

Important

This procurement was [cancelled](#) before the tender submission deadline.

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/009814-2025>

Tender

WMT Managed and Unplanned Taxi Service

WEST MIDLANDS TRAINS LIMITED

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-009814

Procurement identifier (OCID): ocds-h6vhtk-04ee44 ([view related notices](#))

Published 18 March 2025, 9:51am

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Scope

Description

West Midlands Trains Limited ("WMT") is issuing this Invitation to Tender ("ITT") in connection with the Open procurement of planned and unplanned taxis for traincrew and customers in accordance with the Procurement Act 2023.

Total value (estimated)

- £7,680,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 15 September 2025 to 14 September 2027
- Possible extension to 14 September 2029
- 4 years

Description of possible extension:

Option to extend + 1 + 1

Main procurement category

Services

CPV classifications

- 60120000 - Taxi services

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber

- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

Participation

Technical ability conditions of participation

Please see PSQ document within the tender documents

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

28 March 2025, 2:00pm

Tender submission deadline

16 April 2025, 2:00pm

Submission address and any special instructions

<http://redirect.transaxions.com/events/t9iur>

Please express your interest through the above link. If you have trouble accessing or using the link, please contact Procurement@wmtrains.co.uk

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

23 June 2025

Award criteria

Name	Description	Type	Weighting
Quality	Ability to provide requirements listed below to a high standard Business Relevant Information Technology and Innovation Service Delivery Team Structure Customer Experience Communication and Reporting Safeguarding and accessibility Sustainability Added Value	Quality	60%
Pricing	Total fixed cost for services and types of fleet/vehicles. Weighting to be split between planned (managed) vs unplanned (emergency).	Price	40%

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Utilities

Documents

Associated tender documents

<https://www.medius.com/>

Suppliers to express interest using the link, <http://redirect.transaxions.com/events/t9iur>

Technical specifications to be met

<https://www.medius.com/>

Contracting authority

WEST MIDLANDS TRAINS LIMITED

- Companies House: 09860466
- Public Procurement Organisation Number: PJQG-2591-LRCG

2nd Floor St Andrew's House

London

EC4A 3AG

United Kingdom

Email: procurement@wmtrains.co.uk

Region: UKI31 - Camden and City of London

Organisation type: Private utility