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Contract

Independent Mental Health Advocacy (IMHA) All Wales

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

Betsi Cadwaladr University Health Board

Aneurin Unviersity Health Board

Cardiff and Vale University Health Board

Cwm Taf Morgannwg University Health Board

Powys Teaching University Health Board

Swansea Bay University Health Board

Hywel Dda University Health Board

F03: Contract award notice

Notice identifier: 2022/S 000-009714

Procurement identifier (OCID): ocds-h6vhtk-02aea7

Published 12 April 2022, 12:00pm

Section I: Contracting authority

I.1) Name and addresses

NHS Wales Shared Services Partnership-Procurement Services (hosted by Velindre University NHS Trust)

4-5 Charnwood Court, Heol Billingsley, Parc Nantgarw

Cardiff

CF15 7QZ

Email

julia.goddard@wales.nhs.uk

Telephone

+44 2920903778

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

I.1) Name and addresses

Betsi Cadwaladr University Health Board

St Asaph

LL17 0JG

Email

ProcurementServicesenquiries@wales.nhs.uk

Country

United Kingdom

NUTS code

UKL23 - Flintshire and Wrexham

Internet address(es)

Main address

<https://nwssp.nhs.wales/ourservices/procurement-services>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=

I.1) Name and addresses

Aneurin Unviersity Health Board

Newport

NP19 0BH

Email

ProcurementServicesenquiries@wales.nhs.uk

Country

United Kingdom

NUTS code

UKL21 - Monmouthshire and Newport

Internet address(es)

Main address

<https://nwssp.nhs.wales/ourservices/procurement-services>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=

I.1) Name and addresses

Cardiff and Vale University Health Board

Cardiff

NP19 0BH

Email

ProcurementServicesenquiries@wales.nhs.uk

Country

United Kingdom

NUTS code

UKL22 - Cardiff and Vale of Glamorgan

Internet address(es)

Main address

<https://nwssp.nhs.wales/ourservices/procurement-services>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=

I.1) Name and addresses

Cwm Taf Morgannwg University Health Board

Merthyr

NP19 0BH

Email

ProcurementServicesenquiries@wales.nhs.uk

Country

United Kingdom

NUTS code

UKL15 - Central Valleys

Internet address(es)

Main address

<https://nwssp.nhs.wales/ourservices/procurement-services>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=

I.1) Name and addresses

Powys Teaching University Health Board

Powys

NP19 0BH

Email

ProcurementServicesenquiries@wales.nhs.uk

Country

United Kingdom

NUTS code

UKL24 - Powys

Internet address(es)

Main address

<https://nwssp.nhs.wales/ourservices/procurement-services>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=

I.1) Name and addresses

Swansea Bay University Health Board

Swansea

NP19 0BH

Email

ProcurementServicesenquiries@wales.nhs.uk

Country

United Kingdom

NUTS code

UKL2 - East Wales

Internet address(es)

Main address

<https://nwssp.nhs.wales/ourservices/procurement-services>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=

I.1) Name and addresses

Hywel Dda University Health Board

Carmarthen

NP19 0BH

Email

ProcurementServicesenquiries@wales.nhs.uk

Country

United Kingdom

NUTS code

UKL14 - South West Wales

Internet address(es)

Main address

<https://nwssp.nhs.wales/ourservices/procurement-services>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=

I.2) Information about joint procurement

The contract involves joint procurement

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Independent Mental Health Advocacy (IMHA) All Wales

Reference number

PRO-OJEULT-43078

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS Wales Shared Services Partnership – Procurement Services (NWSSP-PS) are working in collaboration with the Health Boards in Wales to commission an Independent Mental Health Advocacy (IMHA) service, in line with the Mental Health Act 1983 and

Mental Health (Wales) Measures 2010 (Part 4). The NHS Wales Shared Services Partnership (hosted by Velindre University

NHS Trust) on behalf of the NHS Wales is appointing suitably qualified contractor/s of Independent Mental Health Advocate

(IMHA) services across:

Aneurin Bevan University Health Board

Betsi Cadwaladr University Health Board

Cardiff and Vale University Health Board

Cwm Taf Morgannwg University Health Board

Hywel Dda University Health Board

Powys Teaching Health Board

Swansea Bay University Health Board

The MHA (1983) has recently undergone an independent review, and the UK Government has responded to this review in the form of a White Paper and provide consultation on its proposal to accept, reject or amend the independent review recommendations. To enable the flexibility to deal with any proposed changes that may come about as a result of the White Paper, an additional clause has been included within the overarching terms and conditions of this agreement. This clause stipulates that should the accepted updates to the Mental Health Act cause a material change to the contract, the contract can be terminated and re-procured in line with the updates.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £10,270,815

II.2) Description

II.2.1) Title

Betsi Cadwaladr University Health Board East Area – Wrexham and Flintshire

Lot No

1

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services
- 85323000 - Community health services
- 85312310 - Guidance services

II.2.3) Place of performance

NUTS codes

- UKL23 - Flintshire and Wrexham

II.2.4) Description of the procurement

Independent Mental Health Advocacy (IMHA) services for Betsi Cadwaladr University Health Board, East Area – Wrexham and Flintshire.

II.2.5) Award criteria

Quality criterion - Name: Service Proposal / Weighting: 40

Quality criterion - Name: Management and Staffing / Weighting: 30

Quality criterion - Name: Quality Assurance / Weighting: 30

Price - Weighting: 0

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for a further two (2) years up to the 31st March 2027

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Betsi Cadwaladr University Health Board Central Area – Denbighshire and Conwy

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKL13 - Conwy and Denbighshire

II.2.4) Description of the procurement

Independent Mental Health Advocacy (IMHA) services for Betsi Cadwaladr University Health Board Central Area – Denbighshire and Conwy.

II.2.5) Award criteria

Quality criterion - Name: Service Proposal / Weighting: 40

Quality criterion - Name: Management and Staffing / Weighting: 30

Quality criterion - Name: Quality Assurance / Weighting: 30

Price - Weighting: 0

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for a further two (2) years up to the 31st March 2027

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union

funds: No

II.2) Description

II.2.1) Title

Betsi Cadwaladr University Health Board West Area - Anglesey & Gwynedd

Lot No

3

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKL11 - Isle of Anglesey
- UKL12 - Gwynedd

II.2.4) Description of the procurement

Independent Mental Health Advocacy (IMHA) services for Betsi Cadwaladr University Health Board West Area - Anglesey & Gwynedd

II.2.5) Award criteria

Quality criterion - Name: Service Proposal / Weighting: 40

Quality criterion - Name: Management and Staffing / Weighting: 30

Quality criterion - Name: Quality Assurance / Weighting: 30

Price - Weighting: 0

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for a further two (2) years up to the 31st March 2027

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Aneurin Bevan University Health Board

Lot No

4

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services
- 85323000 - Community health services
- 85312310 - Guidance services

II.2.3) Place of performance

NUTS codes

- UKL16 - Gwent Valleys
- UKL21 - Monmouthshire and Newport

II.2.4) Description of the procurement

Independent Mental Health Advocacy (IMHA) services for Aneurin Bevan University Health Board

II.2.5) Award criteria

Quality criterion - Name: Service Proposal / Weighting: 40

Quality criterion - Name: Management and Staffing / Weighting: 30

Quality criterion - Name: Quality Assurance / Weighting: 30

Price - Weighting: 0

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for a further two (2) years up to the 31st March 2027

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Swansea Bay University Health Board

Lot No

8

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services
- 85323000 - Community health services
- 85312310 - Guidance services

II.2.3) Place of performance

NUTS codes

- UKL17 - Bridgend and Neath Port Talbot
- UKL18 - Swansea
- UKL2 - East Wales

II.2.4) Description of the procurement

Independent Mental Health Advocacy (IMHA) services Swansea Bay University Health Board.

II.2.5) Award criteria

Quality criterion - Name: Service Proposal / Weighting: 40

Quality criterion - Name: Management and Staffing / Weighting: 30

Quality criterion - Name: Quality Assurance / Weighting: 30

Price - Weighting: 0

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for a further two (2) years up to the 31st March 2027

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Hywel Dda University Health Board

Lot No

9

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services
- 85323000 - Community health services
- 85312310 - Guidance services

II.2.3) Place of performance

NUTS codes

- UKL1 - West Wales and the Valleys
- UKL14 - South West Wales

II.2.4) Description of the procurement

Independent Mental Health Advocacy (IMHA) services for Hywel Dda University Health Board

II.2.5) Award criteria

Quality criterion - Name: Service Proposal / Weighting: 40

Quality criterion - Name: Management and Staffing / Weighting: 30

Quality criterion - Name: Quality Assurance / Weighting: 30

Price - Weighting: 0

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for a further two (2) years up to the 31st March 2027

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Powys Teaching Health Board

Lot No

7

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services
- 85323000 - Community health services
- 85312310 - Guidance services

II.2.3) Place of performance

NUTS codes

- UKL24 - Powys

II.2.4) Description of the procurement

Independent Mental Health Advocacy (IMHA) services for Powys Teaching Health Board

II.2.5) Award criteria

Quality criterion - Name: Service Proposal / Weighting: 40

Quality criterion - Name: Management and Staffing / Weighting: 30

Quality criterion - Name: Quality Assurance / Weighting: 30

Price - Weighting: 0

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for a further two (2) years up to the 31st March 2027

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Cardiff and Vale University Health Board

Lot No

5

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services
- 85323000 - Community health services

- 85312310 - Guidance services

II.2.3) Place of performance

NUTS codes

- UKL22 - Cardiff and Vale of Glamorgan

II.2.4) Description of the procurement

Independent Mental Health Advocacy (IMHA) services for Cardiff and Vale University Health Board

II.2.5) Award criteria

Quality criterion - Name: Service Proposal / Weighting: 40

Quality criterion - Name: Management and Staffing / Weighting: 30

Quality criterion - Name: Quality Assurance / Weighting: 30

Price - Weighting: 0

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for a further two (2) years up to the 31st March 2027

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Cwm Taf Morgannwg University Health Board

Lot No

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services
- 85323000 - Community health services
- 85312310 - Guidance services

II.2.3) Place of performance

NUTS codes

- UKL2 - East Wales
- UKL15 - Central Valleys
- UKL17 - Bridgend and Neath Port Talbot

II.2.4) Description of the procurement

Independent Mental Health Advocacy (IMHA) services for Cwm Taf Morgannwg University Health Board

II.2.5) Award criteria

Quality criterion - Name: Service Proposal / Weighting: 40

Quality criterion - Name: Management and Staffing / Weighting: 30

Quality criterion - Name: Quality Assurance / Weighting: 30

Price - Weighting: 0

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for a further two (2) years up to the 31st March 2027

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-010038](#)

Section V. Award of contract

Lot No

2

Title

Betsi Cadwaladr University Health Board Central Area – Denbighshire and Conwy

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 March 2022

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Conwy & Denbighshire Mental Health Advocacy Service

Unit 94, Building 5, Bowen Court

St. Asaph

LL170JE

Country

United Kingdom

NUTS code

- UKL13 - Conwy and Denbighshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £701,705

Section V. Award of contract

Lot No

3

Title

Betsi Cadwaladr University Health Board West Area - Anglesey & Gwynedd

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 March 2022

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Conwy & Denbighshire Mental Health Advocacy Service

Unit 94, Building 5, Bowen Court

St. Asaph

LL170JE

Country

United Kingdom

NUTS code

- UKL13 - Conwy and Denbighshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £701,705

Section V. Award of contract

Lot No

4

Title

Aneurin Bevan University Health Board

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 March 2022

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Advocacy Support Cymru

cardiff

Country

United Kingdom

NUTS code

- UKL - Wales

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,731,875

Section V. Award of contract

Lot No

7

Title

Powys Teaching Health Board

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 March 2022

V.2.2) Information about tenders

Number of tenders received: 6

Number of tenders received from SMEs: 6

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 6

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Conwy & Denbighshire Mental Health Advocacy Service

Unit 94, Building 5, Bowen Court

St. Asaph

LL170JE

Telephone

+44 1745813999

Country

United Kingdom

NUTS code

- UKL13 - Conwy and Denbighshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £477,950

Section V. Award of contract

Lot No

9

Title

Hywel Dda University Health Board

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 March 2022

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Advocacy West Wales - Eiriolaeth Gorllewin Cymru

36-38 High Street

Haverfordwest

SA612DA

Country

United Kingdom

NUTS code

- UKL1 - West Wales and the Valleys

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £986,250

Section V. Award of contract

Lot No

1

Title

Betsi Cadwaladr University Health Board East Area – Wrexham and Flintshire

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 March 2022

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Conwy & Denbighshire Mental Health Advocacy Service

Unit 94, Building 5, Bowen Court

St. Asaph

LL170JE

Country

United Kingdom

NUTS code

- UKL13 - Conwy and Denbighshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £701,705

Section V. Award of contract

Lot No

5

Title

Cardiff and Vale University Health Board

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 March 2022

V.2.2) Information about tenders

Number of tenders received: 4

Number of tenders received from SMEs: 4

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Advocacy Support Cymru

cardiff

Country

United Kingdom

NUTS code

- UKL - Wales

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,725,625

Section V. Award of contract

Lot No

6

Title

Cwm Taf Morgannwg University Health Board

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 March 2022

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Advocacy Support Cymru

cardiff

Country

United Kingdom

NUTS code

- UKL - Wales

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,825,850

Section V. Award of contract

Lot No

8

Title

Swansea Bay University Health Board

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 March 2022

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Advocacy Support Cymru

cardiff

Country

United Kingdom

NUTS code

- UKL - Wales

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,418,150

Section VI. Complementary information

VI.3) Additional information

Please note: within this notice Cwm Taf Morgannwg University Health Board is listed as lot 5 and Cardiff and Vale is listed as lot 6. Per the contract the lots are:

Lot 5 - Cardiff and Vale University Health Board

Lot 6 - Cwm Taf Morgannwg University Health Board

Please note: All values listed in this notice are reflective of funding for the full term of the contract including all extension options (contract term is three (3) years with option to extend for up to a further two (2) years).

(WA Ref:118574)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom