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Tender

Provision of Medical Services for BF Custody Suites

Home Office

F02: Contract notice

Notice identifier: 2023/S 000-009714

Procurement identifier (OCID): ocds-h6vhtk-03672e

Published 3 April 2023, 6:23pm

Section I: Contracting authority

I.1) Name and addresses

Home Office

2 Marsham Street

London

SW1P 4DF

Contact

Border Force Procurement Team

Email

BorderForceProcurementTeam@homeoffice.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

www.gov.uk/home-office

I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

<https://homeoffice.app.jaggaer.com/web/login.html>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://homeoffice.app.jaggaer.com/web/login.html>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Medical Services for BF Custody Suites

Reference number

C23859

II.1.2) Main CPV code

- 85141000 - Services provided by medical personnel

II.1.3) Type of contract

Services

II.1.4) Short description

Border Force is a law enforcement command within the Home Office. We secure the UK border by

carrying out immigration and customs controls for people and goods entering the UK.

The scope of the tender is for the provision of healthcare in a Border Force (Police and Criminal

Evidence Act 1984 (PACE)) Customs Custody environment.

This places a specific legal responsibility on the custody officer (usually a Border Force officer)

who is responsible for ensuring the legal process is discharged and who has a strict duty of care

to all detainees under the PACE 1984 and its Codes of Practice.

PACE Code C sets out the requirements for the detention, treatment and questioning of suspects

not related to terrorism. In addition, it provides a legislative framework for Border Force Customs

Custody staff as to when it is appropriate to access medical attention

The scope of work is to provide a clinical health care service 24/7 365 days per year across

Border Force (BF) Customs custody suites. The service provider is required to fulfil the healthcare

requirements of BF, including the handling, processing, recording and reporting of request for

service at the required locations. The clinical staff must hold the appropriate qualifications, skill

and knowledge to provide the appropriate care, clinical advice and treatment required by individuals.

Clinical staff must be available, when required, to provide the following:

Clinical advice by telephone

Clinical advice by attendance

Assess the fitness of individuals.

Fitness for Interview

Advice at an alternative location

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

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border by carrying out immigration and customs controls for people and goods entering the UK. The scope of the tender is for the provision of healthcare in a Border Force (Police and Criminal Evidence Act 1984 (PACE)) Customs Custody environment.

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II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-025327](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

11 May 2023

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

12 May 2023

Local time

8:00am

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

Border Force invite bidders to express an interest in this procurement opportunity. To register your interest in

this procurement please submit your interest to BorderForceProcurementTeam@homeoffice.gov.uk. Quoting reference C23859: Border Force Medical Services Custody Suites ITT before the closing date following the instructions below:

The Home Office eSourcing portal (Jaggaer) is used for sourcing activities. Please follow the steps below to register your

interest:

a) To express an interest, bidders must first be registered on the Home Office eSourcing portal. If you have

not yet registered, this can be done online at <https://homeoffice.app.jaggaer.com/web/login.html> by following

the Registering Link. Please note that, to register, you must have a valid DUNS number (as provided by Dun and

Bradstreet) for the organisation which are registering and who will be entering into a contract if invited to do so.

b) Email: BorderForceProcurementTeam@homeoffice.gov.uk expressing an interest

The title of email should be: C23859: Border Force Medical Services Custody Suites ITT

Email to include: Organisation Name, Contact Name, Contact Email, Telephone Number.

Bidders that express an interest in this procurement will be required to return a signed Non-Disclosure

Agreement (NDA) prior to being given access to the event.

Once the signed NDA is received by the Authority, the Authority will grant access to the Jaggaer event where the bidder will be able to access all relevant documentation.

VI.4) Procedures for review

VI.4.1) Review body

Home Office

London

Country

United Kingdom