

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/009750-2022>

Contract

Social Media and Customer Relationship Management Solution

Office of the Sussex Police & Crime Commissioner

F03: Contract award notice

Notice identifier: 2022/S 000-009750

Procurement identifier (OCID): ocids-h6vhtk-032cb3

Published 12 April 2022, 2:24pm

Section I: Contracting authority

I.1) Name and addresses

Office of the Sussex Police & Crime Commissioner

Sackville House, Brooks Close, Lewes, East Sussex

Lewes

BN7 2FZ

Contact

Rob McCarthy

Email

Rob.McCarthy@surrey.police.uk

Telephone

+44 7976982887

Country

United Kingdom

NUTS code

UKJ2 - Surrey, East and West Sussex

National registration number

N/A

Internet address(es)

Main address

<https://www.sussex-pcc.gov.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Social Media and Customer Relationship Management Solution

Reference number

JPS958

II.1.2) Main CPV code

- 48480000 - Sales, marketing and business intelligence software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

Social Media and Customer Relationship Management Solution

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,800,000

II.2) Description

II.2.2) Additional CPV code(s)

- 48480000 - Sales, marketing and business intelligence software package

II.2.3) Place of performance

NUTS codes

- UKJ2 - Surrey, East and West Sussex

Main site or place of performance

Lewes

II.2.4) Description of the procurement

Social Media and Customer Relationship Management Solution

II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 70%

Cost criterion - Name: Cost / Weighting: 30%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

Further competition under a Police Digital Services Framework for Social Media

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

Contract No

1

Title

Social Media and Customer Relationship Management Solution

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 January 2022

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Softcat plc (Main Account)

Fieldhouse Lane

Marlow

SL7 1LW

Email

psitq@softcat.com

Telephone

+44 01628403403

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

GB 491 8485 03

Internet address

<http://www.softcat.com>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £922,990

V.2.5) Information about subcontracting

The contract is likely to be subcontracted

Value or proportion likely to be subcontracted to third parties

Proportion: 100 %

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

The Police and Crime commissioner for Sussex

Sackville House, Brooks Close, Lewes, East Sussex, BN7 2FZ

Lewes

BN7 2FZ

Country

United Kingdom