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Tender

## **Estates Management - Cleaning Services**

Stonewater Limited

F02: Contract notice

Notice identifier: 2022/S 000-009689

Procurement identifier (OCID): ocds-h6vhtk-032c76

Published 12 April 2022, 10:05am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Stonewater Limited

Suite C, Lancaster House, Grange Business Park, Enderby Road

Leicester

LE8 6EP

#### **Email**

[andrew.russell@stonewater.org](mailto:andrew.russell@stonewater.org)

#### **Telephone**

+44 7387024336

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.stonewater.org/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-Leicester:-Cleaning-services./YHN7VHJ3S9>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Estates Management - Cleaning Services

Reference number

Various

**II.1.2) Main CPV code**

- 90910000 - Cleaning services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

Stonewater are looking to source suitable contractors to provide an extensive list of cleaning services across a portion of their property portfolio. The requirement has been split in to 6 regional Lots, which sit in line with Stonewater's national geographical coverage (England only). Contractors are expected to cover the full area specified as they may be required to perform additional reactive tasks at other Stonewater properties, which are not included in this tender exercise.

The services will be provided to a range of different tenures including General Needs, Retirement Living and Supported Housing, Leasehold Schemes and schemes including Shared Ownership homes. This service has high visibility and one which reflects significantly on the overall satisfaction of Stonewater Limited's customers as such we will ensure customers and Stonewater colleagues are involved in the overall monitoring of the service.

### **II.1.5) Estimated total value**

Value excluding VAT: £3,200,000

### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

Maximum number of lots that may be awarded to one tenderer: 2

## **II.2) Description**

### **II.2.1) Title**

So

Lot No

1

### **II.2.2) Additional CPV code(s)**

- 90910000 - Cleaning services

**II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

**II.2.4) Description of the procurement**

Stonewater are looking to source suitable contractors to provide an extensive list of cleaning services across their property portfolio. The requirement has been split in to 6 regional Lots, which sit in line with Stonewater's national geographical coverage (England only). Contractors are expected to cover the full area specified as they may be required to perform additional reactive tasks at other Stonewater properties, which are not included in this tender exercise.

The services will be provided to a range of different tenures including General Needs, Retirement Living and Supported Housing, Leasehold Schemes and schemes including Shared Ownership homes. This service has high visibility and one which reflects significantly on the overall satisfaction of Stonewater Limited's customers as such we will ensure customers and Stonewater colleagues are involved in the overall monitoring of the service.

The tender for this requirement will be completed as Open process, with suppliers being assessed on technical competencies, financial standing and their pricing proposal

**II.2.5) Award criteria**

Quality criterion - Name: Written Assessment Against Qualitative Questions / Weighting: 60

Cost criterion - Name: Pricing Against Documented Schedule of Requirements / Weighting: 40

**II.2.6) Estimated value**

Value excluding VAT: £632,500

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

South 2

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 90910000 - Cleaning services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

### **II.2.4) Description of the procurement**

Stonewater are looking to source suitable contractors to provide an extensive list of cleaning services across their property portfolio. The requirement has been split in to 6 regional Lots, which sit in line with Stonewater's national geographical coverage (England

only). Contractors are expected to cover the full area specified as they may be required to perform additional reactive tasks at other Stonewater properties, which are not included in this tender exercise.

The services will be provided to a range of different tenures including General Needs, Retirement Living and Supported Housing, Leasehold Schemes and schemes including Shared Ownership homes. This service has high visibility and one which reflects significantly on the overall satisfaction of Stonewater Limited's customers as such we will ensure customers and Stonewater colleagues are involved in the overall monitoring of the service.

The tender for this requirement will be completed as Open process, with suppliers being assessed on technical competencies, financial standing and their pricing proposal

#### **II.2.5) Award criteria**

Quality criterion - Name: Written Assessment Against Qualitative Questions / Weighting: 60

Cost criterion - Name: Pricing Against Documented Schedule of Requirements / Weighting: 40

#### **II.2.6) Estimated value**

Value excluding VAT: £252,500

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

North

Lot No

3

### **II.2.2) Additional CPV code(s)**

- 90910000 - Cleaning services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

### **II.2.4) Description of the procurement**

Stonewater are looking to source suitable contractors to provide an extensive list of cleaning services across their property portfolio. The requirement has been split in to 6 regional Lots, which sit in line with Stonewater's national geographical coverage (England only). Contractors are expected to cover the full area specified as they may be required to perform additional reactive tasks at other Stonewater properties, which are not included in this tender exercise.

The services will be provided to a range of different tenures including General Needs, Retirement Living and Supported Housing, Leasehold Schemes and schemes including Shared Ownership homes. This service has high visibility and one which reflects significantly on the overall satisfaction of Stonewater Limited's customers as such we will ensure customers and Stonewater colleagues are involved in the overall monitoring of the service.

The tender for this requirement will be completed as Open process, with suppliers being assessed on technical competencies, financial standing and their pricing proposal.

