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Tender

Supported Living Service for Adults with Enduring Mental Health Problems

North Ayrshire Council

F21: Social and other specific services – public contracts

Contract notice

Notice identifier: 2022/S 000-009694

Procurement identifier (OCID): ocds-h6vhtk-03204c

Published 12 April 2022, 10:30am

Section I: Contracting authority

I.1) Name and addresses

North Ayrshire Council

Cunninghame House, Friars Croft

Irvine

KA12 8EE

Email

procurement@north-ayrshire.gov.uk

Country

United Kingdom

NUTS code

UKM93 - East Ayrshire and North Ayrshire mainland

Internet address(es)

Main address

<http://www.north-ayrshire.gov.uk>

Buyer's address

http://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00337

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.publictendersscotland.publiccontractsscotland.gov.uk>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.publictendersscotland.publiccontractsscotland.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Supported Living Service for Adults with Enduring Mental Health Problems

Reference number

NAC/5093

II.1.2) Main CPV code

- 85311000 - Social work services with accommodation

II.1.3) Type of contract

Services

II.1.4) Short description

Nethermains Support Service is a semi-independent living environment based in North Ayrshire which provides accommodation for adults who have enduring mental health problems.

The Service is delivered in 2 adjacent properties linked by an internal door for staff use. The properties are 2a and 2b Nethermains Road, Kilwinning.

The Provider will operate the staff base and offer a full range of services - personal care, housing support and practical support - to meet the assessed needs of the service user.

The service will be available 24 hours per day, seven days per week, inclusive of public holidays, 52 weeks per year.

Consultation with service users will advise, where applicable, that their choice to move into Nethermains may include a change of provider.

II.1.5) Estimated total value

Value excluding VAT: £3,352,938

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85311000 - Social work services with accommodation

II.2.3) Place of performance

NUTS codes

- UKM93 - East Ayrshire and North Ayrshire mainland

Main site or place of performance

Kilwinning

II.2.4) Description of the procurement

The provider will deliver an intensive supported living service to meet the care and support requirements of adults with complex needs arising from mental illness. The majority of Service Users will have a longstanding diagnosis of mental illness; have complex needs and behaviours that may challenge.

The buildings at Nethermains Road, Kilwinning, will accommodate up to 5 individuals at 2A and upto 2 individuals at 2B. Service Users will hold their own occupancy agreement with North Ayrshire Council.

2A Nethermains Road

The building comprises 5 bedrooms with en suite toilet and shower, shared communal living area, kitchen and laundry, a staff office and adjacent rest area, shower and toilet.

2B Nethermains Road

The building comprises 2 bedrooms with ensuite toilet and shower, shared communal living area, kitchen and laundry. The property has it's own front door.

2B will be part of the service for individuals who require more intensive and bespoke support. Taking the assessed needs of the individual(s) into account it may be that that only one bedroom is occupied at any time.

In procuring this service North Ayrshire Health and Social Care Partnership has two broad aims:

1. To work in partnership with a Provider in delivering high quality services that promote a safe and secure lifestyle for service users whilst maximising capacity for independence

and reintegration to the local community.

2. That service users would be supported to move to a more independent setting over a period of time.

The contract term will be 3 years with the option to extend for upto an additional 48 months at the sole discretion of the Council.

The budget for the maximum contract term of 7years is 3,352,938 GBP. Note this budget relates only to 2 A Nethermains and is based on 3x14 hours staff during the day and 2x10 hour staff evenings; and includes an annual increment.

The service required at 2B will be an additional cost and based on North Ayrshire Council's current hourly rate for adult social care x hours of assessed need.

The quality/price ratio of the tender will be 100% quality.

II.2.6) Estimated value

Value excluding VAT: £3,352,938

II.2.7) Duration of the contract or the framework agreement

Start date

8 December 2022

End date

7 December 2029

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.4) Objective rules and criteria for participation

List and brief description of rules and criteria

Bidders will be required to have a minimum yearly “specific” turnover of (957,982.28)GBP for the last 3 years in the business area covered by the contract.

