

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/009785-2024>

Contract

Social Media Management and Engagement Platform

Police Digital Service

F03: Contract award notice

Notice identifier: 2024/S 000-009785

Procurement identifier (OCID): ocds-h6vhtk-03f01b

Published 26 March 2024, 12:03pm

Section I: Contracting authority

I.1) Name and addresses

Police Digital Service

20 Gresham Street,

LONDON

EC2V 7JE

Contact

Nia Harvey

Email

nia.harvey@pds.police.uk

Telephone

+44 123456789

Country

United Kingdom

Region code

UK - United Kingdom

National registration number

08113293

Internet address(es)

Main address

www.pds.police.uk

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/94392>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Social Media Management and Engagement Platform

Reference number

PDSCN-235-2023

II.1.2) Main CPV code

- 48510000 - Communication software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

Multi-Supplier Framework for Police Forces and Contracting Bodies to procure via a further competition or direct award a Social Media Management and Engagement Platform. The Framework will be for a period of four (4) years (with an initial term of two (2) years and the option to extend for two (2) further periods of one (1) year each),

The Contracting Authority acting in its sole discretion via further competition or direct award can award for a period of eight (8) years (with an initial term of two (2) years and the option to extend for further periods, up to six (6) years).

II.1.6) Information about lots

This contract is divided into lots: Yes

II.2) Description

II.2.1) Title

Social Media Management Platform

Lot No

1

II.2.2) Additional CPV code(s)

- 48500000 - Communication and multimedia software package

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UK

II.2.4) Description of the procurement

Lot 1 will consist of the Social Media Management Solution which will enable users to operate and control all their corporate social media channels in once place in a safe, secure and auditable way.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 75

Price - Weighting: 25

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Attached as document

II.2) Description

II.2.1) Title

Social Media Management and Live Chat Platform

Lot No

2

II.2.2) Additional CPV code(s)

- 48510000 - Communication software package

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

UK

II.2.4) Description of the procurement

Lot 2 will consist of the Social Media Management and Integrated Live Chat Solution which will enable users to operate and control all their corporate social media channels and Live Chat platform in once place in a safe, secure and auditable way.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 75

Price - Weighting: 25

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-003725](#)

Section V. Award of contract

Contract No

1

Title

Social Media Management and Engagement Platform

A contract/lot is awarded: No

V.1) Information on non-award

The contract/lot is not awarded

Other reasons (discontinuation of procedure)

Section VI. Complementary information

VI.3) Additional information

The estimated value of the framework described in this notice is GBP 12 000 000. This figure has been calculated on the assumption that the framework runs for its maximum possible term (the initial terms of 2 years, plus the further extension periods of 1 year each) and that a number of call-off contracts are awarded by the various parties listed in the ITT. For the avoidance of doubt, the contracting authority gives no warranty or representation as to the value of any call-off contract, or the number of call-off contracts, if any, which may be awarded.

VI.4) Procedures for review

VI.4.1) Review body

High Court

7 Rolls Building

London

EC4A 1NL

Country

United Kingdom