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Tender

IT Managed Service Provider

Thrive Homes

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-009719

Procurement identifier (OCID): ocds-h6vhtk-04ee03 ([view related notices](#))

Published 17 March 2025, 3:27pm

Scope

Description

Thrive Homes are looking to procure an organisation for the delivery of their IT Managed Services Provision.

The estimated annual contract value is circa GBP400,000.00 (excluding VAT).

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-Hemel-Hempstead:-IT-services:-consulting,-software-development,-Internet-and-support./7P4QQ63379>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/7P4QQ63379>

Total value (estimated)

- £2,000,000 excluding VAT

- £2,400,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 October 2025 to 1 October 2028
- 3 years, 1 day

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support

Contract locations

- UKH23 - Hertfordshire

Submission

Enquiry deadline

4 April 2025, 1:00pm

Submission type

Tenders

Tender submission deadline

14 April 2025, 1:00pm

Submission address and any special instructions

<https://www.delta-esourcing.com/respond/7P4QQ63379>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

18 June 2025

Award criteria

Name	Description	Type	Weighting
Criterion 2	Long criteria description	Quality	60%
Criterion 1	Long criteria description	Price	40%

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)
- Comprehensive and Progressive Agreement for Trans-Pacific Partnership (CPTPP)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Competitive flexible procedure

Competitive flexible procedure description

Stage 1 commenced with the issuing of a Tender Notice and the publication of this document.

2. This procedure includes a procurement specific questionnaire (PSQ) which all Suppliers are required to complete and return in accordance with the Procurement Timetable and instructions within this document.

3. We will use this stage to confirm that neither the Supplier, nor any related persons within its corporate group, associated persons relied on to meet the conditions of participation, or proposed sub-contractors are listed on the Cabinet Office debarment list. To the extent that any such entities are listed on the debarment list, we will consider

whether to exclude the Supplier from participating in the Procurement in accordance with its obligations under the Act.

4. In addition, we will consider whether any Supplier or related persons within its corporate group, associated persons relied on to meet the conditions of participation, or proposed sub-contractors are excluded or excludable Suppliers, and before we determines that a Supplier is an excluded or excludable Supplier, it will provide the Supplier reasonable opportunity to make representations and provide evidence as is proportionate in the circumstances. If the Supplier is an excluded or excludable Supplier only by virtue of an associated person or proposed sub-contractor, we will notify the Supplier of its intention to exclude the Supplier and provide the Supplier with reasonable opportunity to replace the associated person or sub-contractor. If as a consequence of this process we exclude the Supplier from participating in the Procurement, or is aware of an associated person or sub-contract having been replaced, it will give notice of this fact within 30 days of its decision to the Procurement Review Unit (PRU).

5. We will also undertake a review of the completed PSQ with reference to any information held on the Central Digital Platform. Responses to any conditions of participation will be assessed in accordance with the selection process and any selection criteria as set out in the Tender Notice, PSQ and described in this document.

6. Stage 1 will complete with Suppliers being notified in writing of whether or not they have been successfully shortlisted to participate in Stage 2. Suppliers not invited to Stage 2 will be provided with a written explanation of the reasons why they have not been shortlisted to participate in Stage 2.

7. Suppliers should note that the we reserve the right to re-assess any response to the PSQ, in light of any new relevant information that comes to or attention. Please refer to the 'Supplier eligibility' provisions in Appendix A: Procurement terms and conditions.

8. Initial tenders must be submitted in accordance with the Procurement Timetable and instructions set out in this document and any additional information provided.

9. We will assess initial tenders in accordance with the assessment process and award criteria set out in the Tender Notice and described in this document. The assessment process will identify which Suppliers are to be selected to participate in the negotiation/dialogue stage as set out in Stage 3.

10. Once the assessment of initial tenders has concluded, Suppliers will be notified in writing whether they have successfully been invited to Stage 2. We intend to shortlist a maximum of 5 Suppliers to participate in the negotiation stage. Any Suppliers not invited to participate in Stage 2 will be provided with reasons in writing to explain why they have not been successful.

Stage 2: Invitation to participate in negotiations

1. Stage 2 will commence with the issuing of a letter inviting Suppliers that have successfully passed Stage 2 to attend a negotiation meeting.
2. The letter will also provide details of any new information made available to Suppliers at this stage in the Procurement.
3. The letter will also describe how the negotiations will be conducted, including the location and dates for the relevant meetings, as well as the attendee arrangements.
4. Stage 2 will conclude with the issuing of letters to all participating Suppliers confirming the closure of negotiations.

Stage 3: Invitation to submit a final tender

Documents

Associated tender documents

<https://www.delta-esourcing.com/respond/7P4QQ63379>

Contracting authority

Thrive Homes

- Public Procurement Organisation Number: PHBB-8926-WHGM

Westside, London Road

Hemel Hempstead

HP3 9TD

United Kingdom

Contact name: Jenny Johnson

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Email: procurement@thrivehomes.org.uk

Region: UKH23 - Hertfordshire

Organisation type: Public authority - sub-central government