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Tender

## **Responsive Repairs and Void Maintenance**

North Star Housing Group

F02: Contract notice

Notice identifier: 2022/S 000-009558

Procurement identifier (OCID): ocds-h6vhtk-032bf1

Published 8 April 2022, 6:57pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

North Star Housing Group

Endeavour House, St.Marks Court

Thornaby

TS17 6QN

#### **Contact**

Kerry Hunter

#### **Email**

[kerry.hunter@northstarhg.co.uk](mailto:kerry.hunter@northstarhg.co.uk)

#### **Telephone**

+44 01642796327

#### **Country**

United Kingdom

**NUTS code**

UKC11 - Hartlepool and Stockton-on-Tees

**National registration number**

IP21256R

**Internet address(es)**

Main address

[www.northstarhg.co.uk](http://www.northstarhg.co.uk)

Buyer's address

[https://www.mytenders.co.uk/search/Search\\_AuthProfile.aspx?ID=AA30788](https://www.mytenders.co.uk/search/Search_AuthProfile.aspx?ID=AA30788)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/northstarhg/asp/Tenders/Current>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/northstarhg/asp/Tenders/Current>

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Responsive Repairs and Void Maintenance

Reference number

NSTAR P/REF 0025

#### **II.1.2) Main CPV code**

- 50000000 - Repair and maintenance services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

North Star is looking for a principal contractor to manage and oversee contracts for Responsive Repairs and Void Maintenance. Background - North Star is not a direct labour organisation and as such all works are completed by third party contractors. Our current responsive maintenance contract is operated in a traditional way but North Star are looking to redefine our approach to repairs and are looking for innovative ideas to improve our service offering. Specification Documents have been provided to act as a basic guide to the basis of the works required but there are some areas that are open for negotiation. For clarity we are looking to award to one sole contractor to operate both of these contracts and are not looking to split them into separate lots. Replacement Kitchen and Bathroom Programme - We also have the opportunity to include our replacement programmes for Kitchens and Bathrooms. This will be discussed with shortlisted bidders during this process.

#### **II.1.5) Estimated total value**

Value excluding VAT: £19,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 50000000 - Repair and maintenance services

### **II.2.3) Place of performance**

NUTS codes

- UKC11 - Hartlepool and Stockton-on-Tees

Main site or place of performance

Thornaby, Stockton on Tees

### **II.2.4) Description of the procurement**

North Star are looking to find a principal contractor for our responsive repairs and void maintenance contracts.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £19,000,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

120

This contract is subject to renewal

Yes

Description of renewals

This contracts are being offered on a fixed seven year contract with the option to extend up to a maximum of a further three years.

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

Options are available around content of the contract, how works are priced and call centre handling. These will be discussed as part of the competitive dialogue process for bidders who meet our minimum criteria in Stage 1 of this ITT. Options will not be available once the final specifications are issued in Stage 2 ITT.

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

All information pertaining to our minimum requirements are outlined within the tender documents.

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

KPI's documents are available as part of the tender pack.

#### **III.2.3) Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Competitive dialogue

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

9 May 2022

Local time

5:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

### **VI.3) Additional information**

The Contracting Authority reserves the right not to award any contract pursuant to this procurement exercise and/or to abandon this procurement exercise at any time and/or to award a contract for part of the works at its sole discretion. The Contracting Authority shall have no liability whatsoever to any applicant or tenderer as a result of its exercise of that discretion. For the avoidance of doubt, all costs incurred by any applicant and/or tenderer before signature of any contract with the Contracting Authority shall be incurred entirely at that applicant`s/tenderer`s risk.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Public Procurement Review Service

London

Country

United Kingdom