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Contract

HomeLink Healthcare NNUH Virtual Ward Service

Norfolk and Norwich University Hospitals NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2025/S 000-009607

Procurement identifier (OCID): ocds-h6vhtk-04edb7

Published 17 March 2025, 11:29am

Section I: Contracting authority

I.1) Name and addresses

Norfolk and Norwich University Hospitals NHS Foundation Trust

Colney Lane

Norwich

NR4 7UY

Contact

Nathan Griffen

Email

nathan.griffen@nnuh.nhs.uk

Telephone

+44 1603288274

Country

United Kingdom

Region code

UKH15 - Norwich and East Norfolk

Internet address(es)

Main address

<https://www.nnuh.nhs.uk>

Buyer's address

<https://www.nnuh.nhs.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

HomeLink Healthcare NNUH Virtual Ward Service

Reference number

C346131

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS sub-contract for the provision of clinical services to Norfolk and Norwich University Hospitals Foundation Trust.

HomeLink Healthcare shall provide clinical care to patients in the NNUH Virtual ward in the place they call home.

The service will be managed from a base within NNUH to allow for close communication with the virtual ward. The visits will be delivered by a multi-disciplinary field team, supported and managed by a HomeLink Clinical Lead based in the East of England and an Associate Clinical Lead based on site at NNUH.

The Service will comprise:

1. Delivery of the pre-agreed number of visits to patients' homes, including nursing and residential homes
2. A 24-hour, 7 day a week, clinical 'on-call' service
3. Clinical oversight
4. Account Management

Interventions delivered include but are not limited to:

- Wound Care including wounds requiring negative pressure pumps
- Stoma Care
- IV Antibiotics
- Assistance with Medication
- Bloods
- Bridging Package of Care

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £790,400

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKH15 - Norwich and East Norfolk

II.2.4) Description of the procurement

This contract is being awarded to an existing provider under the Provider Selection Regime following Direct Award Process C, for a period of 12 months commencing 31/03/2025 until 27/03/2026.

The service will be managed from a base within NNUH to allow for close communication with the virtual ward. The visits will be delivered by a multi-disciplinary field team, supported and managed by a HomeLink Clinical Lead based in the East of England and an Associate Clinical Lead based on site at NNUH.

The Service will comprise:

1. Delivery of the pre-agreed number of visits to patients' homes, including nursing and residential homes
2. A 24-hour, 7 day a week, clinical 'on-call' service
3. Clinical oversight
4. Account Management

Interventions delivered include but are not limited to:

- Wound Care including wounds requiring negative pressure pumps
- Stoma Care
- IV Antibiotics
- Assistance with Medication
- Bloods
- Bridging Package of Care

II.2.5) Award criteria

Quality criterion - Name: the existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- New works/services, constituting a repetition of existing works/services

Explanation:

'This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The standstill period begins on the day after the publication of this notice. Representations by providers must be made to the relevant authority by [Add date]. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR'.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

17 March 2025

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Homelink Healthcare Limited

Regal Court 42/44 High Street Slough

Slough

SL1 1EL

Telephone

+44 020313753370

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

09767951

Internet address

www.homelinkhealthcare.co.uk

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £790,400

Total value of the contract/lot: £790,400

Section VI. Complementary information

VI.3) Additional information

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The standstill period begins on the day after the publication of this notice. Representations by providers must be made to decision makers by [Add date]. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

VI.4) Procedures for review

VI.4.1) Review body

NHS England

7-8 Wellington Place

Leeds

LS1 4AP

Country

United Kingdom

Internet address

<https://www.england.nhs.uk/>