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Contract

## **Cleaning Services**

Torbay Council

F03: Contract award notice

Notice identifier: 2024/S 000-009769

Procurement identifier (OCID): ocds-h6vhtk-0403d4

Published 26 March 2024, 11:09am

## **Section I: Contracting authority**

### **I.1) Name and addresses**

Torbay Council

Town Hall, Castle Circus

Torquay

TQ1 3DR

### **Contact**

Mrs Rebecca Sanders

### **Email**

[rebecca.sanders@torbay.gov.uk](mailto:rebecca.sanders@torbay.gov.uk)

### **Telephone**

+44 1803208627

**Country**

United Kingdom

**Region code**

UKK42 - Torbay

**Internet address(es)**

Main address

<http://www.torbay.gov.uk/>

Buyer's address

<http://www.torbay.gov.uk/>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

Cleaning Services

Reference number

DN690934

**II.1.2) Main CPV code**

- 90900000 - Cleaning and sanitation services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

For the provision of Cleaning Services at specific sites for Torbay Council Corporate Buildings, Temporary Accommodation and Hostel. The Council may require the provision of additional extra hours throughout the duration of the contract. The contract may also be varied to include or exclude other locations within the contract period.

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £847,049.79

## **II.2) Description**

### **II.2.1) Title**

Lot 1 - Torbay Council Corporate Buildings

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 39000000 - Furniture (incl. office furniture), furnishings, domestic appliances (excl. lighting) and cleaning products
- 90900000 - Cleaning and sanitation services

### **II.2.3) Place of performance**

NUTS codes

- UKK42 - Torbay

### **II.2.4) Description of the procurement**

This is for the provision of Cleaning Services at specific sites for Torbay Council Corporate Buildings.

Torbay Council and its services operate from various corporate buildings based across Torquay, Paignton and Brixham. Properties and sites included in the service range from public buildings, historic buildings, a nursery, and a café, with Council staff, customers, and the public utilising these buildings.

## **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 40

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 50

## **II.2.11) Information about options**

Options: No

## **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 2 - Temporary Accommodation / Hostel

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 90900000 - Cleaning and sanitation services

### **II.2.3) Place of performance**

NUTS codes

- UKK42 - Torbay

#### **II.2.4) Description of the procurement**

Torbay Council currently has 43 temporary accommodation properties, which are located in Torquay, Paignton and Brixham. There are 38 self-contained properties and 2 HMO's (House in Multiple Occupancy). The Temporary accommodation properties will require void cleaning (flipping), before a new tenant(s) move in. This is a specialist cleaning service that is required for the vacated properties. The HMO properties require regular cleaning of the communal areas and void cleaning of the bedrooms once a tenant has moved out.

No site plans are available for the Temporary Accommodation.

The Hostel is located in Torquay and comprises of 29 bedrooms (of which, 26 of those bedrooms have en-suite shower rooms) and communal areas. The communal areas required to be cleaned twice weekly and void cleans will be required once a bedroom has become vacant.

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 45

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 45

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-028354](#)

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## **Section V. Award of contract**

### **Contract No**

TJOT3923

### **Lot No**

1

### **Title**

Lot 1 - Torbay Council Corporate Buildings

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

11 January 2024

### **V.2.2) Information about tenders**

Number of tenders received: 8

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Crystal Facilities Management

Lyra Court, Portal Way

North Acton, London

W3 6BJ

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £847,049.79

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## **Section V. Award of contract**

### **Contract No**

TJOT3923

### **Lot No**

2

### **Title**

Lot 2 - Temporary Accommodation / Hostel

A contract/lot is awarded: No

### **V.1) Information on non-award**

The contract/lot is not awarded

No tenders or requests to participate were received or all were rejected



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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Royal Courts of Justice

7 Rolls Building, Fetter Lane

London

EC4A 1NL

Email

[tcc.issue@justice.gov.uk](mailto:tcc.issue@justice.gov.uk)

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+44 2079477156

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