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Planning

Oracle Managed Support Services

West Sussex County Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-009767

Procurement identifier (OCID): ocds-h6vhtk-04ee28

Published 17 March 2025, 5:39pm

Scope

Description

West Sussex County Council is undertaking Preliminary Market Engagement to gather insights and inform its sourcing strategy for the future provision of a technical and functional managed support service for Oracle Cloud (ERP, HCM and EPM). The Council is currently in the implementation phase of Oracle Cloud with implementation services (technical and change management) being provided by Infosys Limited. For more information on the Implementing Oracle Programme, please refer to <https://westsussex.moderngov.co.uk/ieDecisionDetails.aspx?Id=1946> This notice is issued in accordance with sections 16 and 17 of the Procurement Act 2023 to seek market input before the commencement of a formal procurement process.

Total value (estimated)

- £900,000 excluding VAT
- £1,080,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 20 October 2025 to 19 October 2027
- Possible extension to 19 October 2028
- 3 years

Main procurement category

Services

CPV classifications

- 72261000 - Software support services
- 72266000 - Software consultancy services
- 72212732 - Data security software development services
- 72254000 - Software testing
- 72212517 - IT software development services

Engagement

Engagement deadline

30 May 2025

Engagement process description

The Council would like to hear from suppliers with Oracle Cloud, SAAS, EPM, OCI, OIC and BI expertise in a Local Government setting and able to support a first generation Oracle Cloud support contract. This engagement aims to: -Assess market capability and interest. -Gather feedback on proposed service requirements. -Understand innovation and best practices. -Inform the final procurement approach Written Expressions of Interest can be emailed to james.skilling@westsussex.gov.uk (WSCC Implementing Oracle - Commercial Lead). Please include -'WSCC Oracle Managed Support Services' in the subject title. -Name of the organisation you represent -Contact details of the pre-sales lead -Current and recent managed support contracts the organisation is delivering or has delivered. The Council expects to organise and hold a series of meetings with interested suppliers with relevant experience during the preliminary market engagement window. Registration on the Central Digital Platform is not required at this stage for market engagement; however, it will be necessary afterwards to be able to review a tender or submit a bid if the procurement falls under PA23. The Council's e-sourcing portal is Atamis. Suppliers can register following this link: https://atamis-7669.my.site.com/ProSpend__CustomCommunitiesLogin?startURL=%2Fhome%2Fhome.jsp

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

17 June 2025

Contracting authority

West Sussex County Council

- Public Procurement Organisation Number: PXJW-5627-QRQR

County Hall

Chichester

PO19 1RG

United Kingdom

Contact name: James Skilling

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Website: <https://www.westsussex.gov.uk>

Region: UKJ27 - West Sussex (South West)

Organisation type: Public authority - sub-central government