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Contract

## **Reducing Parental Conflict - Face to Face Provision**

Department for Work and Pensions

F20: Modification notice

Notice identifier: 2021/S 000-009773

Procurement identifier (OCID): ocds-h6vhtk-02ad9e

Published 5 May 2021, 10:55pm

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

Department for Work and Pensions

Hartshead Square

Sheffield

S1 2FD

#### **Email**

[Jason.twigg@dwp.gov.uk](mailto:Jason.twigg@dwp.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

#### **Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/department-for-work-pensions>

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Reducing Parental Conflict - Face to Face Provision

Reference number

CPA 4 - Dorset

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

### **II.2) Description**

#### **II.2.1) Title**

Reducing Parental Conflict - Face to Face Provision

Lot No

CPA 4 - Dorset

#### **II.2.2) Additional CPV code(s)**

- 85300000 - Social work and related services

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement at the time of conclusion of the contract:**

The reducing parental conflict (RPC) programme aims to help

parents across England to reduce the conflict in their relationships with each other to secure better outcomes for their children.

This element of the RPC programme aims to provide evidence-based targeted face-to-face support for families of the most disadvantaged children, whether the parents are together or separated.

#### **II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Start date

11 January 2019

End date

23 September 2022

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: Yes

Identification of the project

Reducing Parental Conflict - Face to Face Provision

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## **Section V. Award of contract/concession**

### **Contract No**

UI\_DWP\_101975-4

### **Lot No**

CPA 4

## **Title**

Reducing Parental Conflict - Face to Face Provision - CPA 4 - Dorset

### **V.2) Award of contract/concession**

#### **V.2.1) Date of conclusion of the contract/concession award decision:**

11 January 2019

#### **V.2.2) Information about tenders**

The contract/concession has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor/concessionaire**

Twin Training International Ltd

The Greenwich Centre

London

SE10 9GB

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

#### **V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)**

Total value of the procurement: £1,900,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

Suppliers Instructions:

How to Express Interest in this Tender:

1. Register on the eSourcing portal (this is only required once):

<https://dwp.bravosolution.co.uk> & click the link to register - Accept the terms & conditions & click 'continue' - Enter your correct business & user details - Note your chosen username & click 'Save'. You will receive an email with your password (keep this secure)

2. Express an Interest in the tender - Login to the portal with the username/password - Click the 'PQQs / ITTs Open To All Suppliers' link. (These are Pre-Qualification Questionnaires or Invitations to Tender open to any registered supplier) - Click on the relevant exercise to access the content. - Click the 'Express Interest' button at the top of the page. - This will move the PQQ /ITT into your 'My PQQs/ My ITTs' page. (A secure area reserved for your projects only) -You can now access any attachments by clicking 'Buyer Attachments' in the 'PQQ/ ITT Details' box

3. Responding to the tender - Click 'My Response' under 'PQQ/ ITT Details', you can choose to 'Create Response' or to 'Decline to Respond' (please give a reason if declining) - You can now use the 'Messages' function to communicate with the buyer and seek any clarification - Note the deadline for completion. Follow the onscreen instructions to complete the PQQ/ ITT - There may be a mixture of online & offline actions to complete (detailed online help available). To submit your reply use the 'Submit Response' button (top of the page).

For further assistance please consult the online help, or the eTendering help desk.

DWP expressly reserves the rights(i)to use a reverse auction; (ii)to cancel this procurement at any stage; (iii)to not award any contract as a result of the procurement process commenced by publication of this notice; (iv)and in no circumstances will DWP be liable for any costs incurred by potential suppliers.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Department for Work and Pensions

Hartshead Square

Sheffield

S1 2FD

Country

United Kingdom

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## **Section VII: Modifications to the contract/concession**

### **VII.1) Description of the procurement after the modifications**

#### **VII.1.1) Main CPV code**

- 85000000 - Health and social work services

#### **VII.1.2) Additional CPV code(s)**

- 85300000 - Social work and related services

#### **VII.1.3) Place of performance**

NUTS code

- UK - United Kingdom

#### **VII.1.4) Description of the procurement:**

The reducing parental conflict (RPC) programme aims to help parents across England to reduce the conflict in their relationships with each other to secure better outcomes for their children.

This element of the RPC programme aims to provide evidence-based targeted face-to-face support for families of the most disadvantaged children, whether the parents are together or separated.

#### **VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or concession**

Start date

11 January 2019

End date

23 September 2022

### **VII.1.6) Information on value of the contract/lot/concession (excluding VAT)**

Total value of the contract/lot/concession:

£1,900,000

### **VII.1.7) Name and address of the contractor/concessionaire**

Twin Training International Ltd

Greenwich Centre, 12 Lambarde Square

London

SE10 9GB

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

## **VII.2) Information about modifications**

### **VII.2.1) Description of the modifications**

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

March 2020 it was agreed that a 1 year contract extension would be awarded to allow for the

achievement of sufficient volumes that, though still below initial targets, will enhance the robustness of the evaluation.

### **VII.2.2) Reasons for modification**

Need for modification brought about by circumstances which a diligent contracting



authority/entity could not foresee.

Description of the circumstances which rendered the modification necessary and explanation of the unforeseen nature of these circumstances:

The volume of referrals, and consequently the number of starts and completions of interventions have not reached the anticipated profile. As of December 2020, there were 3501 referrals over the life of the contracts, significantly under the target of 7679 by this date, and total starts at less than a third of expectations.

Though intervention delivery was adapted to digital approaches, Covid-19 had a negative impact on referral rates. Whilst referral rates recovered, Covid-19 presents continued uncertainty.

Given these lower volumes, the analytical value of the forecast volumes has been considered

. These forecasts have been based on historical volumes rather than on the much higher contractual volumes. International studies of similar interventions have often demonstrated

large effect sizes; it should therefore be possible to detect these effects using lower volumes

than was initially thought.

### **VII.2.3) Increase in price**

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £1,900,000

Total contract value after the modifications

Value excluding VAT: £1,900,000