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Planning

Mental Health Information, Advice and Assistance

Monmouthshire County Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-009750

Procurement identifier (OCID): ocids-h6vhtk-061615

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Scope

Description

Monmouthshire County Council intends to commission a specialist service to support residents with sight, hearing, dual sensory, or deafblind impairments, in line with the Social Services and Well-being (Wales) Act 2014.

The service will need to provide person-centred rehabilitation, early intervention, and strategies to maintain independence. Delivery will likely include approximately 1.5 FTE qualified sensory impairment specialists (including ROVIs or RVS) operating within integrated health and social care teams, undertaking home visits, assessments, and training, while issuing aids and equipment to promote independence.

Key service delivery operations include:

- Managing referrals from professionals, individuals, and families.
- Prioritising waiting lists and maintaining clear communication.

- Developing tailored rehabilitation programmes based on “What Matters” principles.
- Supporting home adaptations and liaising with third-sector organisations and health services.

The service should also provide training for professionals and carers, implement preventative strategies to reduce the impact of sensory loss, and maintain strong links with local ophthalmology and audiology pathways.

Total value (estimated)

- £206,015 excluding VAT
- £247,218 including VAT

Below the relevant threshold

Contract dates (estimated)

- 1 August 2026 to 31 July 2031
- 5 years

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKL21 - Monmouthshire and Newport

Engagement

Engagement deadline

16 February 2026

Engagement process description

We are now inviting written comments from the market on the proposed service which will support us in shaping the service specification and future direction of the service. This written market engagement will be followed by an online event with further information to follow.

Questions

1. What sort of service do you believe would meet the needs of this client group?
2. Within the estimated contract value what do you see the service looking like? Do you see it as achievable?
3. Are you aware of any examples of best practice or innovations in this area, or similar areas that could be applied here?

Participation

Particular suitability

- Small and medium-sized enterprises (SME)

- Voluntary, community and social enterprises (VCSE)

Procedure

Special regime

Light touch

Contracting authority

Monmouthshire County Council

- Public Procurement Organisation Number: PMQT-2889-YGXR

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Email: Ana.foundly@cardiff.gov.uk

Website: <http://www.monmouthshire.gov.uk>

Region: UKL21 - Monmouthshire and Newport

Organisation type: Public authority - sub-central government

Devolved regulations that apply: Wales