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Contract

Integrated Advocacy Service

Derby City Council

F03: Contract award notice

Notice identifier: 2025/S 000-009650

Procurement identifier (OCID): ocds-h6vhtk-04c2d7

Published 17 March 2025, 1:15pm

Section I: Contracting authority

I.1) Name and addresses

Derby City Council

The Council House - Corporation Street

Derby

DE12FS

Contact

Katy Preece

Email

katy.preece2@derby.gov.uk

Telephone

+44 1332255537

Country

United Kingdom

Region code

UKF11 - Derby

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

www.derby.gov.uk

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Integrated Advocacy Service

Reference number

TD2060

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Derby City Council is seeking to appoint a single Service Provider to deliver an Integrated Independent Advocacy Service hub with a single point of entry for anyone who requires and meets the relevant eligibility criteria for statutory advocacy support in Derby, a specialist advocacy service to support the requirements of the Care Act 2014 and for vulnerable adults of working age who are not eligible for statutory advocacy.

The Service provider will deliver a standardised process for the receipt, management & monitoring of advocacy referrals; provide economies of scale and support investment in good quality information, training, and data management systems.

The Service Provider will be expected to work closely with the Council and health partners with a focus on frontline delivery and partnership working.

The initial term is for three years. The contract is estimated to commence 1st April 2025 and expire 31st March 2028. There will be an option to extend the contract for up to a further two years in annual increments, subject to satisfactory performance and business needs. Maximum contract period is, therefore, 5 years.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,161,080

II.2) Description

II.2.2) Additional CPV code(s)

- 98300000 - Miscellaneous services

II.2.3) Place of performance

NUTS codes

- UKF - East Midlands (England)

II.2.4) Description of the procurement

An Integrated Independent Advocacy Service hub with a single point of entry for anyone who requires and meets the relevant eligibility criteria for statutory advocacy support in Derby, a specialist advocacy service to support the requirements of the Care Act 2014 and for vulnerable adults of working age who are not eligible for statutory advocacy.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 50

Price - Weighting: 50

II.2.11) Information about options

Options: Yes

Description of options

The initial term is for three years. The contract is estimated to commence 1st April 2025 and expire 31st March 2028. There will be an option to extend the contract for up to a further two years in annual increments, subject to satisfactory performance and business needs. Maximum contract period is, therefore, 5 years.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-039371](#)

Section V. Award of contract

Contract No

1

Title

TD2060 - Integrated Advocacy Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

4 March 2025

V.2.2) Information about tenders

Number of tenders received: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Disability Direct

The Richard Shaw Centre, 20 Royal Scot Road, Pride Park

Derby

Derby DE24 8AJ

Country

United Kingdom

NUTS code

- UKF - East Midlands (England)

Charity Commission (England and Wales)

1079831

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £1,161,080

Total value of the contract/lot: £1,161,080

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Derby City Council

Derby

Country

United Kingdom

