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Contract

Intruder Alarm Maintenance and Monitoring

Armagh City Banbridge and Craigavon Borough Council

F03: Contract award notice

Notice identifier: 2025/S 000-009822

Procurement identifier (OCID): ocds-h6vhtk-04b5a2

Published 18 March 2025, 10:10am

Section I: Contracting authority

I.1) Name and addresses

Armagh City Banbridge and Craigavon Borough Council

Craigavon Civic and Conference Centre PO Box 66 Lakeview Road

Craigavon

BT64 1AL

Email

procurement@armaghbanbridgecraigavon.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://etendersni.gov.uk/epps>

Buyer's address

<https://etendersni.gov.uk/epps>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Intruder Alarm Maintenance and Monitoring

II.1.2) Main CPV code

- 79711000 - Alarm-monitoring services

II.1.3) Type of contract

Services

II.1.4) Short description

Armagh City, Banbridge and Craigavon Borough Council seek to appoint a single company to provide intruder alarm maintenance and remote monitoring across its estate. The council estate is a mixed range of property types, including civic, administrative and operational facilities, leisure and community facilities. The successful contractor shall provide a 24 hour, seven days per week emergency service for the duration of this contract over the Council's estate which covers 70 properties. The contract shall comprise the maintenance and remote monitoring of intruder alarm systems, inclusive of any Police response panic alarms (where fitted), within various Armagh City, Banbridge and Craigavon Borough Council estate premises. Please note that CPV code 45312200 also applies.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £188,000

II.2) Description

II.2.2) Additional CPV code(s)

- 79711000 - Alarm-monitoring services

II.2.3) Place of performance

NUTS codes

- UKN07 - Armagh City, Banbridge and Craigavon

II.2.4) Description of the procurement

Armagh City, Banbridge and Craigavon Borough Council seek to appoint a single company to provide intruder alarm maintenance and remote monitoring across its estate. The council estate is a mixed range of property types, including civic, administrative and operational facilities, leisure and community facilities. The successful contractor shall provide a 24 hour, seven days per week emergency service for the duration of this contract over the Council's estate which covers 70 properties. The contract shall comprise the maintenance and remote monitoring of intruder alarm systems, inclusive of any Police response panic alarms (where fitted), within various Armagh City, Banbridge and Craigavon Borough Council estate premises. Please note that CPV code 45312200 also applies.

II.2.5) Award criteria

Quality criterion - Name: Contract Management / Weighting: 20

Quality criterion - Name: Organisation and Coordination of PPM and Reactive Services and submission of claims / Weighting: 10

Quality criterion - Name: Reporting and Information / Weighting: 10

Cost criterion - Name: Price / Weighting: 60

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-036489](#)

IV.2.9) Information about termination of call for competition in the form of a prior information notice

The contracting authority will not award any further contracts based on the above prior information notice

Section V. Award of contract

Contract No

1

Title

Contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

13 March 2025

V.2.2) Information about tenders

Number of tenders received: 7

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 7

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

DIAMOND ELECTRONIC SYSTEMS LTD

5 Heron Road

BELFAST

BT3 9HB

Email

info@diamondsystems.co.uk

Telephone

+44 2890207207

Fax

+44 2890207208

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://etendersni.gov.uk/epps>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £188,000

Total value of the contract/lot: £188,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court, Royal Courts of Justice

Chichester Street

Belfast

BT1 3JF

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Armagh City, Banbridge Craigavon Borough Council

Civic Conference Centre, 66 Lakeview Road

Craigavon

BT64 1AL

Country

United Kingdom