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Contract

Procurement of Civil Legal Aid Services in England and Wales from April 2021.

The Legal Aid Agency

F03: Contract award notice

Notice identifier: 2021/S 000-009490

Procurement identifier (OCID): ocids-h6vhtk-0290df

Published 30 April 2021, 10:55pm

Section I: Contracting authority

I.1) Name and addresses

The Legal Aid Agency

102 Petty France

London

SW1H 9AJ

Email

civiltenders@justice.gov.uk

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<https://www.gov.uk/government/organisations/legal-aid-agency>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Other activity

Other publicly funded services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Procurement of Civil Legal Aid Services in England and Wales from April 2021.

II.1.2) Main CPV code

- 79100000 - Legal services

II.1.3) Type of contract

Services

II.1.4) Short description

The Legal Aid Agency ("LAA") invited Applicants to submit a Tender for a 2021 Civil Legal Advice Contract ("CLA Contract" or "Contract") to provide Specialist Telephone Advice in the Education Category of Law from 1 April 2021 as part of the LAA's publicly funded telephone-based Civil Legal Advice ("CLA") Service.

Applicants wishing to deliver Education Services under a CLA Contract had to submit a response to the Selection Questionnaire ("SQ") and the Education Category Invitation To Tender ("ITT").

Further information on the tender can be found here: <https://www.gov.uk/government/publications/specialist-telephone-advice-in->

[education-and-discrimination-from-april-2021](#)

This notice is to publish the contracts awarded as a result of this procurement.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,710,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

Main site or place of performance

England and Wales

II.2.4) Description of the procurement

The Legal Aid Agency ("LAA") invited Applicants to submit a Tender for a 2021 Civil Legal Advice Contract ("CLA Contract" or "Contract") to provide Specialist Telephone Advice in the Education Category of Law from 1 April 2021 as part of the LAA's publicly funded telephone-based Civil Legal Advice ("CLA") Service.

Applicants wishing to deliver Education Services under a CLA Contract had to submit a response to the Selection Questionnaire ("SQ") and the Education Category Invitation To Tender ("ITT").

Further information on the tender can be found here: <https://www.gov.uk/government/publications/specialist-telephone-advice-in-education-and-discrimination-from-april-2021>

This notice is to publish the contracts awarded as a result of this procurement.

II.2.5) Award criteria

Quality criterion - Name: Award Criterion 1 - Staffing the Service / Weighting: 0

Quality criterion - Name: Award Criterion 2 - Delivering a quality Service / Weighting: 0

Quality criterion - Name: Award Criterion 3 - Capacity Planning for the Service / Weighting: 0

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-002424](#)

Section V. Award of contract

Contract No

1

Lot No

1

Title

Civil Legal Advice Contract to provide Specialist Telephone Advice in the Education Category of Law from 1 April 2021

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 March 2021

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Coram Children's Legal Centre

Wellington House, 4th Floor, Butt Road, Colchester

Essex

CO3 3DA

Country

United Kingdom

NUTS code

- UKH3 - Essex

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,415,000

Section V. Award of contract

Contract No

2

Lot No

1

Title

Civil Legal Advice Contract to provide Specialist Telephone Advice in the Education Category of Law from 1 April 2021

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 March 2021

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Loss Insurance and Legal Services t/a SEN Support Solicitors

Eaton House, 14-16 Chester Road, Northwich, Cheshire,

CW8 1JB

Country

United Kingdom

NUTS code

- UKD6 - Cheshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,360,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Legal Aid Agency

102 Petty France

London

SW1H 9AJ

Email

civiltenders@justice.gov.uk

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Centre for Dispute Resolution

70 Fleet Street

London

EC4Y 1EU

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Legal Aid Agency

102 Petty France

London

SW1H 9AJ

Email

civiltenders@justice.gov.uk

Country

United Kingdom