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Award

CPF - Dynamics Customer Engagement, F&O Support & Maintenance Managed Service

A2Dominion Group

UK6: Contract award notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-009600

Procurement identifier (OCID): ocds-h6vhtk-059eba ([view related notices](#))

Published 3 February 2026, 4:05pm

Scope

Description

Competitive Flexible Procedure for Dynamics Customer Engagement, F&O Support & Maintenance Managed Service

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=1011523320>

Contract 1

Supplier

- Neo Technology Ltd

Contract value

- £1,250,000 excluding VAT
- £1,500,000 including VAT

Above the relevant threshold

Award decision date

3 February 2026

Date assessment summaries were sent to tenderers

3 February 2026

Standstill period

- End: 12 February 2026
- 8 working days

Earliest date the contract will be signed

15 February 2026

Contract dates (estimated)

- 1 May 2026 to 30 April 2029

- Possible extension to 30 April 2031
- 5 years

Description of possible extension:

Two(2) optional twelve(12) month extensions

Main procurement category

Services

CPV classifications

- 48000000 - Software package and information systems
- 48214000 - Network operating system software package
- 48216000 - Network connectivity terminal emulation software package
- 48219000 - Miscellaneous networking software package
- 48219100 - Gateway software package
- 98300000 - Miscellaneous services

Information about tenders

- 4 tenders received
- 4 tenders assessed in the final stage:
 - 0 submitted by small and medium-sized enterprises (SME)
 - 0 submitted by voluntary, community and social enterprises (VCSE)

- 1 supplier awarded contracts
- 3 suppliers unsuccessful (details included for contracts over £5 million)

Submission

Submission type

Tenders

Procedure

Procedure type

Competitive flexible procedure

Supplier

Neo Technology Ltd

- Companies House: 11365841

8th Floor One Canada Square, London, United Kingdom, E14 5AA

London

E14 5AA

United Kingdom

Email: Jennifer.northcote@neotechnologysolutions.com

Region: UKI42 - Tower Hamlets

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

Contracting authority

A2Dominion Group

- Public Procurement Organisation Number: PVVW-3914-QLVL

The Point, 113 Uxbridge Rd,

London

W5 5TL

United Kingdom

Contact name: Theo Filipiev

Telephone: 07545500957

Email: teodor.filipiev@a2dominion.co.uk

Region: UKI73 - Ealing

Organisation type: Public authority - sub-central government