### **II.2.5) Award criteria**

Quality criterion - Name: Written Assessment Against Qualitative Questions / Weighting: 60

Cost criterion - Name: Pricing Against Documented Schedule of Requirements / Weighting: 40

### **II.2.6) Estimated value**

Value excluding VAT: £215,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

East

Lot No

4

## **II.2.2) Additional CPV code(s)**

- 90910000 - Cleaning services

## **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

## **II.2.4) Description of the procurement**

Stonewater are looking to source suitable contractors to provide an extensive list of cleaning services across their property portfolio. The requirement has been split in to 6 regional Lots, which sit in line with Stonewater's national geographical coverage (England only). Contractors are expected to cover the full area specified as they may be required to perform additional reactive tasks at other Stonewater properties, which are not included in this tender exercise.

The services will be provided to a range of different tenures including General Needs, Retirement Living and Supported Housing, Leasehold Schemes and schemes including Shared Ownership homes. This service has high visibility and one which reflects significantly on the overall satisfaction of Stonewater Limited's customers as such we will ensure customers and Stonewater colleagues are involved in the overall monitoring of the service.

The tender for this requirement will be completed as Open process, with suppliers being assessed on technical competencies, financial standing and their pricing proposal.

## **II.2.5) Award criteria**

Quality criterion - Name: Written Assessment Against Qualitative Questions / Weighting: 60

Cost criterion - Name: Pricing Against Documented Schedule of Requirements / Weighting: 40

## **II.2.6) Estimated value**

Value excluding VAT: £686,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Midlands (East)

Lot No

5

### **II.2.2) Additional CPV code(s)**

- 90910000 - Cleaning services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

#### **II.2.4) Description of the procurement**

Stonewater are looking to source suitable contractors to provide an extensive list of cleaning services across their property portfolio. The requirement has been split in to 6 regional Lots, which sit in line with Stonewater's national geographical coverage (England only). Contractors are expected to cover the full area specified as they may be required to perform additional reactive tasks at other Stonewater properties, which are not included in this tender exercise.

The services will be provided to a range of different tenures including General Needs, Retirement Living and Supported Housing, Leasehold Schemes and schemes including Shared Ownership homes. This service has high visibility and one which reflects significantly on the overall satisfaction of Stonewater Limited's customers as such we will ensure customers and Stonewater colleagues are involved in the overall monitoring of the service.

The tender for this requirement will be completed as Open process, with suppliers being assessed on technical competencies, financial standing and their pricing proposal.

#### **II.2.5) Award criteria**

Quality criterion - Name: Written Assessment Against Qualitative Questions / Weighting: 60

Cost criterion - Name: Pricing Against Documented Schedule of Requirements / Weighting: 40

#### **II.2.6) Estimated value**

Value excluding VAT: £1,083,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

West

Lot No

6

### **II.2.2) Additional CPV code(s)**

- 90910000 - Cleaning services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

### **II.2.4) Description of the procurement**

Stonewater are looking to source suitable contractors to provide an extensive list of cleaning services across their property portfolio. The requirement has been split in to 6 regional Lots, which sit in line with Stonewater's national geographical coverage (England only). Contractors are expected to cover the full area specified as they may be required to perform additional reactive tasks at other Stonewater properties, which are not included in this tender exercise.

The services will be provided to a range of different tenures including General Needs, Retirement Living and Supported Housing, Leasehold Schemes and schemes including Shared Ownership homes. This service has high visibility and one which reflects significantly on the overall satisfaction of Stonewater Limited's customers as such we will

ensure customers and Stonewater colleagues are involved in the overall monitoring of the service.

The tender for this requirement will be completed as Open process, with suppliers being assessed on technical competencies, financial standing and their pricing proposal.

#### **II.2.5) Award criteria**

Quality criterion - Name: Written Assessment Against Qualitative Questions / Weighting: 60

Cost criterion - Name: Pricing Against Documented Schedule of Requirements / Weighting: 40

#### **II.2.6) Estimated value**

Value excluding VAT: £347,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

36

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

12 May 2022

Local time

5:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Tender must be valid until: 1 September 2022

#### **IV.2.7) Conditions for opening of tenders**

Date

12 May 2022

Local time

5:30pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.3) Additional information**

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=683165433>

GO Reference: GO-2022411-PRO-19952885

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Stonewater Limited

Suite C, Lancaster House, Grange Business Park, Enderby Road

Leicester

LE8 6EP

Email

[andrew.russell@stonewater.org](mailto:andrew.russell@stonewater.org)

Telephone

+44 7387024336

Country

United Kingdom

**VI.4.2) Body responsible for mediation procedures**

Stonewater Limited

Suite C, Lancaster House, Grange Business Park, Enderby Road

Leicester

LE8 6EP

Email

[andrew.russell@stonewater.org](mailto:andrew.russell@stonewater.org)

Telephone

+44 7387024336

Country

United Kingdom

Internet address

<https://www.stonewater.org>

**VI.4.4) Service from which information about the review procedure may be obtained**

Stonewater Limited

Suite C, Lancaster House, Grange Business Park, Enderby Road

Leicester

LE8 6EP

Email

[andrew.russell@stonewater.org](mailto:andrew.russell@stonewater.org)

Telephone

+44 7387024336

Country

United Kingdom

Internet address

<https://www.stonewater.org/>