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Contract

## **Rostering And Availability Software As A Service, And Solution Implementation**

Scottish Fire and Rescue Service

F03: Contract award notice

Notice identifier: 2024/S 000-009521

Procurement identifier (OCID): ocds-h6vhtk-040d5b

Published 25 March 2024, 9:10am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Scottish Fire and Rescue Service

Headquarters, Westburn Drive

Cambuslang

G72 7NA

#### **Contact**

Ashley Gould

#### **Email**

[ashley.gould@firescotland.gov.uk](mailto:ashley.gould@firescotland.gov.uk)

#### **Country**

United Kingdom

**NUTS code**

UKM95 - South Lanarkshire

**Internet address(es)**

Main address

<http://firescotland.gov.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA19543](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA19543)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Public order and safety

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Rostering And Availability Software As A Service, And Solution Implementation

Reference number

T3C-100-2223

#### **II.1.2) Main CPV code**

- 72212330 - Scheduling and productivity software development services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Rostering Systems Software As A Service

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,441,750

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 79630000 - Personnel services except placement and supply services
- 35123300 - Timekeeping system
- 35125200 - Time control system or working time recorder

- 31711300 - Electronic timekeeping systems
- 48219300 - Administration software package
- 72212332 - Scheduling software development services

### **II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

Main site or place of performance

Throughout Scotland

### **II.2.4) Description of the procurement**

The Scottish Fire & Rescue Service requires a unified rostering system for its 8,250 employees (3700 Wholetime, 3700 Retained/Volunteer and 850 Support), who work a multitude of duty patterns. Both Software as a Service and Implementation of the contracted solution will form the subject of this contract.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality/Technical Merit / Weighting: 70

Price - Weighting: 30

### **II.2.11) Information about options**

Options: Yes

Description of options

The contracting authority shall have in its sole discretion the freedom to add related services to the original award

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-030888](#)

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## **Section V. Award of contract**

### **Contract No**

T3C-100-2223

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

20 December 2023

#### **V.2.2) Information about tenders**

Number of tenders received: 3

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

### **V.2.3) Name and address of the contractor**

Gartan Technologies Ltd

Enterprise Fund Business Centre, Leterkenny

Donegal

F92 PP83

Country

Ireland

NUTS code

- IE - Ireland

The contractor is an SME

Yes

### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £350,000

Total value of the contract/lot: £1,441,750

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(SC Ref:761911)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Glasgow Sheriff Court and Justice of the Peace Court

1 Carlton Place

Glasgow

G5 9TW

Email

[ashley.gould@firescotland.gov.uk](mailto:ashley.gould@firescotland.gov.uk)

Telephone

+44 1414298888

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

The Scottish Fire and Rescue Service (SFRS) must, by notice in writing as soon as possible after the decision has been made, inform all tenderers and candidates of its decision to award the contract, conclude the framework agreement or establish a dynamic purchasing system. The SFRS will incorporate a minimum 10 calendar day standstill at the point information on the contract award is communicated to tenderers. The SFRS is obliged to comply with the regulations and any eligible economic operator can bring an action in the Sherriff Court or the Court of Session where as a consequence of a breach by the SFRS, they suffer or risk suffering loss or damage. The bringing of court proceedings during the standstill period means that the SFRS must not enter into the contract, conclude the framework agreement or establish the dynamic purchasing system unless the proceedings are determined, discontinued or disposed of: or the court, by interim order, brings to an end the prohibition. The bringing of court proceedings after the standstill period has elapsed and the remedies that are available to the courts are detailed in the Regulations.