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Planning

London Stalking Support Service

Mayor's Office for Policing and Crime (MOPAC)

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-009548

Procurement identifier (OCID): ocids-h6vhtk-04ed8e ([view related notices](#))

Published 14 March 2025, 7:05pm

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Scope

Description

MOPAC currently funds two pan-London specialist support services for victims of stalking: the London Stalking Support Service (LSSS) and the advocacy element of the Stalking Threat Assessment Centre (S-TAC)/Early Stalking Intervention Project (ESIP). A summary of each service is detailed below:

- LSSS offers support for all victims of stalking. The helpline provides information and guidance on the law in relation to stalking and harassment, reporting stalking, gathering evidence, ensuring personal safety and practical steps to reduce risk. The advocacy service intervenes on behalf of victims of stalking who are not receiving an appropriate statutory response, and a psychological advocacy service is also available for victims of stalking impacted by traumatic stress.

- S-TAC is a multi-agency, pan-London, victim-focussed unit, which looks at improving the identification of and response to stalking reports in London, across the criminal justice system and health sector through rehabilitative interventions for all types of stalkers. The advocacy service focusses on high-risk cases.

From 1st April 2026, specialist support for victims of stalking in London will be delivered through one service.

By re-commissioning London stalking services, we will:

- Review the learnings from the existing service offer both in London and across the UK to understand best-practice in stalking service provision and the changes in both stalking offending? and the needs of victims over recent years.
- Consult with victims and survivors, the specialist stalking sector, VAWG sector organisations, the Metropolitan Police Service, and other stakeholders on their priorities, challenges, experiences, and feedback.
- Conduct market engagement to understand the wider stalking market and warm-up potential providers.
- Re-design a new pan-London stalking service for victims based on research, evidence, and input from stakeholders.
- Procure a new stalking service for victims based on value for money, innovation in proposed service delivery, provider experience, and service sustainability.
- Secure a new contract with a provider by October 2025, to have a '6 month' bedding in/development period before a new service begins in April 2026.

Please note this is a Preliminary Market Engagement Notice and MOPAC are currently only seeking interested parties views at this point. The Tender Notice is estimated to be published end of May 2025.

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-title/J4P8MA7733>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/J4P8MA7733>

Total value (estimated)

- £2,750,000 excluding VAT

- £3,300,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2026 to 1 April 2029
- 3 years, 1 day

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKI - London

Engagement

Engagement deadline

29 April 2025

Engagement process description

Please ignore the message stating 'the engagement was carried out before this notice was published' this is a system generated error.

We are holding the following engagement events, please contact vawg@mopac.london.gov.uk if you are interested in attending these.

Victim-Survivor Engagement Event

Date: Wednesday 26th March 2025

Time: 11:30 – 15:00

Location: City Hall, Kamal Chunchie Way, E16 1ZE

Partner Engagement Event

Date: Monday 31st March 2025

Time: 09:00 – 13:00

Location: City Hall, Kamal Chunchie Way, E16 1ZE

We will also be attending the following meetings and forums (dates and times are subject to change):

MOPAC & VAWG Co-ordinators Meeting

Date: Monday 17th March 2025

Time: 14:00 – 16:30

Location: Southwark Council, 160 Tooley Street, SE1 2QH

MOPAC Domestic Abuse and Stalking Perpetrators Partnership Forum

Date: Wednesday 19th March 2025

Time: 11:30 – 13:00

Location: Online/MS Teams

Stalking Threat Assessment Centre Business Meeting

Date: Wednesday 26th March 2025

Time: 13:30 – 15:00

Location: Online/MS Teams

MOPAC are seeking stakeholders valued insights and input. We would be very grateful if you could please complete this survey to help shape the future of stalking services in London. The survey should take no more than 15 minutes to complete. The deadline for this survey is 4th April 2025.

<https://s.surveyplanet.com/sww0zfh2>

Feedback sessions on service design will be held for interested stakeholders w/c 21st April 2025. Market warming engagement sessions will be held in mid-May 2025, prior to the publication of the Tender.

Please contact us on vawg@mopac.london.gov.uk if you would like any further information.

Submission

Publication date of tender notice (estimated)

22 May 2025

Procedure

Special regime

Light touch

Contracting authority

Mayor's Office for Policing and Crime (MOPAC)

- Public Procurement Organisation Number: PTMT-7816-YCQG

169 Union Street

London

SE1 0LL

United Kingdom

Email: MOPACProcurement@mopac.london.gov.uk

Region: UKI44 - Lewisham and Southwark

Organisation type: Public authority - sub-central government