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Contract

## **Procurement of Civil Legal Aid Services in England and Wales from April 2021.**

The Legal Aid Agency

F03: Contract award notice

Notice identifier: 2021/S 000-009490

Procurement identifier (OCID): ocids-h6vhtk-0290df

Published 30 April 2021, 10:55pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

The Legal Aid Agency

102 Petty France

London

SW1H 9AJ

#### **Email**

[civiltenders@justice.gov.uk](mailto:civiltenders@justice.gov.uk)

#### **Country**

United Kingdom

#### **NUTS code**

UK - United Kingdom

#### **Internet address(es)**

Main address

<https://www.gov.uk/government/organisations/legal-aid-agency>

#### **I.4) Type of the contracting authority**

Ministry or any other national or federal authority

#### **I.5) Main activity**

Other activity

Other publicly funded services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Procurement of Civil Legal Aid Services in England and Wales from April 2021.

#### **II.1.2) Main CPV code**

- 79100000 - Legal services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Legal Aid Agency ("LAA") invited Applicants to submit a Tender for a 2021 Civil Legal Advice Contract ("CLA Contract" or "Contract") to provide Specialist Telephone Advice in the Education Category of Law from 1 April 2021 as part of the LAA's publicly funded telephone-based Civil Legal Advice ("CLA") Service.

Applicants wishing to deliver Education Services under a CLA Contract had to submit a response to the Selection Questionnaire ("SQ") and the Education Category Invitation To Tender ("ITT").

Further information on the tender can be found here: <https://www.gov.uk/government/publications/specialist-telephone-advice-in->

[education-and-discrimination-from-april-2021](#)

This notice is to publish the contracts awarded as a result of this procurement.

**II.1.6) Information about lots**

This contract is divided into lots: No

**II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £3,710,000

**II.2) Description**

**II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

England and Wales

**II.2.4) Description of the procurement**

The Legal Aid Agency ("LAA") invited Applicants to submit a Tender for a 2021 Civil Legal Advice Contract ("CLA Contract" or "Contract") to provide Specialist Telephone Advice in the Education Category of Law from 1 April 2021 as part of the LAA's publicly funded telephone-based Civil Legal Advice ("CLA") Service.

Applicants wishing to deliver Education Services under a CLA Contract had to submit a response to the Selection Questionnaire ("SQ") and the Education Category Invitation To Tender ("ITT").

Further information on the tender can be found here: <https://www.gov.uk/government/publications/specialist-telephone-advice-in-education-and-discrimination-from-april-2021>

This notice is to publish the contracts awarded as a result of this procurement.

**II.2.5) Award criteria**

Quality criterion - Name: Award Criterion 1 - Staffing the Service / Weighting: 0

Quality criterion - Name: Award Criterion 2 - Delivering a quality Service / Weighting: 0

Quality criterion - Name: Award Criterion 3 - Capacity Planning for the Service / Weighting: 0

Price - Weighting: 0

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-002424](#)

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## **Section V. Award of contract**

### **Contract No**

1

### **Lot No**

1

### **Title**

Civil Legal Advice Contract to provide Specialist Telephone Advice in the Education Category of Law from 1 April 2021

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

31 March 2021

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Coram Children's Legal Centre

Wellington House, 4th Floor, Butt Road, Colchester

Essex

CO3 3DA

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,415,000

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### **Section V. Award of contract**

#### **Contract No**

2

#### **Lot No**

1

#### **Title**

Civil Legal Advice Contract to provide Specialist Telephone Advice in the Education Category of Law from 1 April 2021

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

31 March 2021

##### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Loss Insurance and Legal Services t/a SEN Support Solicitors

Eaton House, 14-16 Chester Road, Northwich, Cheshire,

CW8 1JB

Country

United Kingdom

NUTS code

- UKD6 - Cheshire

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £2,360,000

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**Section VI. Complementary information**

**VI.4) Procedures for review**

**VI.4.1) Review body**

Legal Aid Agency

102 Petty France

London

SW1H 9AJ

Email

[civiltenders@justice.gov.uk](mailto:civiltenders@justice.gov.uk)

Country

United Kingdom

**VI.4.2) Body responsible for mediation procedures**

Centre for Dispute Resolution

70 Fleet Street

London

EC4Y 1EU

Country

United Kingdom

**VI.4.4) Service from which information about the review procedure may be obtained**

Legal Aid Agency

102 Petty France

London

SW1H 9AJ

Email

[civiltenders@justice.gov.uk](mailto:civiltenders@justice.gov.uk)

Country

United Kingdom