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Award

## **Telephony Systems Support & Maintenance and Software Assurance**

East Riding of Yorkshire Council

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-009610

Procurement identifier (OCID): ocds-h6vhtk-061313 ([view related notices](#))

Published 3 February 2026, 4:11pm

### **Scope**

### **Reference**

2318-26

### **Description**

This contract is for the renewal of the support, maintenance and software assurance services for the Council's telephony system.

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## **Contract 1. Telephony Systems Support, Maintenance & Software**

## Assurance

### Supplier

- [Aspire Technology Solutions](#)

### Contract value

- £350,000 excluding VAT
- £420,000 including VAT

Above the relevant threshold

### Award decision date

3 February 2026

### Standstill period

- End: 12 February 2026
- 8 working days

### Earliest date the contract will be signed

27 February 2026

### Contract dates (estimated)

- 1 April 2026 to 31 March 2028
- 2 years

## **Main procurement category**

Goods

## **Additional procurement category**

Services

## **Options**

The right to additional purchases while the contract is valid.

There will be the scope to purchase additional licensing and functionality as necessary throughout the life of the contract where it is deemed appropriate and to the benefit of the operations of the Council.

## **CPV classifications**

- 32000000 - Radio, television, communication, telecommunication and related equipment
- 48000000 - Software package and information systems
- 72000000 - IT services: consulting, software development, Internet and support

## **Contract locations**

- UKE12 - East Riding of Yorkshire

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## **Procedure**

## Procedure type

Direct award

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## Supplier

### Aspire Technology Solutions

- Public Procurement Organisation Number: PCWL-7891-TRRX

Pipewell Quay

Gateshead

NE8 2BJ

United Kingdom

Email: [dave.maltby@aspirets.com](mailto:dave.maltby@aspirets.com)

Region: UKC22 - Tyneside

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1. Telephony Systems Support, Maintenance & Software Assurance

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## Contracting authority

### East Riding of Yorkshire Council

- Public Procurement Organisation Number: PZQH-9124-TMLN

County Hall, Cross Street,

Beverley

HU17 9BA

United Kingdom

Contact name: Lee Phipps

Email: [lee.phipps@eastriding.gov.uk](mailto:lee.phipps@eastriding.gov.uk)

Website: <https://www.eastriding.gov.uk>

Region: UKE12 - East Riding of Yorkshire

Organisation type: Public authority - sub-central government