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Award

Information Advice and Guidance (IAG) Service on the Isle of Wight

Isle of Wight Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-009673

Procurement identifier (OCID): ocds-h6vhtk-05a9b6 ([view related notices](#))

Published 3 February 2026, 5:40pm

Scope

Reference

DN799218

Description

The Authority invites response to this Invitation to Tender (ITT) from suitably qualified suppliers ("Suppliers") for the delivery of an Information, Advice and Guidance (IAG) Service on the Isle of Wight.

The Authority and its partners are committed to providing a universal, high quality, consistent and integrated Information Advice and Guidance (IAG) service that supports the Islands Poverty Reduction Strategy 2024-2029 aims and objectives. This service will play an important role in promoting wellbeing, improving wellbeing and protecting wellbeing, aligned to the poverty reduction strategy in providing coordinated and community approaches to tackle this. Good information (which is current, relevant and accurate) is essential for all adults and their relatives who need or may need support to protect their wellbeing and to live independently. Good information should help people to make informed choices, enable them to take control and help individuals, families, and

carers to maintain their abilities, skills, independence and community resilience well into the future. This service is designed to be outcome focused, to encourage suppliers to develop flexible and innovative approaches to delivery of the IAG service to the local community across the Isle of Wight.

The overall annual budget for this Tender is up to the value of £186k (exc. VAT).

The contract period is from 1st April 2026 until 31st March 2029 with the option to extend for up to a further 24 months at the sole discretion of the Authority.

Contract 1

Supplier

- ISLE OF WIGHT CITIZENS ADVICE BUREAU

Contract value

- £930,000 excluding VAT
- £1,116,000 including VAT

Above the relevant threshold

Award decision date

3 February 2026

Date assessment summaries were sent to tenderers

3 February 2026

Standstill period

- End: 12 February 2026
- 8 working days

Earliest date the contract will be signed

25 March 2026

Contract dates (estimated)

- 1 April 2026 to 31 March 2029
- Possible extension to 31 March 2031
- 5 years

Description of possible extension:

The Contract includes the option to extend for up to a further 24 months at the sole discretion of the Authority

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKJ3 - Hampshire and Isle of Wight

Information about tenders

- 4 tenders received
- 2 tenders assessed in the final stage:
 - 2 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)
- 1 supplier awarded contracts
- 1 supplier unsuccessful (details included for contracts over £5 million)

Procedure

Procedure type

Open procedure

Special regime

Light touch

Supplier

ISLE OF WIGHT CITIZENS ADVICE BUREAU

- Companies House: 03116361
- Public Procurement Organisation Number: PNZB-2977-CNLJ

Isle Help Advice Centre

Newport

PO30 1UD

United Kingdom

Email: office@iwcab.org.uk

Website: <https://www.citizensadviceiw.org.uk/>

Region: UKJ34 - Isle of Wight

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Supported employment provider: No

Public service mutual: No

Contract 1

Contracting authority

Isle of Wight Council

- Public Procurement Organisation Number: PGYX-7387-YJXG

County Hall

Newport

PO30 1UD

United Kingdom

Email: procurement@iow.gov.uk

Region: UKJ34 - Isle of Wight

Organisation type: Public authority - sub-central government