This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/009642-2022">https://www.find-tender.service.gov.uk/Notice/009642-2022</a>

Tender

# IA2493 Communicator Guide Service Flexible Framework

Staffordshire County Council

F02: Contract notice

Notice identifier: 2022/S 000-009642

Procurement identifier (OCID): ocds-h6vhtk-02e9c2

Published 11 April 2022, 3:53pm

# **Section I: Contracting authority**

# I.1) Name and addresses

Staffordshire County Council

Stafford

ST16 2DH

#### Contact

Clare Kinvig-Jenkinson

#### **Email**

clare.kinvig-jenkinson@staffordshire.gov.uk

### Country

**United Kingdom** 

#### **NUTS** code

UKG - West Midlands (England)

# Internet address(es)

Main address

https://www.staffordshire.gov.uk/Business/Procurement/homepage.aspx

# I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://supplierlive.proactisp2p.com/Account/Login

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://supplierlive.proactisp2p.com/Account/Login

# I.4) Type of the contracting authority

Regional or local authority

# I.5) Main activity

General public services

# **Section II: Object**

# II.1) Scope of the procurement

#### II.1.1) Title

IA2493 Communicator Guide Service Flexible Framework

Reference number

DN1340

## II.1.2) Main CPV code

85000000 - Health and social work services

## II.1.3) Type of contract

Services

#### II.1.4) Short description

This Service Specification is for the provision of a Communicator Guide Service (the Service) to be delivered across Staffordshire, excluding Stoke on Trent.

The Service will provide Communication Guides to individuals who have been assessed by the Referrer as having an assessed eligible need and has been referred into the Service. The Service Provider(s) are required to:

- i. manage assessment outcomes and maximise Service User independence.
- ii. provide a suitable form of communication for the Service User.
- iii. ensure that support promotes Service User independence.
- iv. ensure the Service User is aware of their options and ways they can access their community and any additional support available from groups and companies, in their community.
- v. understand and promote opportunities to the Service User within the local marketplace.

Communicator Guides will offer support to Eligible Adults (aged 18 and above) with Sensory Needs who may have been born with sight loss or have been Deaf since birth or early childhood and subsequently acquired a Dual Sensory Loss or have acquired a Dual Sensory Loss later in life. The incidence of Dual Sensory Loss is greatest in older people

who have acquired both sight loss and hearing Loss (1 in 20 of Deafblind people with Dual Sensory Loss are aged 70 and older).

Communicator Guides will also support Deaf people where they have complex needs around access to information, communication, language and accessing the wider community.

#### II.1.5) Estimated total value

Value excluding VAT: £1,000,000

### II.1.6) Information about lots

This contract is divided into lots: No

# II.2) Description

## II.2.2) Additional CPV code(s)

• 85300000 - Social work and related services

# II.2.3) Place of performance

**NUTS** codes

• UK - United Kingdom

#### II.2.4) Description of the procurement

This Service Specification is for the provision of a Communicator Guide Service (the Service) to be delivered across Staffordshire, excluding Stoke on Trent.

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- i. manage assessment outcomes and maximise Service User independence.
- ii. provide a suitable form of communication for the Service User.
- iii. ensure that support promotes Service User independence.

iv. ensure the Service User is aware of their options and ways they can access their community and any additional support available from groups and companies, in their community.

v. understand and promote opportunities to the Service User within the local marketplace.

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Communicator Guides will also support Deaf people where they have complex needs around access to information, communication, language and accessing the wider community.

#### II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

#### II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 September 2022

This contract is subject to renewal

No

#### II.2.10) Information about variants

Variants will be accepted: No

#### II.2.11) Information about options

Options: No

### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

# Section IV. Procedure

# **IV.1) Description**

# IV.1.1) Type of procedure

Open procedure

# IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

# IV.2) Administrative information

## IV.2.1) Previous publication concerning this procedure

Notice number: 2021/S 000-025172

### IV.2.2) Time limit for receipt of tenders or requests to participate

Date

16 May 2022

Local time

12:00pm

# IV.2.4) Languages in which tenders or requests to participate may be submitted

English

# IV.2.7) Conditions for opening of tenders

Date

16 May 2022

Local time

12:00pm

# **Section VI. Complementary information**

# VI.1) Information about recurrence

This is a recurrent procurement: Yes

# VI.4) Procedures for review

VI.4.1) Review body

Staffordshire County Council

Stafford

ST16 2DH

Country

**United Kingdom**