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Contract

Safer Accommodation for Victims and Families of Domestic Abuse

South Tyneside Council

F21: Social and other specific services – public contracts

Contract award notice

Notice identifier: 2024/S 000-009742

Procurement identifier (OCID): ocds-h6vhtk-041c5a

Published 26 March 2024, 9:36am

Section I: Contracting authority

I.1) Name and addresses

South Tyneside Council

Town Hall, Westoe Road

SOUTH SHIELDS

NE332RL

Contact

Karen Dixon

Email

karen.dixon@southtyneside.gov.uk

Telephone

+44 1914244052

Country

United Kingdom

Region code

UKC22 - Tyneside

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.southtyneside.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Safer Accommodation for Victims and Families of Domestic Abuse

Reference number

S8248

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

The service to be provided is safer accommodation and support to victims and families of domestic abuse within a refuge setting and within dispersed properties within the borough of South Tyneside.

The contract is for 5 years, commencing 1 July 2024, with the option to extend by a period of up to 24 months.

The annual contract value is fixed at £400k for the first year of the contract.

Suppliers will be required to express interest in this opportunity on the NEPO ProContract system. If not already registered on ProContract please register at the following link: <https://procontract.due-north.com>. Suppliers will then be granted access to the tender documentation - Project Number DN698402. Please note that registering on ProContract and expressing interest does not mean that you have bid for the tender - once the above steps are complete you will be required to complete and submit the tender documentation.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £2,800,000

II.2) Description

II.2.2) Additional CPV code(s)

- 70333000 - Housing services
- 85311000 - Social work services with accommodation

II.2.3) Place of performance

NUTS codes

- UKC22 - Tyneside

Main site or place of performance

South Tyneside

II.2.4) Description of the procurement

The service will not be a conventional static refuge comprising of one shared accommodation building but will incorporate a number of dispersed properties around the borough. The recommended levels of accommodation for domestic abuse victims, compared to the population size is 1 for every 10,000 people. Based on this recommendation South Tyneside should have at least 15 units of accommodation. However as South Tyneside has significant rates of domestic abuse we could benefit from additional units. Therefore, we are looking to a 6-8 bedded refuge unit and 8-10 dispersed properties. We will work with the provider to phase the properties across the contract in the first 2 years, should this be required.

The Service will provide fluidity to support the recovery and re-empowerment of service users. It will utilise the social capital that each person has, and support options will be bespoke. The Service will tap into the existing community and voluntary organisations that are available and a focus on wider health outcomes will be a key factor.

The service will deliver a whole family, whole system response that facilitates engagement between services and clients and can flex to fit with both local provision and clients' needs. This direct support model will be delivered by a specialist team of experts. The service will link with partner agencies to ensure effective joint working with clients to build on their personal strengths to improve safety and wellbeing. The workers will be key members of the integrated domestic abuse hub to benefit from the use of the facilities, expertise and shared learning and information.

To complement the new way of working, the Service will have a trauma-informed approach. Trauma affects individuals, families, and wider communities by disrupting healthy growth and development, affecting relationships at all levels, and contributes to negative social, health and economic factors such as poor mental health, substance misuse, child abuse and bereavement, economic stress, and higher levels of people not in education, employment, or training. Individuals who have been traumatised need support and understanding from those around them, particularly when they may be presenting as hyper, or hypo aroused. Therefore, the service will adopt interventions and support which will be based on prioritising an individual's physical safety, emotional safety, and psychological safety.

II.2.14) Additional information

The duration period includes the 24 extension option.

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.11) Main features of the award procedure

The Price for year 1 of the contract is fixed, therefore the award evaluation will be based solely on Quality. The Quality criteria is as stated in the procurement documents.

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-034708](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

26 March 2024

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received by electronic means: 2

V.2.3) Name and address of the contractor

The Cyrenians Ltd

H26 The Avenues, Eleventh Avenue North, Team Valley

Gateshead

NE11 0NJ

Country

United Kingdom

NUTS code

- UKC - North East (England)

Companies House

995799

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £2,800,000

Total value of the contract/lot: £2,800,000