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Planning

## **Culturally Sensitive Substance Misuse Service**

London Borough of Tower Hamlets

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-009506

Procurement identifier (OCID): ocds-h6vhtk-04ed77 ([view related notices](#))

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### **Scope**

### **Reference**

HAC5983

### **Description**

This centre will provide a range of culturally sensitive services and interventions for adults at risk or in need of substance misuse treatment and recovery services in the borough.

This new provision will be delivered to compliment those currently commissioned through existing core substance misuse treatment and recovery services currently delivered via Change Grow Live, providing an alternative access and intervention offer. Services will be delivered in a culturally sensitive manner, prioritising faith and culture within BAME and other marginalised communities as part of the Mayors Priority Projects.

This centre will aim to provide the following core services:

## Addressing stigma and promoting services:

Deliver and facilitate awareness-raising about the service and alternative treatment options in the borough to attract more users into treatment.

Deliver training as part of a borough wide schedule to share good practice within the borough and work in partnership with other treatment providers.

## Recovery and Treatment Interventions:

Flexible access including evening and weekend services.

Screening and assessments including screening using Audit C

Harm reduction advice and information, including Naloxone, to both injecting users and their significant other/s

Drop-in advice and information services

Brief Interventions and advice around alcohol and if appropriate referral on to the alcohol service

Groupwork programmes and 1:1 keywork sessions

Access to Blood Borne Virus (BBV) screening and vaccination via BBV nurses.

Facilitate access to inpatient and residential services.

Women only space

Abstinence based recovery approaches.

Sustained recovery:

Peer mentors, service user groups and co-production

Culturally sensitive fellowship meetings

Services to concerned family members, friends, and significant others

Life skills kitchen

It is important to highlight, that whilst the centre will serve a culturally sensitive approach towards the needs of BAME substance users, it will also offer a safe space for families,

carers, and significant others to receive support.

### **Total value (estimated)**

- £1,600,000 excluding VAT
- £1,600,000 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 1 August 2025 to 31 July 2028
- Possible extension to 31 July 2029
- 4 years

### **Main procurement category**

Services

### **CPV classifications**

- 85000000 - Health and social work services

### **Contract locations**

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber

- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

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## **Engagement**

### **Engagement deadline**

2 April 2025

### **Engagement process description**

The purpose of this Preliminary Market Engagement Notice is to provide advance notice to the marketplace for the upcoming tender opportunity and the intention of the London Borough of Tower Hamlets to hold a preliminary market engagement session to identify potential suppliers to ensure the submission of strong bids.

#### **Market Engagement Session**

To provide potential suppliers with more information about the upcoming opportunity, we are hosting an online Market Engagement session that will take place on Wednesday 2nd April 2025 (11:00am - 12:30pm). The session is advertised openly using this notice.

Suppliers wishing to attend the Preliminary market engagement session should be capable of meeting the procurement description/requirements outlined within this notification.

If you would like to attend, please register your interest free of charge at:  
[www.londontenders.org](http://www.londontenders.org) with the name, position, email address and contact details of

attendee/s. The deadline for registration is Thursday, 27th March 2025, 17:00 hours.

NOTE: Attendance at the market engagement is optional and does not provide suppliers with an advantage in any future related procurement. Attendance also does not constitute as an intention to tender for any future related procurement.

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## Participation

### Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

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## Contracting authority

### London Borough of Tower Hamlets

- Public Procurement Organisation Number: PQBL-2673-MVYG

New Town Hall, 160 Whitechapel Road London

London

E1 1BJ

United Kingdom

Contact name: Karen Ramphal

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Region: UKI42 - Tower Hamlets

Organisation type: Public authority - sub-central government