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Planning

## **Managing Agent for CDS Co-operatives Dynamic Purchasing Systems/Frameworks for Works and Services inc Repairs, Consultancy and Major Works**

CDS Co-operatives

F01: Prior information notice

Prior information only

Notice identifier: 2024/S 000-009743

Procurement identifier (OCID): ocds-h6vhtk-044cbf

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### **Section I: Contracting authority**

#### **I.1) Name and addresses**

CDS Co-operatives

7 - 14 Great Dover Street

London

SE1 4YR

#### **Contact**

Karen Weeks

#### **Email**

[procurement@effefftee.co.uk](mailto:procurement@effefftee.co.uk)

#### **Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.cds.coop/contact/>

**I.3) Communication**

Additional information can be obtained from another address:

Faithorn Farrell Timms

Orpington

BR6 0JA

**Contact**

Karen Weeks

**Email**

[procurement@effefftee.co.uk](mailto:procurement@effefftee.co.uk)

**Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.effefftee.co.uk/>

**I.4) Type of the contracting authority**

Body governed by public law

## **I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Managing Agent for CDS Co-operatives Dynamic Purchasing Systems/Frameworks for Works and Services inc Repairs, Consultancy and Major Works

#### **II.1.2) Main CPV code**

- 72222300 - Information technology services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

CDS is a charitable community benefit society first established in 1975 to support the development of new housing co-ops. Our core purpose is to provide, support and promote co-op and community-led housing – so that more people can shape the things that matter to them – at home, in their neighbourhood or community. We truly value our cooperative roots and we are committed to supporting cooperation as an effective business model and as a set of valuable skills.

As part of our ongoing efforts to support the co-op and community-led housing sector we are looking to engage with the market prior to a strategic initiative that we may conduct to procure a managing agent for Dynamic Purchasing Systems (DPS) or Frameworks designed to deliver flexible, technology-enabled repairs, maintenance, consultancy and major works services to us and other similar organisations.

We are issuing this Prior Information Notice (PIN) to notify potential suppliers in the market about our broad requirements.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 72222300 - Information technology services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

This procurement would relate to a managing agent for Dynamic Purchasing Systems (DPS) or Frameworks designed to deliver flexible, technology-enabled repairs, maintenance, consultancy and major works services to us and other similar organisations'.

We are seeking to engage with suppliers who can act as managing agent via a technology enabled platform that comprehensively addresses the following key areas across repairs, maintenance, consultancy and major works management:

- Work Order Management
- Voids Management
- DLO Management
- Compliance Management
- Inspections
- Resident Engagement
- Supply Chain Management
- Supply Chain Compliance
- Integration
- Payments

Our primary objectives with this procurement are to ensure that CDS can deliver for its residents and also allow similar organisations to access best-in-class technology and service delivery capabilities to ensure:

- Improved resident satisfaction through enhanced engagement channels.
- Minimal turnaround times for work orders and voids processes.
- Compliance with evolving regulatory standards
- Streamlined inspections and issue resolution.
- Access to a fully vetted supply chain that also enables local SME contractors to access works, to optimise capacity management
- Access to a full range of reporting and analytics to support operational efficiency and delivery, as well as enhanced transparency and governance in our repairs activities.
- Effective integration and streamlined payment capabilities
- Access to a range of professional services advice, e.g., around retrofit and building safety
- Dynamic SLA management to ensure a consistent experience for our residents

#### **II.2.14) Additional information**

Please visit this survey to provide feedback on the specific areas that CDS are considering: <https://forms.office.com/e/p2NH7DwPaA>

#### **II.3) Estimated date of publication of contract notice**

3 June 2024

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### **Section IV. Procedure**

#### **IV.1) Description**

##### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

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## **Section VI. Complementary information**

### **VI.3) Additional information**

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NOTE: To register your interest in this notice and obtain any additional information please visit the myTenders Web Site at [https://www.mytenders.co.uk/Search/Search\\_Switch.aspx?ID=231533](https://www.mytenders.co.uk/Search/Search_Switch.aspx?ID=231533).

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