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Contract

4916666

Department for Work and Pensions

F20: Modification notice

Notice identifier: 2022/S 000-009683

Procurement identifier (OCID): ocds-h6vhtk-032c70

Published 12 April 2022, 9:12am

Section I: Contracting authority/entity

I.1) Name and addresses

Department for Work and Pensions

Peel Park

Blackpool

FY4 5ES

Email

ANDREW.JOHNSTON8@DWP.GOV.UK

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/department-for-work-pensions>

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

4916666

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement at the time of conclusion of the contract:

A service is required to provide outcomes for the Health Transformation Programme, specifically around managing citizen appointments for Health Assessments and how agents view the citizens data. A Digital Outcomes Contract was awarded to BJSS in January 2021 to provide this service. This contract was for 24 months, with a total value of £3,916,667. The contract was recompeted in December 2021 as the contract had been a success and demand for the services outstripped the overall contract value. A new supplier was selected in January 2022. To ensure we transition effectively to the new supplier and protect delivery for the Health Transformation Programme, the contract value with BJSS has been uplifted by £1,000,000 including recoverable VAT, which is not more than 50% of the original value. There is no requirement to extend the duration of the Contract, which runs to 24th January 2023. The uplift in value will facilitate handover and knowledge transfer from the incumbent to the new supplier. The new supplier is expected to be fully transitioned to continuing delivery of the service by end of May 2022/beginning of July 2022.

The key aspects of the process of transitioning from one supplier to another in the Digital

Health environment are:

Supplier Onboarding

- Provision of kit
- Access to environments

Knowledge transfer

- Understanding the problem DWP is trying to solve in detail
- Explaining the DWP context
- Understanding the specific products involved in the development and the service design

Interacting with incumbent provider

- Introducing the new provider to the physical code
- Showing the new provider the repositories holding the code
- Explaining test cycles and release approach
- Period of dual running between incumbent and new provider to ensure seamless transfer and confirm transfer complete

II.2.7) Duration of the contract, framework agreement, dynamic purchasing system or concession

Start date

25 January 2021

End date

24 January 2023

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section V. Award of contract/concession

Contract No

8788

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract/concession award decision:

3 March 2022

V.2.2) Information about tenders

The contract/concession has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

BJSS

1 Whitehall Quay

Leeds

LS1 4HR

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

V.2.4) Information on value of the contract/lot/concession (at the time of conclusion of the contract;excluding VAT)

Total value of the procurement: £4,916,666.67

Section VI. Complementary information

VI.3) Additional information

Suppliers Instructions:

How to Express Interest in this Tender:

1. Register on the eSourcing portal (this is only required once):

<https://dwp.bravosolution.co.uk> & click the link to register - Accept the terms & conditions & click 'continue' - Enter your correct business & user details - Note your chosen username & click 'Save'. You will receive an email with your password (keep this secure)

2. Express an Interest in the tender - Login to the portal with the username/password - Click the 'PQQs / ITTs Open To All Suppliers' link. (These are Pre-Qualification Questionnaires or Invitations to Tender open to any registered supplier) - Click on the relevant exercise to access the content. - Click the 'Express Interest' button at the top of the page. - This will move the PQQ /ITT into your 'My PQQs/ My ITTs' page. (A secure area reserved for your projects only) -You can now access any attachments by clicking 'Buyer Attachments' in the 'PQQ/ ITT Details' box

3. Responding to the tender - Click 'My Response' under 'PQQ/ ITT Details', you can choose to 'Create Response' or to 'Decline to Respond' (please give a reason if declining) - You can now use the 'Messages' function to communicate with the buyer and seek any clarification - Note the deadline for completion. Follow the onscreen instructions to complete the PQQ/ ITT - There may be a mixture of online & offline actions to complete (detailed online help available). To submit your reply use the 'Submit Response' button (top of the page).

For further assistance please consult the online help, or the eTendering help desk.

DWP expressly reserves the rights(i)to use a reverse auction; (ii)to cancel this procurement at any stage; (iii)to not award any contract as a result of the procurement process commenced by publication of this notice; (iv)and in no circumstances will DWP be liable for any costs incurred by potential suppliers.

VI.4) Procedures for review

VI.4.1) Review body

Royal Courts of Justice

London

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Precise information on deadline(s) for review procedures

Review procedures are as set out in the Public Contracts Regulations 2015. Proceedings under the Public Contracts Regulations 2015 are time limited, and any such proceedings must be brought in the High Court of England and Wales.

