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Contract

Specialist Assessment service for individuals with Complex Care needs

NHS DEVON INTEGRATED CARE BOARD

F03: Contract award notice

Notice identifier: 2026/S 000-009678

Procurement identifier (OCID): ocds-h6vhtk-0615e8

Published 3 February 2026, 5:49pm

Section I: Contracting authority

I.1) Name and addresses

NHS DEVON INTEGRATED CARE BOARD

Aperture House, Pynes Hill, Rydon Lane,

Exeter

EX25AZ

Email

d-icb.contracting@nhs.net

Country

United Kingdom

Region code

UKK4 - Devon

NHS Organisation Data Service

QJK

Internet address(es)

Main address

<https://onedevon.org.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Specialist Assessment service for individuals with Complex Care needs

Reference number

QJK-25-MSP-Specialist Assessor

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

This intention to award notice is for a specialist assessor service. This service is for NHS Devon ICB. Torbay and South Devon NHS Foundation Trust and Cornwall and Isles of Scilly ICB will also be able to use any subsequent contract. The service will require registered professional(s), with experience and detailed understanding of the CHC national framework, working on behalf of the Commissioners, with individuals, with long term complex care needs. The cohort is learning disability and mental health.

This service is for a small number of placements that are placed out of county and / or very complex, and need a face to face assessment. This will be an independent assessment service, that will need to be face to face, assessing/reviewing the individuals, with complex care needs, their care and care plans and undertake CHC DST assessments. Considerations may need to be given to Best Interest decisions. The service will work alongside families and multi-agency organisations and providers of care.

The service will be paid for on a case by case basis and there is no guarantee of activity under this contract. The contract value is the anticipated value only. The contract duration is 2 years, with the option to extend by a maximum of 2 further years (one year plus one year).

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £58,200

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

United Kingdom, location depending on need

II.2.4) Description of the procurement

NHS Devon intends to award a contract for a specialist assessor service. This service is for NHS Devon ICB. Torbay and South Devon NHS Foundation Trust and Cornwall and Isles of Scilly ICB will also be able to use any subsequent contract. The service will require registered professional(s), with experience and detailed understanding of the CHC national framework, working on behalf of the Commissioners, with individuals, with long term complex care needs. The cohort is learning disability and mental health.

This service is for a small number of placements that are placed out of county and / or very complex, and need a face to face assessment. This will be an independent assessment service, that will need to be face to face, assessing/reviewing the individuals, with complex care needs, their care and care plans and undertake CHC DST

assessments. Considerations may need to be given to Best Interest decisions. The service will work alongside families and multi-agency organisations and providers of care.

This notice is an intention to award a contract under the most suitable provider process. The anticipated lifetime value of this contract is £58,200 (ex VAT). The service will be paid for on a case by case basis. This is a new provider delivering a previously commissioned service. The service will be provided between February 2026 and February 2028, with an optional extension of up to two years (one plus one year).

II.2.5) Award criteria

Quality criterion - Name: Most suitable provider process with regard to the key criteria /
Weighting: 100

Cost criterion - Name: See above / Weighting: See above

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to decision makers by midnight on 13th February 2026 (8 working days following publication of intention to award notice). This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

28 January 2026

V.2.2) Information about tenders

Number of tenders received: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Carehome Selection - trading as XYLA

9 Appold Street

London

EC2A 2AP

Country

United Kingdom

NUTS code

- UK - United Kingdom

Companies House

03091598

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £58,200

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to the relevant authority by midnight on 13th February 2026 (8 working days following publication of intention to award notice). This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

Contract value is based on anticipated activity, there is no guarantee of activity for this service.

Written representations should be sent to: d-icb.contracting@nhs.net

The NHS Devon ICB Procurement Oversight Group are the award decision makers. There were no relevant conflicts of interest identified.

The most suitable provider process was used with weightings totalling 100 applied across the 5 key criteria.

The decision to award was based on the following key criteria:

Quality and Innovation 45%

Value 20%

Integration, collaboration and service sustainability 25%

Improving access, reducing health inequalities and facilitating choice Pass / Fail

Social value 10%

Minimum scores: Stipulation was that award of a contract would not be made to a provider where more than one score of 2 or less has been given. A minimum score of 3 was required in relation to quality and value criteria.

The assessment of the providers was based on evidence available to the ICB and as specifically requested from the providers.

Previous linked notice: <https://www.find-tender.service.gov.uk/Notice/062288-2025>

VI.4) Procedures for review

VI.4.1) Review body

NHS Devon

Exeter

Country

United Kingdom