

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/009456-2024>

Tender

## **Maintenance and Support of Sovereign Base Areas (SBAs) 112 Emergency and 1443 Non-Emergency Telephone System**

Ministry of Defence

F02: Contract notice

Notice identifier: 2024/S 000-009456

Procurement identifier (OCID): ocds-h6vhtk-044bf3

Published 22 March 2024, 3:45pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Ministry of Defence

Commercial Branch

C Block, HQ BFC

BF1 2AS

#### **Email**

[Rachael.Pingel100@mod.gov.uk](mailto:Rachael.Pingel100@mod.gov.uk)

#### **Country**

Cyprus

#### **Region code**

CY - Cyprus

## **Internet address(es)**

Main address

[www.contracts.mod.uk](http://www.contracts.mod.uk)

## **I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[www.contracts.mod.uk](http://www.contracts.mod.uk)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[www.contracts.mod.uk](http://www.contracts.mod.uk)

Tenders or requests to participate must be submitted to the above-mentioned address

## **I.4) Type of the contracting authority**

Ministry or any other national or federal authority

## **I.5) Main activity**

Defence

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Maintenance and Support of Sovereign Base Areas (SBAs) 112 Emergency and 1443 Non-Emergency Telephone System

Reference number

707290450

#### **II.1.2) Main CPV code**

- 50334110 - Telephone network maintenance services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Maintenance and support services of the Sovereign Base Areas (SBAs) 112 Emergency and 1443 Non-Emergency Telephone System. Full details of the current telephone system are held within the Statement of Requirements.

The Authority is looking for new recording system proposals through this tender process and there is the opportunity in future for further tech refreshes within the SBAs.

#### **II.1.5) Estimated total value**

Value excluding VAT: £262,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 32551200 - Telephone exchanges
- 50334110 - Telephone network maintenance services

### **II.2.3) Place of performance**

NUTS codes

- CY - Cyprus

Main site or place of performance

East and West Sovereign Base Areas within the Republic of Cyprus.

### **II.2.4) Description of the procurement**

Maintenance and support services of the Sovereign Base Areas (SBAs) 112 Emergency and 1443 Non-Emergency Telephone System. Full details of the current telephone system are held within the Statement of Requirements.

The Authority is looking for new recording system proposals through this tender process and there is the opportunity in future for further tech refreshes within the SBAs.

This Contract will run for up to 5 Years with a core Contract of 3 years and up to two 1 Year option periods (3+1+1).

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £262,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

1 July 2024

End date

30 June 2027

This contract is subject to renewal

Yes

Description of renewals

The Authority believes that these services will continue to be required beyond contract expiry. Re-let to be carried out between 2027 and 2029, dependant on option periods utilised.

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: Yes

Description of options

Core Contract: 3 Years - 01 July 2024 - 30 June 2027

Option Period 1: 1 Year - 01 July 2027 - 30 June 2028

Option Period 2: 1 Year - 01 July 2028 - 30 June 2029

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

#### **IV.2) Administrative information**

##### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

22 April 2024

Local time

1:00pm

##### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

##### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 2 (from the date stated for receipt of tender)

##### **IV.2.7) Conditions for opening of tenders**

Date

22 April 2024

Local time

1:00pm

---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: 2027 - 2029

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Commercial Branch

C Block, HQ BFC

BF1 2AS

Country

Cyprus