Section VII: Modifications to the contract/concession

VII.1) Description of the procurement after the modifications

VII.1.1) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

VII.1.3) Place of performance

NUTS code

- UK - United Kingdom

VII.1.4) Description of the procurement:

A service is required to provide outcomes for the Health Transformation Programme, specifically around managing citizen appointments for Health Assessments and how agents view the citizens data. A Digital Outcomes Contract was awarded to BJSS in January 2021 to provide this service. This contract was for 24 months. The contract was recompeted in December 2021 as the contract had been a success and demand for the services outstripped the overall contract value. A new supplier was selected in January 2022. To ensure we transition effectively to the new supplier and protect delivery for the Health Transformation Programme, this contract has been uplifted by £1,000,000 from £3,916,667 to £4,916,667. There is no requirement to extend the duration of the Contract, which runs to 24th January 2023. The uplift in value will facilitate handover and knowledge transfer from the incumbent to the new supplier. The new supplier is expected to be fully transitioned to continuing delivery of the service by end of May 2022/beginning of July 2022.

VII.1.5) Duration of the contract, framework agreement, dynamic purchasing system or

concession

Start date

25 January 2021

End date

24 January 2023

VII.1.6) Information on value of the contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession:

£4,916,666.67

VII.1.7) Name and address of the contractor/concessionaire

BJSS Limited

1 Whitehall Quay

Leeds

LS1 4HR

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor/concessionaire is an SME

No

VII.2) Information about modifications

VII.2.1) Description of the modifications

Nature and extent of the modifications (with indication of possible earlier changes to the contract):

A Digital Outcomes Contract was awarded to BJSS in January 2021 to provide outcomes

for the Health Transformation Programme, specifically around managing citizen appointments for Health Assessments and how agents view the citizens data. This contract was for 24 months. The contract was recompeted in December 2021 as the contract had been a success and demand for the services outstripped the overall contract value. A new supplier was selected in January 2022. To ensure we transition effectively to the new supplier and protect delivery for the Health Transformation Programme, this contract has been uplifted from £3,916,667 to £4,916,667. There is no requirement to extend the duration of the Contract, which runs to 24th January 2023. The uplift in value will facilitate handover and knowledge transfer from the incumbent to the new supplier. The new supplier is expected to be fully transitioned to continuing delivery of the service by end of May 2022/beginning of July 2022.

The key aspects of the process of transitioning from one supplier to another in the Digital Health environment are:

Supplier Onboarding

- Provision of kit
- Access to environments

Knowledge transfer

- Understanding the problem DWP is trying to solve in detail
- Explaining the DWP context
- Understanding the specific products involved in the development and the service design

Interacting with incumbent provider

- Introducing the new provider to the physical code
- Showing the new provider the repositories holding the code
- Explaining test cycles and release approach
- Period of dual running between incumbent and new provider to ensure seamless transfer and confirm transfer complete

VII.2.2) Reasons for modification

Need for additional works, services or supplies by the original contractor/concessionaire.

Description of the economic or technical reasons and the inconvenience or duplication of cost preventing a change of contractor:

To ensure we transition effectively to the new supplier and protect delivery for the Health Transformation Programme, the contract has been uplifted from £3,916,667 to £4,916,667. In the event all the SOWs are recoverable then there can be up to £1M in additional contract value. If the SOWs are not recoverable then the value of SOWs will be reduced, potentially down to the £833K.

If the above approach was not adopted, the impacts would be:

All development work to be halted or significantly slowed whilst new teams had a full and comprehensive knowledge transfer.

- This is anticipated to take around 4 weeks
- This would result in a doubling of costs with no output or outcomes for this period. Essentially lost benefit
- Pace of delivery post KT would be significantly slower meaning delivery date would move by a minimum of 4 weeks.
- On this basis, a 10 week deliverable has now become 18 weeks minimum.
- Financial losses circa £425k plus the original cost to deliver (8 weeks delay=£275k).

VII.2.3) Increase in price

Updated total contract value before the modifications (taking into account possible earlier contract modifications, price adaptations and average inflation)

Value excluding VAT: £3,916,666.67

Total contract value after the modifications

Value excluding VAT: £4,916,666.67