NAC reserve the right to review the bidder’s financial information including information from credit reference agencies at tender stage and throughout the life of the contract and seek clarifications if necessary. If clarifications are not satisfactory the bidder may be excluded from the tender process.

Bidders who cannot meet the required level of turnover will be excluded from this tender.

Where turnover information is not available for the time period requested, the bidder will be required to state the date which they were set up or started trading.

III.2) Conditions related to the contract

III.2.1) Information about a particular profession

Execution of the service is reserved to a particular profession

Reference to the relevant law, regulation or administrative provision

Bidders must be registered with the Care Inspectorate or equivalent.

Bidders must be registered as a Housing Support and Care at Home provider to deliver the service.

Bidders must maintain registration throughout the duration of the contract.

All staff are qualified to SSSC fitness to practice standards or working towards attainment of SSSC standards. All staff must be SSSC compliant on 6 months of commencement of employment

Bidders will be required to provide a minimum of 2 examples of services carried out in the past 3 years that demonstrates they have the relevant experience to deliver the services as described in part II.2.4 of the Contract Notice. The services must be of a similar value, size and scope. Unsatisfactory experience will result in exclusion from the tender process.

Bidders will be required to provide 2 satisfactory references for the same 2 services contracts on the reference templates provided. References should be completed and signed by previous customers for contracts of a similar value, size and scope. If any of the referees score the bidder less than 2 the bidder will be excluded from the tender process.

Completed experience and reference templates must be zipped and uploaded at question 4C.1 of the qualification envelope.

Bidders will be required to confirm whether they intend to subcontract and, if so, for what proportion of the contract.

III.2.2) Contract performance conditions

It is a requirement of this contract that bidders hold, or can commit to obtain prior to the commence of any subsequently awarded contract, the types and levels of insurance indicated below:

Employer's (Compulsory) Liability Insurance = 5,000,000 GBP

<http://www.hse.gov.uk/pubns/hse40.pdf>

Public Liability Insurance 10,000,000 GBP

Section IV. Procedure

IV.1) Description

IV.1.1) Form of procedure

Open procedure

IV.1.10) Identification of the national rules applicable to the procedure

Information about national procedures is available at:

<http://www.gov.scot/Topics/Government/Procurement>

IV.1.11) Main features of the award procedure

This procurement is based on a 100% quality evaluation. Please see PCS-Tender for further information.

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-006578](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

18 May 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.2) Information about electronic workflows

Electronic payment will be used

VI.3) Additional information

Lots are not being used for this tender for the reason stated below:

Nature of the contract not suitable for lots.

It is a requirement of this contract that bidders hold, or can commit to obtain prior to the commence of any subsequently awarded contract, the types and levels of insurance indicated below:

Employer's (Compulsory) Liability Insurance = 5,000,000 GBP

<http://www.hse.gov.uk/pubns/hse40.pdf>

Public Liability Insurance 10,000,000 GBP

The buyer is using PCS-Tender to conduct this ITT exercise. The Project code is 21097. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2343>

A sub-contract clause has been included in this contract. For more information see:

<http://www.publiccontractsscotland.gov.uk/info/InfoCentre.aspx?ID=2363>

Community benefits are included in this requirement. For more information see:

<https://www.gov.scot/policies/public-sector-procurement/community-benefits-in-procurement/>

A summary of the expected community benefits has been provided as follows:

Community benefits will be required on a mandatory basis for:

1. Fair Work: promotion of job opportunities within North Ayrshire; employability targets for specific priority groups.
2. Upskilling (including curriculum development): work experience placements; taster sessions; training opportunities; work within education establishments.

3. Entrepreneurial, Inclusive and Sustainable Economy: monitoring spend within North Ayrshire; with micro, small and medium enterprises; and the Third Sector.

(SC Ref:689512)

VI.4) Procedures for review

VI.4.1) Review body

Kilmarnock Sheriff Court

Sheriff Court House, St Marnock Street

Kilmarnock

KA1 1ED

Telephone

+44 1563550024

Country

United Kingdom

Internet address

<https://www.scotcourts.gov.uk/>