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Termination

## **CRM System (FCR)**

The Police and Crime Commissioner for Bedfordshire  
The Police and Crime Commissioner for Hertfordshire  
The Police and Crime Commissioner for Cambridgeshire  
The Police and Crime Commissioner for Norfolk  
The Police and Crime Commissioner for Suffolk  
The Police, Fire and Crime Commissioner for Essex  
The Police and Crime Commissioner for Kent

UK12: Procurement termination notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-009725

Procurement identifier (OCID): ocds-h6vhtk-04eaf0 ([view related notices](#))

Published 4 February 2026, 8:04am

## **Unawarded contract**

This contract will not be signed.

## **Lots**

- Lot a2USi000000T3NVMA0. Lot 1 - User Journey
- Lot a2USi000000T3P7MAK. Lot 2 - Citizen Portal
- Lot a2USi000000T3QjMAK. Lot 3 - Customer Relationship Management

## **Date of decision not to sign contract**

2 February 2026

## **Reason for not signing contract**

This decision has been prompted by recent budget reductions, which have required Forces across the region to reprioritise their funded programmes.

This material change in scope means that the original procurement specification is no longer valid. In line with responsible commercial governance, we have therefore taken the difficult decision to halt the current procurement activity.

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## **Contracting authorities**

### **The Police and Crime Commissioner for Bedfordshire**

- Public Procurement Organisation Number: PMYD-4367-RCGW

Bedfordshire Police HQ Bridgebury House, Woburn Road,

Kempston

MK43 9AX

United Kingdom

Contact name: Esther Beaumont

Email: [esther.beaumont@essex.police.uk](mailto:esther.beaumont@essex.police.uk)

Website: <https://7force.force.com>

Region: UKH24 - Bedford

Organisation type: Public authority - sub-central government

## **The Police and Crime Commissioner for Hertfordshire**

- Public Procurement Organisation Number: PPMD-2748-DXXY

Harpenden Police Station, 13 Vaughan Road

Harpenden

AL5 4GZ

United Kingdom

Contact name: Esther Beaumont

Email: [esther.beaumont@essex.police.uk](mailto:esther.beaumont@essex.police.uk)

Website: <https://7force.force.com>

Region: UKH23 - Hertfordshire

Organisation type: Public authority - sub-central government

## **The Police and Crime Commissioner for Cambridgeshire**

- Public Procurement Organisation Number: PYNN-7542-TPNQ

PO Box 688

Huntingdon

PE29 9LA

United Kingdom

Contact name: Esther Beaumont

Email: [esther.beaumont@essex.police.uk](mailto:esther.beaumont@essex.police.uk)

Website: <https://7force.force.com>

Region: UKH12 - Cambridgeshire CC

Organisation type: Public authority - sub-central government

### **The Police and Crime Commissioner for Norfolk**

- Public Procurement Organisation Number: PGQM-8624-MNJX

Jubilee House, Falconers Chase

Wymondham

NR18 0WW

United Kingdom

Contact name: Esther Beaumont

Email: [esther.beaumont@essex.police.uk](mailto:esther.beaumont@essex.police.uk)

Website: <https://7force.force.com>

Region: UKH17 - Breckland and South Norfolk

Organisation type: Public authority - sub-central government

### **The Police and Crime Commissioner for Suffolk**

- Public Procurement Organisation Number: PDLT-3241-XVCD

Police Headquarters, Portal Avenue, Martlesham Heath

Ipswich

IP5 3QS

United Kingdom

Contact name: Esther Beaumont

Email: [esther.beaumont@essex.police.uk](mailto:esther.beaumont@essex.police.uk)

Website: <https://7force.force.com>

Region: UKH14 - Suffolk

Organisation type: Public authority - sub-central government

## **The Police, Fire and Crime Commissioner for Essex**

- Public Procurement Organisation Number: PPBL-4276-QHPM

Kelvedon Park, London Road, Rivenhall

Witham

CM8 3HB

United Kingdom

Contact name: Esther Beaumont

Email: [esther.beaumont@essex.police.uk](mailto:esther.beaumont@essex.police.uk)

Website: <https://7force.force.com>

Region: UKH34 - Essex Haven Gateway

Organisation type: Public authority - sub-central government

## **The Police and Crime Commissioner for Kent**

- Public Procurement Organisation Number: PLZD-7548-CLJY

Kent Police HQ, Sutton Road

Maidstone

ME15 9BZ

United Kingdom

Contact name: Esther Beaumont

Email: [esther.beaumont@essex.police.uk](mailto:esther.beaumont@essex.police.uk)

Website: <https://7force.force.com>

Region: UKJ45 - Mid Kent

Organisation type: Public authority - sub-central government

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## **Contact organisation**

Contact The Police and Crime Commissioner for Bedfordshire for any enquiries.