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Planning

SPS 2298 - Provision of Home Care, Extra Care including Learning Disabilities & Related Services for Adults & Children

Royal Borough of Greenwich

F01: Prior information notice

Prior information only

Notice identifier: 2021/S 000-009619

Procurement identifier (OCID): ocids-h6vhtk-02ad04

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Section I: Contracting authority

I.1) Name and addresses

Royal Borough of Greenwich

3rd Floor, The Woolwich Centre, 35 Wellington Street, Woolwich

London

SE18 6HQ

Contact

Mr Michael Glasspool

Email

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Country

United Kingdom

NUTS code

UKI51 - Bexley and Greenwich

Internet address(es)

Main address

<http://www.royalgreenwich.gov.uk/>

Buyer's address

<http://www.royalgreenwich.gov.uk/>

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

SPS 2298 - Provision of Home Care, Extra Care including Learning Disabilities & Related Services for Adults & Children

Reference number

SPS 2298 DN489856

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

The Royal Borough of Greenwich is seeking to commission seven providers to deliver domiciliary homecare throughout the Borough. There will also be opportunities to deliver specialist homecare throughout the Borough; providing services for adults with Learning Disabilities and/or Children and young people. All providers will within this tender, deliver CCG Tier 1 and 2 care throughout the entirety of the Borough, in addition to providing homecare within specific neighbourhoods.

Providers will work with Council Officers to deliver care that is strength based and outcome focused, with a strong emphasis placed on changing the way that homecare is used and delivered; with providers progressively changing, in line with Local Authority changes, throughout the life of the contract. Providers will also have the opportunity to deliver care in to one of three Extra care schemes within the Borough as well as deliver homecare to the neighbourhoods in which these schemes are located.

II.1.5) Estimated total value

Value excluding VAT: £180,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85100000 - Health services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The service is designed to bring homecare providers and the local Authority together, with an emphasis placed on joint working, skill sharing and strength based practice. Providers will need to demonstrate an understanding of outcome focused care and have a strong record of accomplishment in delivering quality homecare. For providers who wish to deliver specialist care and/or services in Extra Care housing it is expected that they can demonstrate transferable skills and understanding of the high-skill staff/team required to deliver care within the specialist specification.

The Royal Borough of Greenwich is committed to the payment of the London Living Wage and adherence to aspects of the Ethical Care Charter; providers will need to share this commitment and deliver on improved pay and conditions for front line care staff. The Local Authority is placing a greater emphasis on technology, its use within homecare and the opportunities that this brings to changing the way homecare is delivered and monitored. The new model of homecare includes a period of secondment within the Boroughs Reablement team; enabling the upskilling of providers workforce and skill sharing; allowing providers within the new model to set, deliver and support in goal setting and independence enhancing care and support. In addition to the tender the Royal Borough of Greenwich will also be seeking two successful providers to take part in an outcome focused pilot, working closely with a small team comprising of experts in different fields of care to support the transformation of homecare, progressively introduced, throughout the Borough. Tenderers are to note that, transfer of undertakings (Protection of Employment) i.e. TUPE will apply to this contract.

II.2.14) Additional information

This procurement will be managed via the Royal Borough of Greenwich's e-procurement portal: <https://royalgreenwich.proactishosting.com/>

The Royal Borough of Greenwich will seek a total of seven providers to meet our Commissioning requirements. Tenders may be submitted for maximum number of Lots. Lots 8 and 9 are in addition to Lots 1 – 7.

Maximum number of lots that may be awarded to one tenderer: One. One lot which can comprise of one choice from Lot 1 – 7 and the addition of Lot 8 and/or 9.

IMPORTANT NOTE : There will be two Pass/Fail questions at Section 6 (Question 6.3 and 6.4), in the Selection Questionnaire. THESE ARE MANDATORY PASS/FAIL CRITERIA Providers must have an overall CQC rating of ‘Good’ or, if multiple registrations held, have 50% or above of premises registered as ‘Good’.

Potential tenderers who are interested in being notified when the Contract Notice is published can express their interest by logging into the above link of the Royal Greenwich e-procurement portal and look at the ‘opportunities’ section, then select the link relating to this project. The deadline for registering your interest for us to notify you of the publication of the Contract Notice is 5th June 2021 at 5.00pm. All communications must be done via the Royal Greenwich’s Proactis e-procurement portal messaging section.

Potential tenderers are also to note that this framework agreement is going to be awarded based on the following Lots :

Lot 1: Neighbourhood 1: Homecare delivery and Extra Care support

The provision of Domiciliary Homecare in the following wards located within the Royal Borough of Greenwich: Woolwich Common and Woolwich Riverside

The provision of care and support services into the Extra Care Scheme known as: Colebrook House which is in Woolwich.

Lot 2: Neighbourhood 2: Homecare delivery and Extra Care support

The provision of Domiciliary Homecare in the following wards located within the Royal Borough of Greenwich: Thamesmead Mooring and Abbey Wood

The provision of care and support services into the Extra Care Scheme known as: Lakeview Court which is in Thamesmead.

Lot 3: Neighbourhood 3: Homecare delivery and Extra Care support

The provision of Domiciliary Homecare in the following wards located within the Royal Borough of Greenwich: Glyndon and Plumstead.

The provision of care and support services into the Extra Care Scheme known as: Richard

Neve which is in Plumstead.

Lot 4: Neighbourhood 4: Homecare delivery

The provision of Domiciliary Homecare in the following wards located within the Royal Borough of Greenwich: Shooters Hill, Charlton and Kidbrooke

Lot 5: Neighbourhood 5: Homecare delivery

The provision of Domiciliary Homecare in the following wards located within the Royal Borough of Greenwich: Eltham West, Eltham North and Middle Park

Lot 6: Neighbourhood 6: Homecare delivery

The provision of Domiciliary Homecare in the following wards located within the Royal Borough of Greenwich: Eltham South and Cold Harbour

Lot 7 Neighbourhood 7: Homecare delivery

The provision of Domiciliary Homecare in the following wards located within the Royal Borough of Greenwich: Greenwich West, Blackheath and Peninsula

Lot 8: Delivery of specialist Homecare service to Adults living with a Learning Disability.

In addition to services outlined in Lots 1 – 7 providers can opt to tender for additional services as outlined in Lot 8. These services will be delivered in addition to awarded Lots/Neighbourhoods and will not be constrained to specific wards. The Royal Borough of Greenwich will award up to 2 specialist providers for homecare services to Adults living with a Learning Disability.

Lot 9: Delivery of specialist Homecare services to Children and Young people

In addition to services outlined in Lots 1 – 7 providers can opt to tender for additional services as outlined in Lot 9. These services will be delivered in addition to awarded Lots/Neighbourhoods and will not be constrained to specific wards. The Royal Borough of Greenwich will award up to 3 specialist providers for Children and Young people homecare services.

II.3) Estimated date of publication of contract notice

21 June 2021

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes