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Future opportunity

Cross Justice Secure Mail (2026)

Ministry of Justice

F01: Prior information notice

Prior information only

Notice reference: 2024/S 000-009708

Published: 25 March 2024, 4:35pm

Section I: Contracting authority

I.1) Name and addresses

Ministry of Justice

102 Petty France

London

SW1H 9AJ

Email

ccmdtechnologyanddigital@justice.gov.uk

Telephone

+44 02033343555

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/ministry-of-justice>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Cross Justice Secure Mail (2026)

II.1.2) Main CPV code

- 64216120 - Electronic mail services

II.1.3) Type of contract

Services

II.1.4) Short description

The Authority wishes to engage with the market to help define requirements for a future competition.

The headline requirement relates to the provision of national Secure Email, File Encryption and Disaster Recovery Service within the Ministry of Justice and participating Contracting Authorities across England, Wales, Scotland & Northern Ireland.

II.1.5) Estimated total value

Value excluding VAT: £25,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems
- 48200000 - Networking, Internet and intranet software package
- 48219700 - Communications server software package
- 48500000 - Communication and multimedia software package
- 48510000 - Communication software package

- 64000000 - Postal and telecommunications services
- 64200000 - Telecommunications services
- 64210000 - Telephone and data transmission services
- 64216120 - Electronic mail services
- 72000000 - IT services: consulting, software development, Internet and support
- 72212900 - Miscellaneous software development services and computer systems
- 72261000 - Software support services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

Ministry of Justice, 102 Petty France, London SW1H 9AJ

II.2.4) Description of the procurement

It is the Authority's intention, through this Market Engagement, to gather information to help define requirements for a future competition. Any costs or investments which are incurred in relation to this Market Engagement shall be the supplier's responsibility and the Authority shall have no liability for any such costs or investments.

The Cross Justice Secure Mail (previously known as Criminal Justice Secure eMail) ("CJSM") has been in operation for over 20 years. The service enables OFFICIAL information to be communicated between assured organisations, both in the public and private sector, such as the Crown Prosecution Service, victim support organisations, the police, probation, legal representatives, private prisons, and others.

In 2022 the existing CJSM system was re-platformed to the public cloud and full disaster recovery service added. The existing CJSM service is hosted on MS Azure and hosted mailboxes are on Dovecot. Connectivity for Office 365 and Google Suite has been provided since the 2022 along with a partial roll out of multi factor authentication for webmail users.

Users are supported by a dedicated CJSM Helpdesk (8am to 7pm Monday to Friday providing first and second line support with third line support as and when required) and an information website. The only parts of the CJSM Service not delivered externally are the information site (owned by the MOJ) and the assurance process new applicant organisations must complete and renew every 3 years.

CJSM volumetrics:

- over 8,000 connected organisations
- over 12,000 connected domains
- over 660,000 individual users per annum
- over 44,000,000 emails relayed each year

CJSM Service core products:

- Onboarding and assurance include processes and systems by which organisations join CJSM
- Directory of all users external to central government/police
- Closed community email service consisting of:
 - o An SMTP relay providing connectivity between organisations' email servers
 - o A cloud gateway for connecting organisations using Office 365 and G Suite
 - o Hosted Webmail for organisations who cannot connect via the SMTP relay/Cloud Gateway
 - o Delegated administration tools to allow organisations to manage their own users

Future CJSM Service enhancements:

- Technical security checks
- Enhanced assurance function
- Increased user access to the CJSM Directory
- Integration with Gov Notify
- Enhanced data analysis
- Additional Services procured through contract change process/Statements of Work
- Continuous improvement (modernisation/development of CJSM service) in response to external service environment and market developments
- Option for secure document storage

II.2.14) Additional information

Indicative CJSM Procurement Milestones:

PIN Published: March 2024

Start of Procurement: July 2024

Full-Service Commencement: TBC

To express your interest or if you want to gain additional information about this market engagement event and/or procurement, please send an email to ccmdtechnologyanddigital@justice.gov.uk stating:

- Company Name
- Your Name
- Contact Email
- Sourcing Reference Number

II.3) Estimated date of publication of contract notice

23 July 2024

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

This notice relates to a market engagement opportunity and is not a call for competition or an invitation to take part in pre-qualification proceedings. We reserve the right to supplement and vary the conduct of the market engagement process. Where we do this, we will act transparently and treat all suppliers who have expressed an interest equally. Please note that the Ministry of Justice and its advisors give no warranty in respect of the accuracy, permanence or completeness of any information provided. Reliance on, or use of, any such information is entirely at the risk of the person so doing and save in the case of fraud, under no circumstances will the Ministry of Justice or any of its advisors be liable for or accept any responsibility for any cost, expense or liability incurred by any person relying upon or using such information.