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Planning

Hackney Council - Shoreditch Parkside Development Management Services

London Borough of Hackney

UK3: Planned procurement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-009763

Procurement identifier (OCID): ocds-h6vhtk-04ee24 ([view related notices](#))

Published 17 March 2025, 5:29pm

Scope

Description

The procurement is for Management Services relating to the Council's Shoreditch Parkside residential development. The initial procurement will be for a period of 2 years from practical completion and will include any mobilisation prior to completion of the residential buildings.

Shoreditch Parkside is a mixed-use scheme located next to Shoreditch Park in the Hoxton area of Shoreditch in the London Borough of Hackney. The scheme is part of a mixed use development, where Hackney Council is the developer, and pertains to the management of the two 20 and 25 storey towers which will accommodate 290 private and 30 shared ownership occupiers. There is one commercial unit at the ground floor of one of the blocks, which will be retained by the Council. Recovery of Service Charge will be direct with private owners, and through Hackney leaseholder services for the shared ownership homes.

The management of the 51 social rent homes which are also being delivered (as two separate blocks) in this masterplan are not included in this tender, and will be managed by Hackney Council as RSL.

An overview of the scope of services required from the operating partner is listed below:

- Facilities Management
- Employment of Staff
- Statutory Compliance
- Insurance Management
- Tenancy Management Services
- Technology and Systems Management
- Data and Information Management
- Asset Management
- Pre-Start and Mobilisation Services
- Financial Management

The blocks are due to be completed in Spring/Summer 2026, and this procurement will be for the initial contract for the management of these blocks. These services are being procured by Hackney Council, and will be subsequently novated to the Management Company once set up. This management company is anticipated to be set up as a company limited by guarantee, under Council ownership (and subject to Cabinet approvals).

Contract dates (estimated)

- 1 November 2025 to 31 July 2028
- Possible extension to 31 July 2029
- 3 years, 9 months

Description of possible extension:

The initial period is to cover the two year period following completion of the final building.

This could be extended by up to one year, subject to agreement with the Management Company, and any required statutory consultation with leaseholders.

Main procurement category

Services

CPV classifications

- 70330000 - Property management services of real estate on a fee or contract basis
- 79342320 - Customer-care services
- 79993000 - Building and facilities management services

Contract locations

- UKI41 - Hackney and Newham

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

1 May 2025

Submission type

Requests to participate

Deadline for requests to participate

15 May 2025, 12:00pm

Submission address and any special instructions

Tenders will require to be submitted via the Council's nominated e-tendering portal (anticipated to be ProContract). Suppliers are advised to register if they are not already signed up to this portal. Registration is free.

<https://procontract.due-north.com/SupplierRegistration/Register>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

1 September 2025

Award criteria

Name	Type	Weighting
Quality	Quality	60%
Price	Price	40%

Procedure

Procedure type

Competitive flexible procedure

Reduced tendering period

Yes

Qualifying planned procurement notice - minimum 10 days

Contracting authority

London Borough of Hackney

- Public Procurement Organisation Number: PRZC-5592-DDDV

Hackney Service Centre

London

E8 1DY

United Kingdom

Contact name: Leila Gillespie

Email: procurement.admin@hackney.gov.uk

Region: UKI41 - Hackney and Newham

Organisation type: Public authority - sub-central government