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Contract

Housing Management System

NORTH STAR HOUSING GROUP

F03: Contract award notice

Notice identifier: 2023/S 000-009789

Procurement identifier (OCID): ocids-h6vhtk-038798

Published 4 April 2023, 12:46pm

Section I: Contracting authority

I.1) Name and addresses

NORTH STAR HOUSING GROUP

Endeavour House

Stockton

TS176QN

Contact

Olivia Dobbin

Email

olivia.dobbin@northstarhg.co.uk

Telephone

+44 1642796289

Country

United Kingdom

Region code

UKC11 - Hartlepool and Stockton-on-Tees

Mutuals Public Register

IP21256R

Internet address(es)

Main address

<https://www.northstarhg.co.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Housing and community amenities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Housing Management System

Reference number

NSTAR P/REF 0036

II.1.2) Main CPV code

- 72263000 - Software implementation services

II.1.3) Type of contract

Services

II.1.4) Short description

We are looking for a partner who can provide a system built on Microsoft Dynamics following soft market testing of housing management systems carried out earlier in 2022 following the PIN released late 2021.

We are looking to work with a partner who can provide pre-developed modules for Microsoft Dynamics, rather than a partner who will be looking to develop these for the first time.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £900,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKC1 - Tees Valley and Durham

II.2.4) Description of the procurement

We are looking for a partner who can provide a system built on Microsoft Dynamics following soft market testing of housing management systems carried out earlier in 2022 following the PIN released late 2021.

We are looking to work with a partner who can provide pre-developed modules for Microsoft Dynamics, rather than a partner who will be looking to develop these for the first time.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: Yes

Description of options

Initial 5 year term with the option to extend by additional periods of 12 months, not exceeding a contract term of 10 years

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-033196](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 March 2023

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

RedKite CRM Ltd

Bloxham Mill

Banbury

OX15 4FF

Country

United Kingdom

NUTS code

- UKJ14 - Oxfordshire

Companies House

09579215

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £900,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Public Procurement Review Service

London

Email

publicprocurementreview@cabinetoffice.gov.uk

Telephone

+44 3450103503

Country

United Kingdom