

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/009773-2026>

Award

Maintenance & Associated Services For Revenue and Benefits System

Rhondda Cynon Taf CBC

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-009773

Procurement identifier (OCID): ocds-h6vhtk-06466b

Published 4 February 2026, 9:39am

Scope

Reference

RCTDA02

Description

Maintenance & Associated Services For Revenue and Benefits System for Rhondda Cynon Taf County Borough Council.

Contract 1. Maintenance & Associated Services for Revenue and

Benefits System

Supplier

- MRI Community Software Ltd

Contract value

- £550,000 excluding VAT
- £660,000 including VAT

Above the relevant threshold

Earliest date the contract will be signed

18 March 2026

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

2 year extension

Main procurement category

Services

CPV classifications

- 48440000 - Financial analysis and accounting software package
- 75310000 - Benefit services

Contract locations

- UKL15 - Central Valleys

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

- Additional or repeat goods, services or works - extension or partial replacement
- Single supplier - technical reasons

The Council is relying on 2 justification points as provided for under Schedule 5 of the Procurement Act:

1) Additional or repeat goods, services or works

The public contract concerns the supply of goods, services or works by the existing supplier which are intended as an extension to, or partial replacement of, existing goods, services or works in circumstances where—

a change in supplier would result in the contracting authority receiving goods, services or works that are different from, or incompatible with, the existing goods, services or works and the difference or incompatibility would result in disproportionate technical difficulties in operation or maintenance.

2) Single Suppliers

Due to an absence of competition for technical reasons, only a particular supplier can supply the goods, services or works required and there are no reasonable alternatives to those goods, services or works.

Rational for why the above justifications are appropriate:

The current system has been in operation for numerous years and is functioning well. The existing system is embedded into current working practices, and the Council has no appetite to change systems at this time. The Council is not purchasing a new system, this contract is for the continued licencing support and maintenance which can only be provided by the supplier. A change in system would incur additional costs to the Council for implementation, training and migration.

Supplier

MRI Community Software Ltd

- Public Procurement Organisation Number: PWRQ-7158-PXCR

9 King Street

London

EC2V 8EA

United Kingdom

Email: Mark.Chiplin@mrisoftware.com

Region: UKI31 - Camden and City of London

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Maintenance & Associated Services for Revenue and Benefits System

Contracting authority

Rhondda Cynon Taf CBC

- Public Procurement Organisation Number: PDXZ-9391-VHZQ

Oldway House

Porth

cf39 9st

United Kingdom

Contact name: Julie Snooks

Telephone: +441443281182

Email: procurement@rctcbc.gov.uk

Website: <http://www.rctcbc.gov.uk/>

Region: UKL15 - Central Valleys

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales