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Contract

Young People's Substance Misuse Service

London Borough of Enfield

F03: Contract award notice

Notice identifier: 2023/S 000-009710

Procurement identifier (OCID): ocds-h6vhtk-037bd2

Published 3 April 2023, 6:00pm

Section I: Contracting authority

I.1) Name and addresses

London Borough of Enfield

B-Block South, Civic Centre, Silver Street

Enfield

EN1 3XA

Contact

Mr Mekonnen Gutta

Email

mekonnen.gutta@enfield.gov.uk

Telephone

+44 2081321294

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<http://www.enfield.gov.uk/>

Buyer's address

<http://www.enfield.gov.uk/>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Young People's Substance Misuse Service

Reference number

DN584219

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Delivery of substance misuse interventions to young people living in, or attending school in the London Borough of Enfield, Greater London.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,950,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

Primary aims

The primary aim of the Services is to engage children, young people, young adults and families in effective substance misuse interventions. To support Service Users in stopping or reducing their substance misuse and any associated offending behaviours, improving engagement in education, employment and training, maximising their health and social outcomes and aiding successful reintegration into mainstream services and the wider community. The Supplier is required to proactively engage Service Users in a variety of Sites and successfully engage Service Users with a wide range of wraparound support services. The Supplier must ensure Services are child focussed and be extremely flexible in how they are delivered both to meet individual Service User need and to adapt to changes in the wider services environment.

The Services are an integrated part of a holistic package of care and not stand alone. For the avoidance of doubt, this means that the Supplier Personnel will coordinate both the substance misuse specific and other elements of the prevention, treatment, recovery and reintegration packages, whilst also supporting wraparound activities including, but not limited to, appropriately managing mental health and wellbeing, risky sexual behaviour, smoking cessation, engagement in education, employment or training, diversionary activities and health improvement for Service Users.

Service Purpose

The Young People's Substance Misuse Service must be a flexible and responsive service for children, young people, young adults and their families. It will:

- provide a range of substance misuse interventions to make Service Users aware of the risks including harm to themselves and others to encourage changes to attitude and behaviour; and
- deliver interventions to children, young people, young adults and their families at the earliest opportunity to prevent onset or escalation of need; and
- support Service Users with additional vulnerabilities either directly or in partnership with other services; and
- ensure Service Users are prepared and appropriately supported as they exit the service; and
- be young person friendly and responsive to the evolving need of individuals both in terms of those already engaged with the service and the wider population; and
- involve young people and Service Users in the development, planning, delivery and review of the service; and
- use technology and digital approaches to enhance and streamline service delivery; and
- provide access to, and directly offer, local opportunities to support Enfield residents.

Strategic Principles of the Service

The key strategic principles related to this Specification are:

- an outcome focussed model for the delivery of the Services which achieves the KPI's, Service Standard and enhances quality in the provision of the Services to optimum effect and ability; and
- adhering to the Making Every Contact Count approach to behaviour change to contribute to improving the overall health and well-being of residents; and
- ensure interventions engage people at the earliest opportunity to promote prevention and early intervention; and
- taking a trauma informed approach; and
- a child and family friendly approach that puts the child first; and

- a whole systems approach to engagement, delivery of treatment, recovery and reintegration based upon identified and emerging needs; and
- a borough wide outcome orientated approach which aims to reduce risk and increase resilience; and
- a reduction in health inequalities by improving health, education, social and crime reduction outcomes for Service Users; and
- increasing harm reduction initiatives and improving health promotion to reduce illicit drug use and harmful drinking; and
- cost effective interventions delivered from a range of appropriate satellite Sites; and
- evidence based informed practice in the delivery of the Services; and
- flexibility and adaptability in an ever changing local environment; and
- a commitment to delivering the Services within a robust and comprehensive governance framework promoting a culture of openness and ability to learn from practice, Serious Incidents, Never Events and Serious Case Reviews, and the changing evidence base to improve the safety and quality in the provision of the Services: and
- to maintain high access and retention rates for Service Users engaged in the Services; and
- supporting the Council and other organisations in reducing offending and improving engagement in education, employment and training; and
- supporting Service Users to leave the Services through referral pathways with appropriate aftercare ensuring robust continuity of care arrangements are in place to facilitate the effective handover of care.

Values and Principles of the Service

The Services shall:

- provide access and deliver substance misuse support where substance misuse is identified; and
- ensure the Services are responsive and adaptable to the changing needs of the children, young people, young adults and families who require them; and
- provide access to all interventions detailed in this Specification; and

- ensure Service Users are fully involved in the development of their care plans and that discharge planning is embedded right from the start of an intervention; and
- deliver the effective outcomes required by the Council and adopt a robust approach to partnership working with other essential services, including but not limited to children's mental health services, children's social care, Looked After Children, the Youth Justice Service, youth services, the Adult Substance Misuse Service, hospitals, housing, JobCentre Plus, work programme providers, schools, colleges, training organisations and employers or any other element as so required by the Council; and
- understand how to deliver young people's and family services in a way that encourages uptake of interventions and effective outcomes; and
- champion whole family and multi-agency working to support vulnerable families, that is those experiencing multiple disadvantages; and
- recognise that those close to someone using substances problematically should be offered help, because if the recovery capital of families is to be effectively and responsibly harnessed, it should not be done without independent support for families; and
- adhere to all relevant standards.

Service Functions

The primary functions of the Services are to:

- prevent the onset of substance misuse amongst young people, young adults and families; and
- raise awareness of substance misuse and the associated harms to the individual using them and others; and
- reduce substance misuse amongst young people, young adults and families; and
- ensure Services are young person focussed and easily accessible; and
- enable Service Users who are unable to stop using substances to stabilise and minimise their use; and
- ensure Services are responsive and tailored to the evolving needs of the people who access them; and
- reduce the harm substance misuse causes to children, young people, young adults, families and communities; and

- intervene early by ensuring interventions available are suitable across a spectrum of need to ensure the approach taken is delivered at the earliest opportunity and appropriate to the level of need; and
- support parents in their parenting capacity and minimise the safeguarding risks to themselves and their families; and
- reduce the impact parental substance misuse has on children, young people and the wider family; and
- embed substance misuse identification and intervention skills across the partnership; and
- work in partnership with other key services to ensure Service Users can access the support required to make effective and sustainable changes; and
- have a strong commitment to involving Service Users in service improvement; and
- contribute to local training and employment opportunities in partnership with local education systems and for the benefit of Service Users; and
- have an organisational commitment to workforce recruitment and retention; and
- embrace technology by offering a range of approaches to the delivery of the Services that increase accessibility.

Service Priorities

The Service will have the following priorities.

- Delivery of effective substance misuse treatment to young people under the age of 18 and young adults (age 18-24); and
- Delivery of parenting support to parents who misuse substances; and
- Delivery of high-quality information, advice and guidance; and
- Support the wider partnership in delivering high quality information, advice and guidance; and
- Delivery of outcome focussed support and care; and
- Delivery of preventative and early interventions; and

- Availability of high-quality data compliant with NDTMS and local reporting requirements and timeframes; and
- Early identification of at risk or high-risk children, young people and young adults; and
- Delivery of integrated packages of care that respond to substance misuse and associated need; and
- Involvement of Service Users in review, planning and delivery of Services; and
- Delivery of flexible and responsive Services that are young people, young adult and family friendly.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100%

Price - Weighting: 0%

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-029990](#)

Section V. Award of contract

Contract No

DN584219

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 January 2023

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Humankind Charity

Inspiration House, Unit 22 Bowburn, North Industrial Estate

County Durham

DH6 5PF

Email

tenders@humankindcharity.org.uk

Telephone

+44 1325731160

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<http://www.enfield.gov.uk/>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,950,000

Total value of the contract/lot: £1,950,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court,

Royal Courts of Justice Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<http://www.enfield.gov.uk/>

VI.4.4) Service from which information about the review procedure may be obtained

High Court,

Royal Court of Justice, Strand

London

WC2A 2LL

Country

United Kingdom

Internet address

<http://www.londontenders.org>