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Tender

IA2493 Communicator Guide Service Flexible Framework

Staffordshire County Council

F02: Contract notice

Notice identifier: 2022/S 000-009642

Procurement identifier (OCID): ocds-h6vhtk-02e9c2

Published 11 April 2022, 3:53pm

Section I: Contracting authority

I.1) Name and addresses

Staffordshire County Council

Stafford

ST16 2DH

Contact

Clare Kinvig-Jenkinson

Email

clare.kinvig-jenkinson@staffordshire.gov.uk

Country

United Kingdom

NUTS code

UKG - West Midlands (England)

Internet address(es)

Main address

<https://www.staffordshire.gov.uk/Business/Procurement/homepage.aspx>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://supplierlive.proactisp2p.com/Account/Login>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://supplierlive.proactisp2p.com/Account/Login>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

IA2493 Communicator Guide Service Flexible Framework

Reference number

DN1340

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

This Service Specification is for the provision of a Communicator Guide Service (the Service) to be delivered across Staffordshire, excluding Stoke on Trent.

The Service will provide Communication Guides to individuals who have been assessed by the Referrer as having an assessed eligible need and has been referred into the Service. The Service Provider(s) are required to:

- i. manage assessment outcomes and maximise Service User independence.
- ii. provide a suitable form of communication for the Service User.
- iii. ensure that support promotes Service User independence.
- iv. ensure the Service User is aware of their options and ways they can access their community and any additional support available from groups and companies, in their community.
- v. understand and promote opportunities to the Service User within the local marketplace.

Communicator Guides will offer support to Eligible Adults (aged 18 and above) with Sensory Needs who may have been born with sight loss or have been Deaf since birth or early childhood and subsequently acquired a Dual Sensory Loss or have acquired a Dual Sensory Loss later in life. The incidence of Dual Sensory Loss is greatest in older people

who have acquired both sight loss and hearing Loss (1 in 20 of Deafblind people with Dual Sensory Loss are aged 70 and older).

Communicator Guides will also support Deaf people where they have complex needs around access to information, communication, language and accessing the wider community.

II.1.5) Estimated total value

Value excluding VAT: £1,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

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II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 September 2022

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-025172](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

16 May 2022

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

16 May 2022

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

VI.4) Procedures for review

VI.4.1) Review body

Staffordshire County Council

Stafford

ST16 2DH

Country

United Kingdom