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Tender

FTS - National Workload Action Group Secretariat and Lead Delivery Partner on Social Worker Retention and Agency Resources

Department for Education

F02: Contract notice

Notice identifier: 2023/S 000-009656

Procurement identifier (OCID): ocds-h6vhtk-0391df

Published 3 April 2023, 2:13pm

Section I: Contracting authority

I.1) Name and addresses

Department for Education

Sanctuary Buildings, 20, Great Smith Street, London

London

SW1P 3BT

Email

Jess.ROBERTS@education.gov.uk

Telephone

+44 12345678

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

<https://education.app.jaggaer.com/>

I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

<https://education.app.jaggaer.com/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://education.app.jaggaer.com/>

Tenders or requests to participate must be submitted to the above-mentioned address

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

FTS - National Workload Action Group Secretariat and Lead Delivery Partner on Social Worker Retention and Agency Resources

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

The children social care sector is facing significant social worker retention pressures and an overreliance on agency social work resource. To support the sector in its response to this, it is the Department for Education's intention to undertake a procurement exercise to appoint a suitably experienced organisation to deliver the following high level objectives relating to child and family social work:

- 1) To deliver solutions recommended by the National Workload Action Group (NWAG) and provide a secretariat role for the group
- 2) produce tools and resources to support Local Authorities with social worker retention; and
- 3) produce tools and resources to support Local Authorities in the engagement of agency social workers.

To register your interest to tender and view the tender documents, you will need to be registered as a supplier on the DfE Jaggaer eTendering portal, available at

<https://education.app.jaggaer.com/web/login.html>

Once registered the information will be accessible via the 'View Opportunities' link on the Homepage. Select the Opportunity Notice for 'National Workload Action Group Secretariat and Lead Delivery Partner on Social Worker Retention and Agency Resources' (ITT_2124) and this will take you directly to the live tender. The closing date for submitting your tender is 17:00 GMT on 23rd May 2023.

Please use the Jaggaer e-procurement system <https://education.app.jaggaer.com/web/login.html> to submit any questions you may have about the requirements and tendering procedure at this time.

II.1.5) Estimated total value

Value excluding VAT: £1,083,333.33

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 80000000 - Education and training services
- 85300000 - Social work and related services
- 85310000 - Social work services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The NWAG is made up of sector and practice experts and seeks to identify and recommend solutions to reduce unnecessary workload drivers for child and family social workers so that child and family social workers have enough time to spend working directly with children and families.

The supplier will be responsible for delivering solutions recommended by the NWAG (either by procuring 3rd parties or performing the work directly). As part of this work the

supplier will deliver a secretariat role to convene and manage the NWAG as an impartial adjudicator.

In addition to the work of the NWAG, the same supplier would be required to:

- collate and/or produce tools and resources on areas that impact social worker retention to complement the Social Worker Employer Standards Health Check, areas include wellbeing, supervision and effective workforce planning systems; and

- produce tools/resources to support Local Authorities to engage agency social workers effectively and collaboratively (including, subject to consultation, to support local authorities to comply with proposed national rules on engaging agency social work resource).

The total budget for this procurement is £1,300,000 inclusive of VAT.

The Requirements that are the subject of this procurement are captured by PCR 2015 Chapter 3, Section 7 (Social and Other Specific Services); the so called “Light Touch Regime”.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £1,083,333.33

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

21

This contract is subject to renewal

Yes

Description of renewals

The contractual term is set to expire in March 2025 with a possible extension of up to a further 24 months. The Buyer is expecting all deliverables to be delivered by March 2025 and any extension will be on a reduced scope and reduced cost to primarily allow the supplier to maintain / survey / improve the success of the resources only.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.2) Conditions related to the contract

III.2.3) Information about staff responsible for the performance of the contract

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-035648](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

23 May 2023

Local time

5:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Tender must be valid until: 23 November 2023

IV.2.7) Conditions for opening of tenders

Date

23 May 2023

Local time

5:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Department for Education

London

Country

United Kingdom