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Contract

P0793 - Provision of Advocacy Services

Birmingham City Council

F03: Contract award notice

Notice identifier: 2022/S 000-009560

Procurement identifier (OCID): ocds-h6vhtk-02ee84

Published 9 April 2022, 1:48pm

Section I: Contracting authority

I.1) Name and addresses

Birmingham City Council

10 Woodcock Street

Birmingham

B4 7WB

Contact

Corporate Procurement Services

Email

etendering@birmingham.gov.uk

Telephone

+44 1214648000

Fax

+44 1213037322

Country

United Kingdom

NUTS code

UKG31 - Birmingham

Internet address(es)

Main address

www.finditinbirmingham.com

Buyer's address

www.in-tendhost.co.uk/birminghamcc

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

P0793 - Provision of Advocacy Services

Reference number

P0793

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

For the provision of Advocacy Services. The service will offer a single door access to all Advocacy Services and triaged accordingly. Clients identified for the statutory service will meet the required criteria. The Provider shall ensure a referral process is in place to capture the information required to accept the referral and provide feedback to the referring agency. Referrals will be made via the Local Authority; NHS Trust; CCG and Self-referral. The Provider will work proactively to reduce barriers to access the service and will work flexibly, employing different engagement approaches, engaging with key stakeholders.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £9,800,000

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKG31 - Birmingham

II.2.4) Description of the procurement

The Provider will work proactively to reduce barriers to access the service and will work flexibly, employing different engagement approaches, engaging with key stakeholders. In order to fulfil the requirements of this service the following principles will be applied:• Individuals have a single point of access to advice and assistance relating to advocacy support• A unified case management system detailing number of advocacy/management hours during the contract period• Diversity competence in service delivery• The provider will have expertise in local service provision in order to offer an appropriate response to citizens of Birmingham• Providers will ensure that the breadth of expertise required to deliver advocacy services will be provided either in-house or through collaboration with other expert agencies• All provision is designed for flexibility of support, including the use of Information Technology where appropriate• Emphasis on partnership working, including statutory and non-statutory services.

II.2.5) Award criteria

Quality criterion - Name: Quality and Social Value / Weighting: 40% and 20%

Price - Weighting: Price 40%

II.2.11) Information about options

Options: Yes

Description of options

Option to extend for up to an additional 2 years subject to requirements and satisfactory performance.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-026391](#)

Section V. Award of contract

Contract No

P0793

Title

Provision of Advocacy Services

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 April 2022

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

POhWER

Hertlands House, Primett Road, Stevenage

Hertfordshire

SG1 3EE

Country

United Kingdom

NUTS code

- UKH23 - Hertfordshire

Internet address

www.pohwer.net

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £9,800,000

Total value of the contract/lot: £9,800,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

Royal Courts of Justice, Strand

London

WC2A 2LL

Country

United Kingdom