

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/009594-2026>

Contract

Provision of Mental Health Crisis House Service - C405845

NHS North Central London Integrated Care Board

F03: Contract award notice

Notice identifier: 2026/S 000-009594

Procurement identifier (OCID): ocds-h6vhtk-0615b1

Published 3 February 2026, 4:01pm

Section I: Contracting authority

I.1) Name and addresses

NHS North Central London Integrated Care Board

Laycock PDC, Laycock Street

London

N1 1TH

Email

nclicb.nclcontractqueries@nhs.net

Country

United Kingdom

Region code

UKI41 - Hackney and Newham

Internet address(es)

Main address

<https://www.nclhealthandcare.org.uk/icb/north-central-london-integrated-care-board>

Buyer's address

<https://www.nclhealthandcare.org.uk/icb/north-central-london-integrated-care-board>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Mental Health Crisis House Service - C405845

Reference number

C405845

II.1.2) Main CPV code

- 85121270 - Psychiatrist or psychologist services

II.1.3) Type of contract

Services

II.1.4) Short description

"Highbury Grove Recovery House is an accommodation-based service for men experiencing a mental health crisis which works closely alongside the North London NHS Foundation Trust.

There are 12 bedrooms available, and individuals can stay at the service for up to 14 days, working towards their recovery goals in a non-clinical environment, with the support of trained Recovery Workers and ongoing involvement from the Crisis Team. Non-clinical crisis house, albeit enhanced through the input of clinical staff (psychiatric & psychological

input) where appropriate to provide support around tasks such as medication reviews and psychological treatments.

During their stay individuals will have access to daily 1-1 support, a range of activities to support and promote recovery (such as art, creative writing and mindfulness sessions) and the opportunity to interact with others in a similar position. Cooking and eating together with staff and other residents is encouraged throughout the stay.

Upon discharge individuals will leave with a co-produced safety plan and will receive an aftercare support package facilitated by re-settlement and re-integration workers, who can help support people back into their local community.

Any professional in NLFT can make a referral and self-referrals are also accepted."

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £753,823

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI41 - Hackney and Newham

Main site or place of performance

Haringey and Islington

II.2.4) Description of the procurement

"This notice relates to Highbury Grove Recovery House is an accommodation-based service for men experiencing a mental health crisis which works closely alongside the North London NHS Foundation Trust.

There are 12 bedrooms available, and individuals can stay at the service for up to 14 days, working towards their recovery goals in a non-clinical environment, with the support of trained Recovery Workers and ongoing involvement from the Crisis Team. Non-clinical crisis house, albeit enhanced through the input of clinical staff (psychiatric & psychological input) where appropriate to provide support around tasks such as medication reviews and psychological treatments.

During their stay individuals will have access to daily 1-1 support, a range of activities to support and promote recovery (such as art, creative writing and mindfulness sessions) and the opportunity to interact with others in a similar position. Cooking and eating

together with staff and other residents is encouraged throughout the stay.

Upon discharge individuals will leave with a co-produced safety plan and will receive an aftercare support package facilitated by re-settlement and re-integration workers, who can help support people back into their local community.

Any professional in NLFT can make a referral and self-referrals are also accepted.

This notice is an intention to award a contract to the existing provider following direct award process C.

The annual value of the contract is £753,823.00

The lifetime value of the contract is £753,823.00

The expiring contract ends 31/03/2026

The contract term will be 1 Year with No Option to Extend

The contract will start 01/04/2026 and end 31/03/2027"

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- New works/services, constituting a repetition of existing works/services

Explanation:

"Justification: Award of a contract without prior publication of a call for competition in the cases listed below

Reason: The procurement falls outside the scope of application of the regulations

Explanation: This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period.

Representations by providers must be made to decision makers by 17/02/2026

This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR."

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

3 February 2026

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Hestia Housing and Support

68 Alie St, London, E1 8PX

London

E1 8PX

Telephone

+44 7896240666

Country

United Kingdom

NUTS code

- UKI43 - Haringey and Islington

National registration number

02020165

Internet address

<http://hestia.org>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £753,823

Lowest offer: £753,823 / Highest offer: £753,823 taken into consideration

Section VI. Complementary information

VI.3) Additional information

"This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award.

The publication of this notice marks the start of the standstill period.

Representations by providers must be made to decision makers by 17/02/2026

This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR.

Written representations should be sent to nclpcb.nclcontractqueries@nhs.net

Decision to award this contract was made by NCL & NWL Executive Management Team on 11/12/2025 in line with the ICB's Standing Financial Instructions (SFI's)

No Conflicts of Interest have been identified

The decision to award this contract was based on the assessment of the providers current and likely future performance to deliver the commissioned activity against the following key criteria with the corresponding percentage value representing their importance.

A score of 29.75% for Quality and innovation was awarded out of a possible 34%

A score of 17.5% for Value was awarded out of a possible 20%

A score of 18% for Integration, collaboration and service sustainability was awarded out of a possible 24%

A score of 7.5% for Improving access, reducing health inequalities and facilitating choice was awarded out of a possible 12%

A score of 7.5% for Social value was awarded out of a possible 10%

With a combined score of 81.75% out of a possible 100% it demonstrates the providers current and likely future performance to deliver the commissioned activity."

VI.4) Procedures for review

VI.4.1) Review body

NHS North Central London Integrated Care Board

Laycock PDC, Laycock Street

London

N1 1TH

Country

United Kingdom

Internet address

<https://www.nclhealthandcare.org.uk/icb/north-central-london-integrated-care-board>