk
- UKH14 - Suffolk
- UKH16 - North and West Norfolk
- UKH15 - Norwich and East Norfolk

Main site or place of performance

Breckland and South Norfolk, Suffolk, North and West Norfolk, Norwich and East Norfolk

### **II.2.4) Description of the procurement**

Contract Award Notice for cleaning and external window cleaning service provider for Clarion Housing Group sites in Norfolk and Suffolk.

### **II.2.5) Award criteria**

Quality criterion - Name: Contract Mobilisation / Weighting: 11

Quality criterion - Name: Contract Delivery and Management / Weighting: 9

Quality criterion - Name: Communication / Weighting: 8

Quality criterion - Name: Staff / Weighting: 6

Quality criterion - Name: Quality Assurance / Weighting: 6

Cost criterion - Name: Price / Weighting: 60

### **II.2.11) Information about options**

Options: Yes

Description of options

The total contract term is 5 years, with an initial term of 3 years and the option to extend for a further 2 years.

Clarion Housing Group's stock levels may vary over the life of the contract due to new acquisitions, new builds or disposals. Clarion Housing Group reserves the right to amend the contract to accommodate stock changes in this Lot area.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Cambridgeshire, Fenland & Lincolnshire

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 90900000 - Cleaning and sanitation services
- 90910000 - Cleaning services
- 90911000 - Accommodation, building and window cleaning services
- 90911100 - Accommodation cleaning services
- 90911200 - Building-cleaning services

- 90911300 - Window-cleaning services
- 90918000 - Bin-cleaning services
- 90919000 - Office, school and office equipment cleaning services
- 90919100 - Cleaning services of office equipment
- 90919200 - Office cleaning services

### **II.2.3) Place of performance**

NUTS codes

- UKF30 - Lincolnshire
- UKF3 - Lincolnshire
- UKH12 - Cambridgeshire CC
- UKE13 - North and North East Lincolnshire

Main site or place of performance

Lincolnshire, Lincolnshire, Cambridgeshire CC, North and North East Lincolnshire

### **II.2.4) Description of the procurement**

Contract Award Notice for cleaning and external window cleaning service provider for Clarion Housing Group sites in Cambridgeshire & Lincolnshire.

### **II.2.5) Award criteria**

Quality criterion - Name: Contract Mobilisation / Weighting: 11

Quality criterion - Name: Contract Delivery and Management / Weighting: 9

Quality criterion - Name: Communication / Weighting: 8

Quality criterion - Name: Staff / Weighting: 6

Quality criterion - Name: Quality Assurance / Weighting: 6

Cost criterion - Name: Price / Weighting: 60

### **II.2.11) Information about options**

Options: Yes

Description of options

The total contract term is 5 years, with an initial term of 3 years and the option to extend for a further 2 years.

Clarion Housing Group's stock levels may vary over the life of the contract due to new acquisitions, new builds or disposals. Clarion Housing Group reserves the right to amend the contract to accommodate stock changes in this Lot area.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Hertfordshire (including Luton & Bedfordshire)

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 90900000 - Cleaning and sanitation services
- 90910000 - Cleaning services
- 90911000 - Accommodation, building and window cleaning services
- 90911100 - Accommodation cleaning services
- 90911200 - Building-cleaning services
- 90911300 - Window-cleaning services
- 90918000 - Bin-cleaning services
- 90919000 - Office, school and office equipment cleaning services
- 90919100 - Cleaning services of office equipment
- 90919200 - Office cleaning services

### **II.2.3) Place of performance**

NUTS codes

- UKH2 - Bedfordshire and Hertfordshire
- UKH23 - Hertfordshire
- UKH21 - Luton

Main site or place of performance

Bedfordshire and Hertfordshire,Hertfordshire,Luton

### **II.2.4) Description of the procurement**

Contract Award Notice for cleaning and external window cleaning service provider for Clarion Housing Group sites in Hertfordshire (including Luton & Bedfordshire).

### **II.2.5) Award criteria**

Quality criterion - Name: Contract Mobilisation / Weighting: 11

Quality criterion - Name: Contract Delivery and Management / Weighting: 9

Quality criterion - Name: Communication / Weighting: 8

Quality criterion - Name: Staff / Weighting: 6

Quality criterion - Name: Quality Assurance / Weighting: 6

Cost criterion - Name: Price / Weighting: 60

### **II.2.11) Information about options**

Options: Yes

Description of options

The total contract term is 5 years, with an initial term of 3 years and the option to extend for a further 2 years.

Clarion Housing Group's stock levels may vary over the life of the contract due to new acquisitions, new builds or disposals. Clarion Housing Group reserves the right to amend the contract to accommodate stock changes in this Lot area.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Essex

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 90900000 - Cleaning and sanitation services
- 90910000 - Cleaning services
- 90911000 - Accommodation, building and window cleaning services
- 90911100 - Accommodation cleaning services
- 90911200 - Building-cleaning services
- 90911300 - Window-cleaning services
- 90918000 - Bin-cleaning services
- 90919000 - Office, school and office equipment cleaning services
- 90919100 - Cleaning services of office equipment
- 90919200 - Office cleaning services

### **II.2.3) Place of performance**

NUTS codes

- UKH3 - Essex
- UKH36 - Heart of Essex
- UKH35 - West Essex
- UKH37 - Essex Thames Gateway

- UKH34 - Essex Haven Gateway

Main site or place of performance

Essex,Heart of Essex,West Essex,Essex Thames Gateway,Essex Haven Gateway

#### **II.2.4) Description of the procurement**

Contract Award Notice for cleaning and external window cleaning service provider for Clarion Housing Group sites in Essex.

#### **II.2.5) Award criteria**

Quality criterion - Name: Contract Mobilisation / Weighting: 11

Quality criterion - Name: Contract Delivery and Management / Weighting: 9

Quality criterion - Name: Communication / Weighting: 8

Quality criterion - Name: Staff / Weighting: 6

Quality criterion - Name: Quality Assurance / Weighting: 6

Cost criterion - Name: Price / Weighting: 60

#### **II.2.11) Information about options**

Options: Yes

Description of options

The total contract term is 5 years, with an initial term of 3 years and the option to extend for a further 2 years.

Clarion Housing Group's stock levels may vary over the life of the contract due to new acquisitions, new builds or disposals. Clarion Housing Group reserves the right to amend the contract to accommodate stock changes in this Lot area.

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2019/S 207-504864](#)

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## **Section V. Award of contract**

### **Contract No**

1

### **Lot No**

1

### **Title**

Norfolk & Suffolk

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

8 March 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 9

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Just Ask Estate Services Ltd

Unit 4A-4B, Wintersells Road Just Ask Estate, Byfleet

West Byfleet

KT14 7LF

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

05956392

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £1,208,379

Total value of the contract/lot: £866,784

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## **Section V. Award of contract**

### **Contract No**

2

### **Lot No**

2

### **Title**

Cambridgeshire, Fenland & Lincolnshire

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

8 March 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 9

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Pinnacle FM Ltd

1st Floor, 6 St Andrew Street

London

EC4A 3AE

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

01040529

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £1,108,531

Total value of the contract/lot: £891,908

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## **Section V. Award of contract**

### **Contract No**

3

### **Lot No**

3

### **Title**

Hertfordshire (including Luton & Bedfordshire)

A contract/lot is awarded: Yes

## **V.2) Award of contract**

### **V.2.1) Date of conclusion of the contract**

8 March 2021

### **V.2.2) Information about tenders**

Number of tenders received: 9

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Wetton Cleaning Services Limited

Estate House, 2 Pembroke Road

Sevenoaks

TN13 1XR

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

00473038

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £1,913,402

Total value of the contract/lot: £1,087,500

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## **Section V. Award of contract**

### **Contract No**

4

### **Lot No**

4

### **Title**

Essex

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

8 March 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 9

Number of tenders received by electronic means: 9

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Just Ask Estate Services Limited

Unit 4A-4B, Wintersells Road Just Ask Estate, Byfleet

West Byfleet

KT14 7LF

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

05956392

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £803,633

Total value of the contract/lot: £480,641

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## **Section VI. Complementary information**

### **VI.3) Additional information**

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=588076925>

GO Reference: GO-202156-PRO-18202681

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

The Strand

London

WC2A 2LL

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

Royal Courts of Justice

The Strand

London

WC2A 2LL

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

The contracting authority incorporated a minimum 10 calendar day standstill period at the point information on the award of the contract was communicated to the tenderers. The Public Contracts Regulations 2015 (SI 2015 No 102) (as amended) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland). Any such action must be started within 30 days beginning with the date when the aggrieved party first knew or ought to have known that grounds for starting the proceedings had arisen. The Court may extend the time limit for starting proceedings where the Court considers that there is a good reason for doing so but not so as to permit proceedings to be started more than 3 months after that date. Where a contract has not been entered into, the Court may order the setting aside of the award decision or order the contracting authority to amend any document and may award damages. If the contract has been entered into the Court may only award damages or, where the contract award procedures have not been followed correctly, declare the contract to be "ineffective."